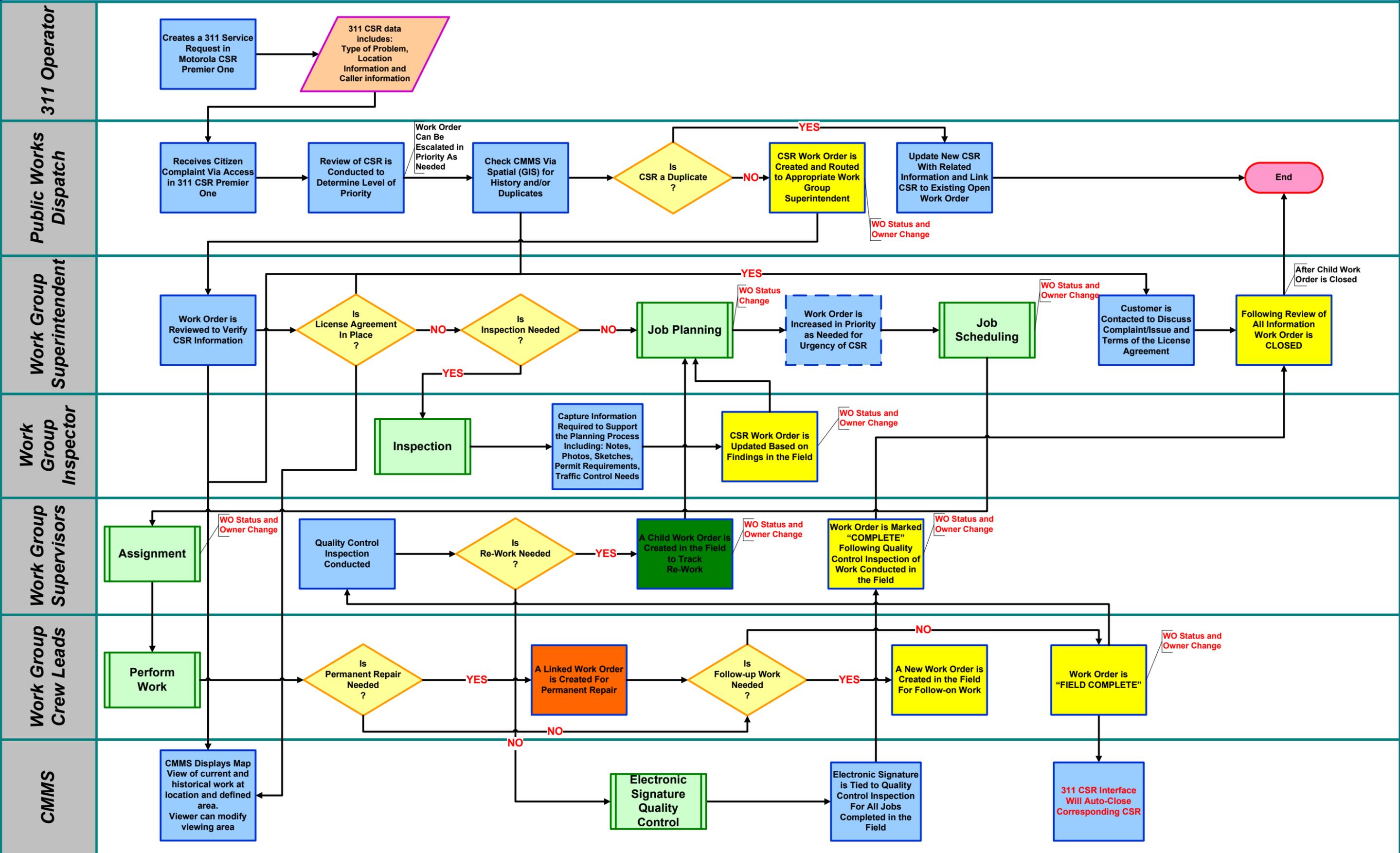
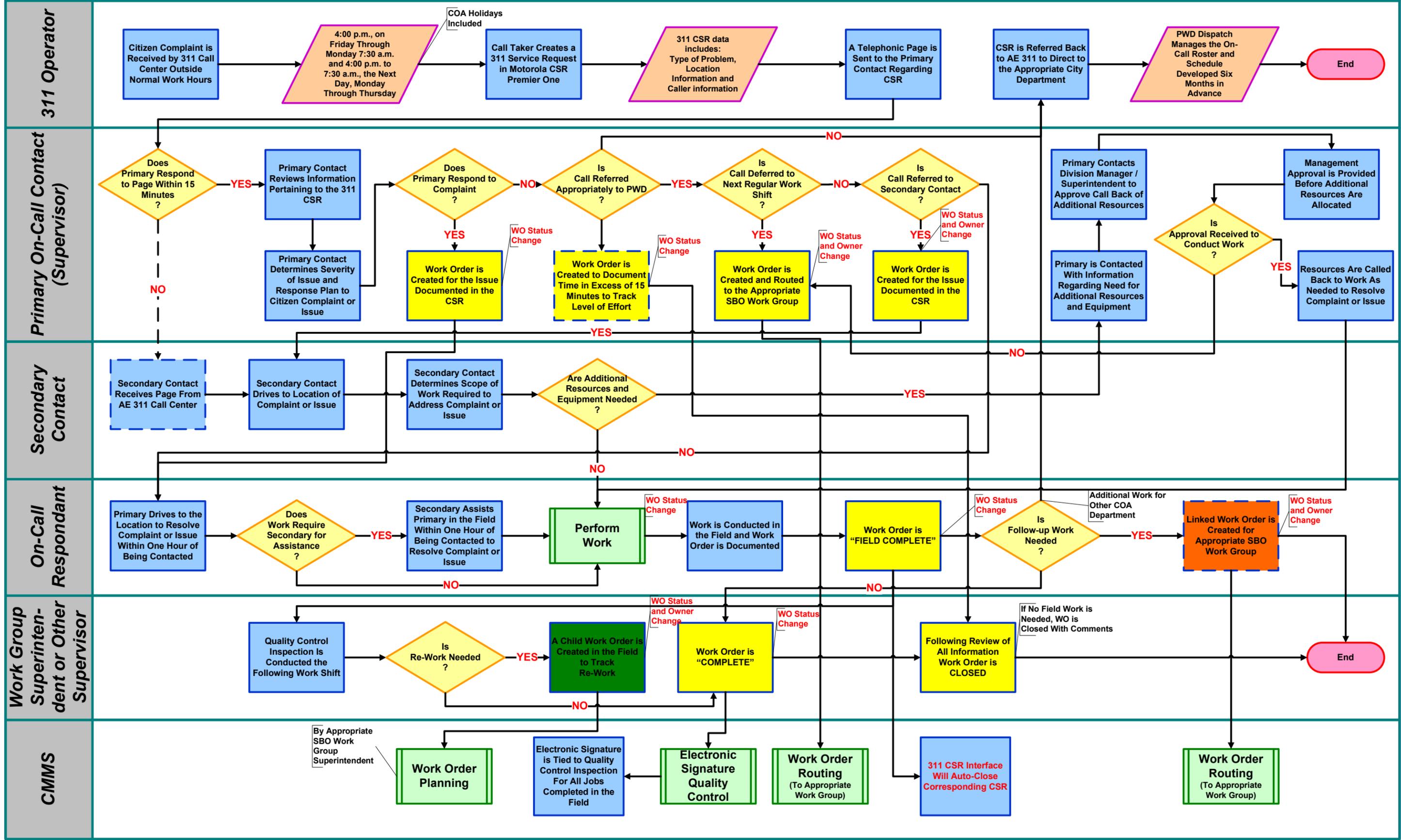


