



ADDENDUM  
PURCHASING OFFICE  
CITY OF AUSTIN, TEXAS

REQUEST FOR PROPOSAL NO: TVN0024 ADDENDUM NO. 4 DATE OF ADDENDUM: July 30, 2012

This addendum is to incorporate changes to the above referenced solicitation:

**I. Questions: The purpose of this addendum is to respond questions regarding the above referenced solicitation.**

**Question 44:** In Section 0600, there is a referenced to experience with “Hospital/Medical debt”. Are you anticipating any medical debt or HIPPA requirements on this contract?

**Answer 44:** No., However, the collection process is similar enough to utility collections that it is reasonable measurement.

**Question 45:** Would an MBE/WBE partner who is (and has been) located in Austin help an out of town agency potentially earn some “local presence” points?

**Answer 45:** Yes, the local presence will be based on the amount of work actually happening w/in the Austin City Limits.

**Question 46:** Is a bid guaranty required for this proposal?

**Answer 46:** No

**Question 47:** Do the 5 signed copies of the proposal need to have original signatures somewhere on each copy?

**Answer 47:** No, only the original needs an original signature.

**Question 48:** On page 3 of the Supplemental Purchase Provisions section of the RFP, it states "Proposers may choose contract performance security option 6 or 7." What are options 6 and 7, please?

**Answer 48:** It should actual read “options 3 or 4 (Performance Bond or Irrevocable Letter of Credit).

**Question:** Will vendors who are not SAS 70/SSAE 16 certified be disqualified from bidding?

**Answer 49:** Yes

**Question:** Is PPMS certification acceptable in lieu of SAS 70/SSAE 16 certification?

**Answer 49:** No

**Question 50:** Question D under Commission and Recovery Rates on page 3 of document 0600 asks for information from our 2010 submissions. May we use 2011 instead of 2010 if this information is available?

**Answer 50:** Yes

All other terms and conditions remain the same.

