

**COMMISSION RECOMMENDATION  
COMMUNITY TECHNOLOGY AND TELECOMMUNICATIONS COMMISSION  
RECOMMENDATION NUMBER: 20200408-002  
BUDGET RECOMMENDATION**

**NOW, THEREFORE, BE IT RESOLVED THAT THE COMMUNITY TECHNOLOGY AND TELECOMMUNICATIONS COMMISSION:**

Recommends budget support for a 2021 Residential Technology Study managed by the Telecommunications and Regulatory Affairs Office (TARA) manages the implementation of the Digital Inclusion Strategic Plan (the Plan), adopted by the Austin City Council in 2014. The Plan is supported by the outcomes of a periodic residential technology survey (the survey) that evaluates and assess residents' access to technology resources and literacy and training programs. This survey engages Austin residents identified by examining neighborhood demographics, including data gathered during the previously conducted surveys in 2011, 2014, and 2018. This recommendation will generate the opportunity to:

- Provide critical data on the levels of connectedness, device access, and digital literacy in Austin, particularly on our most vulnerable residents
- COVID-19 pandemic dynamics indicate greater need to address widening digital divide
- Prioritize education and the homework gap

The Austin Community Technology & Telecommunications Commission approved recommendations (20130508-010 and 20130612-008) that the City of Austin periodically engage in a residential technology survey at three-year intervals.

**NOW, THEREFORE, BE IT RESOLVED, THE COMMUNITY TECHNOLOGY & TELECOMMUNICATIONS COMMISSION RECOMMENDS TO THE CITY COUNCIL THE FOLLOWING: To include an allocation for a Residential Technology Study of \$60,000, in the FY21 City of Austin budget.**

Date of Approval April 8, 2020

Record of the vote: Motion to approve FY21 City of Austin budget include an allocation for a Residential Technology Study of \$60,000 made by Commissioner DasGupta, seconded by Commissioner Floyd passed on a vote of 7-0.

ATTEST:

  
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Jesse Rodriguez  
Telecommunications and Regulatory Affairs  
City of Austin