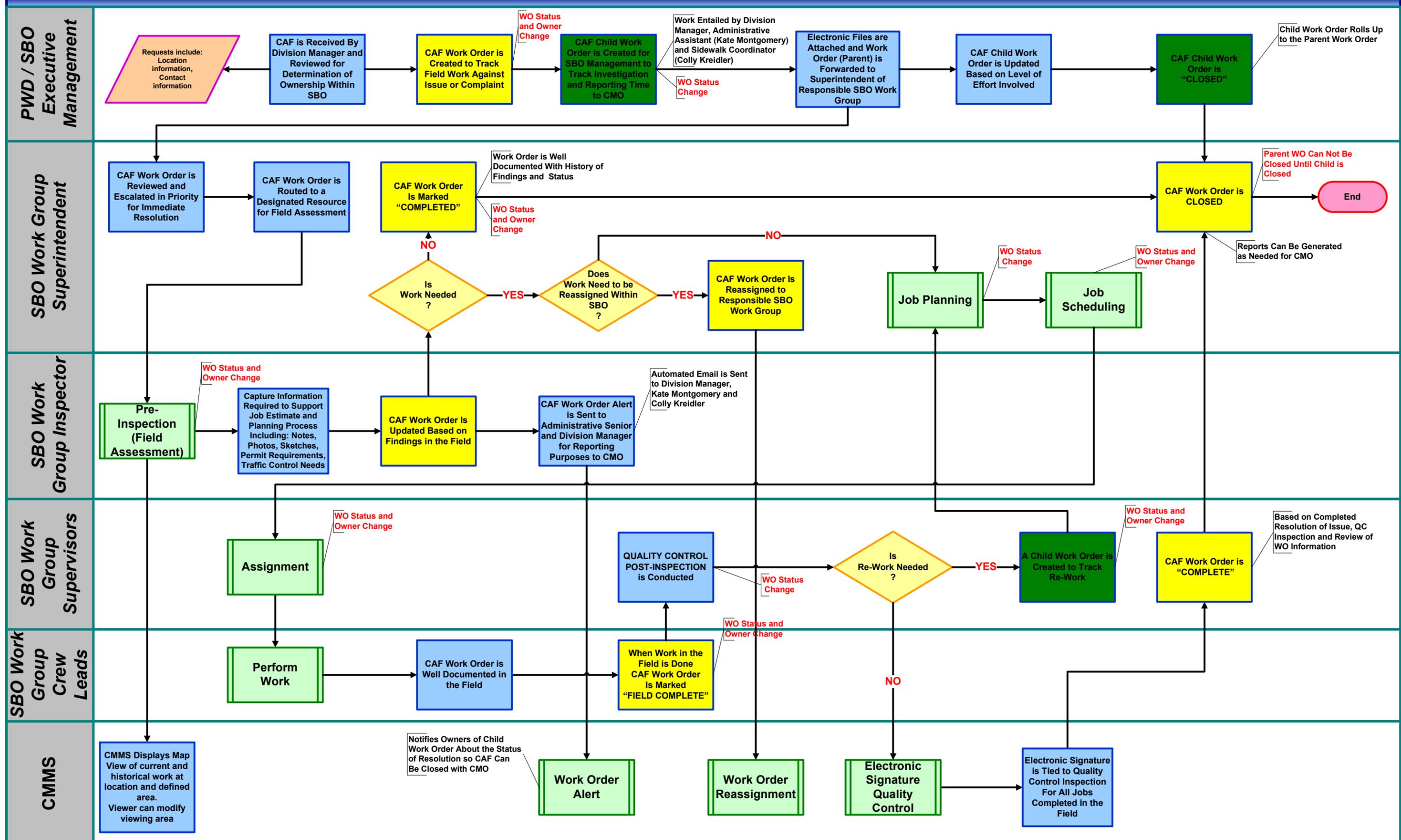
311 Customer Service Request for Street & Bridge Work Groups



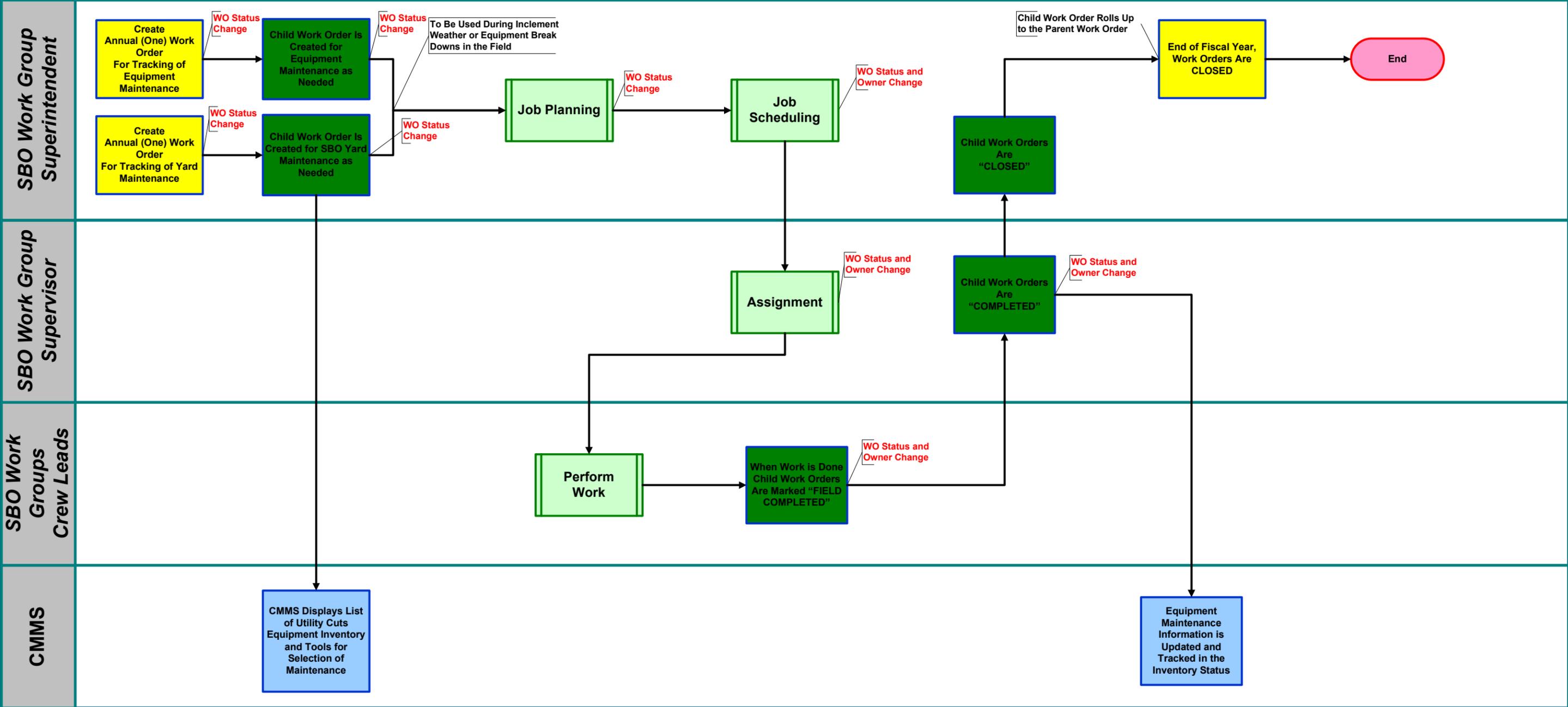
SBO On-Call Work Orders

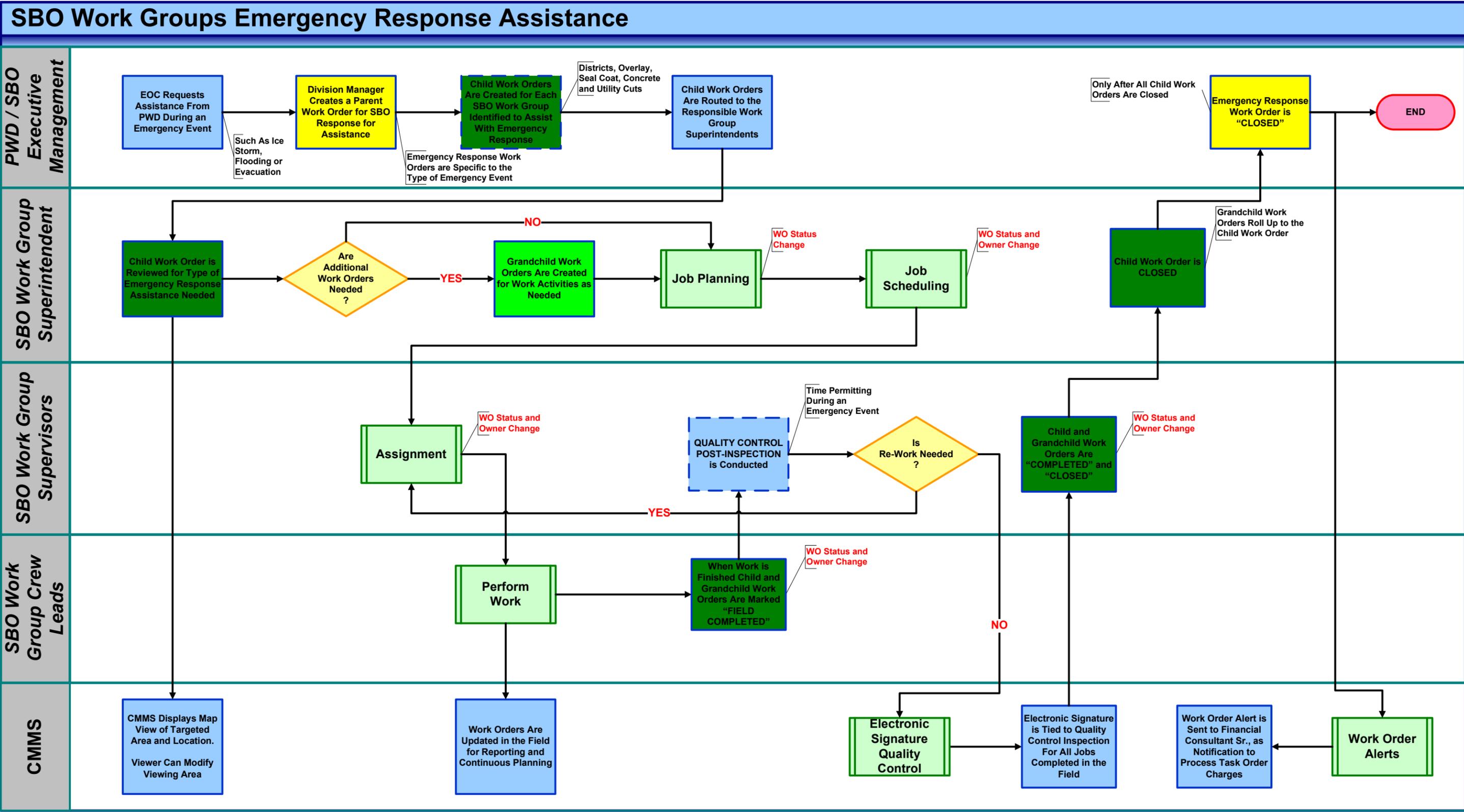


CAFs (Customer Action Forms) for SBO Work Groups

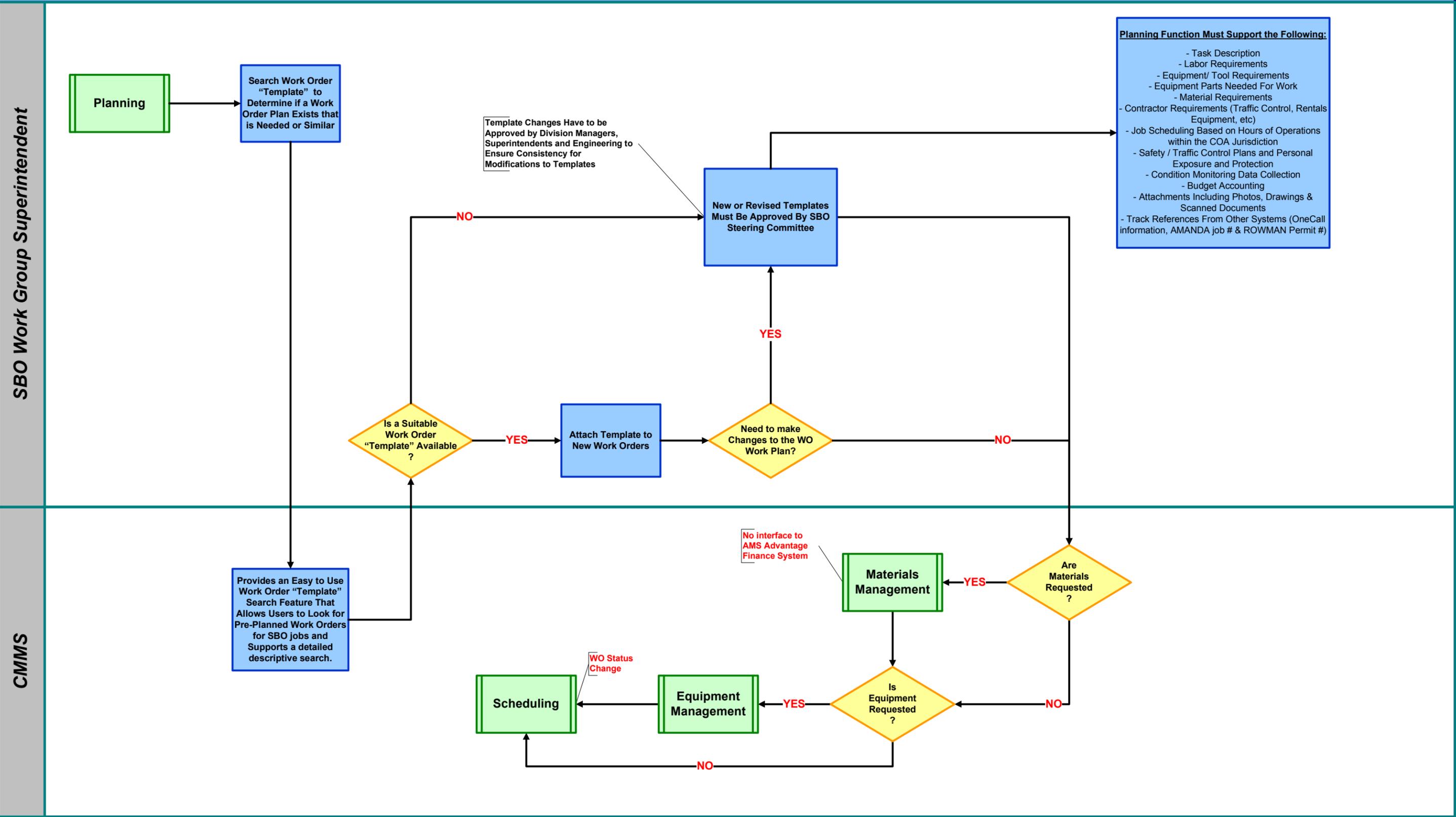


Annual Equipment and Service Yard Maintenance (Non Fleet)

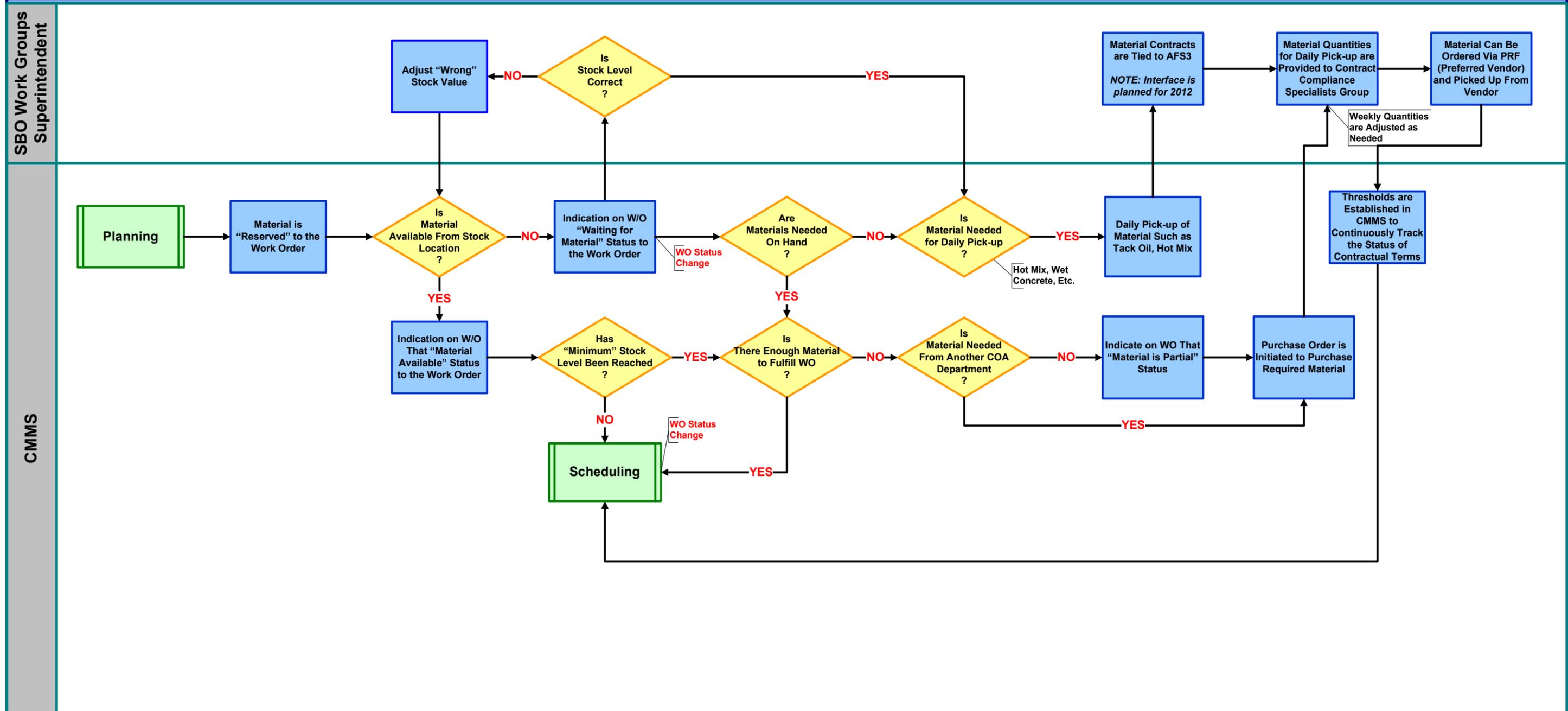




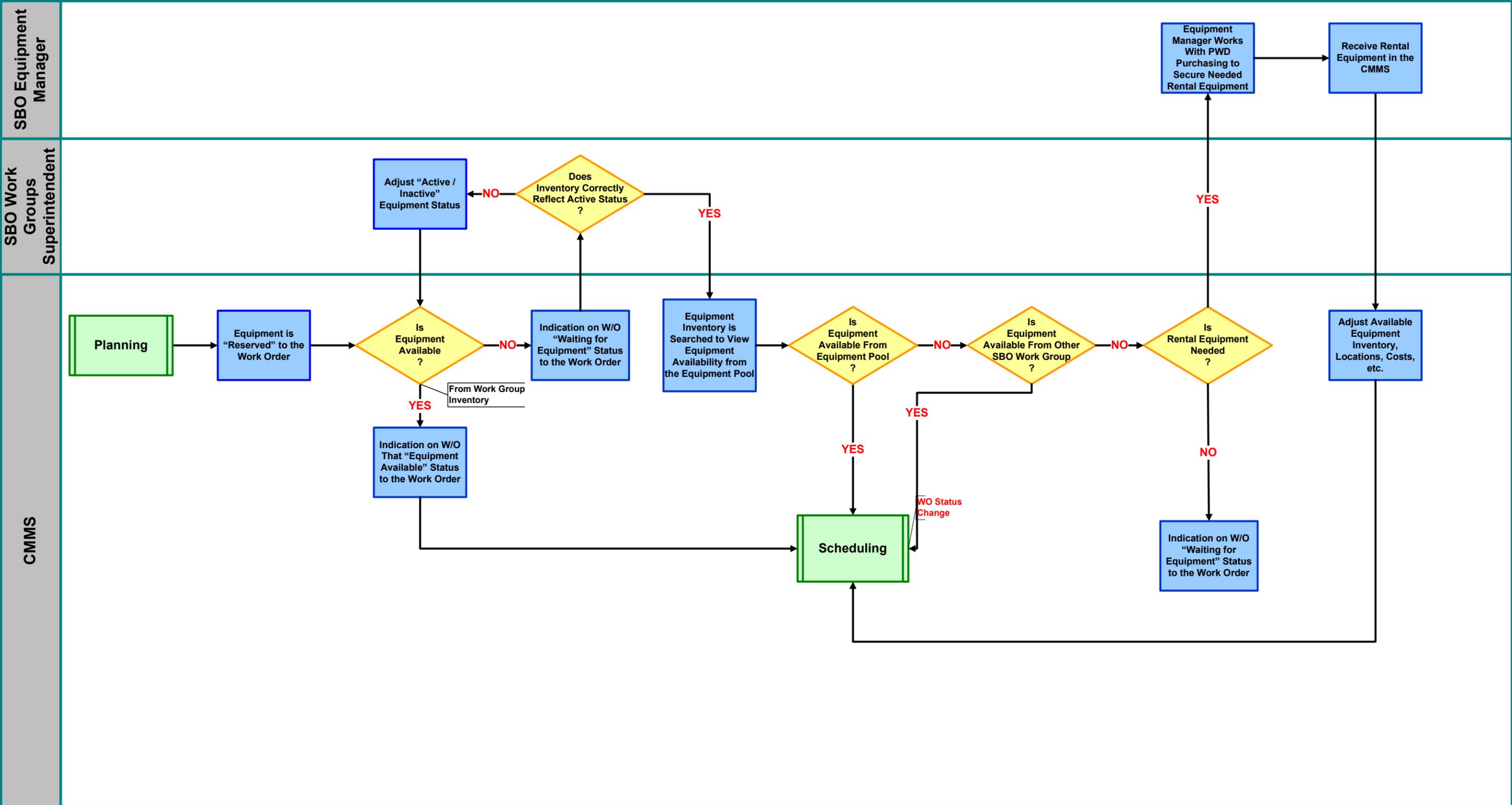
SBO Work Groups - Planning



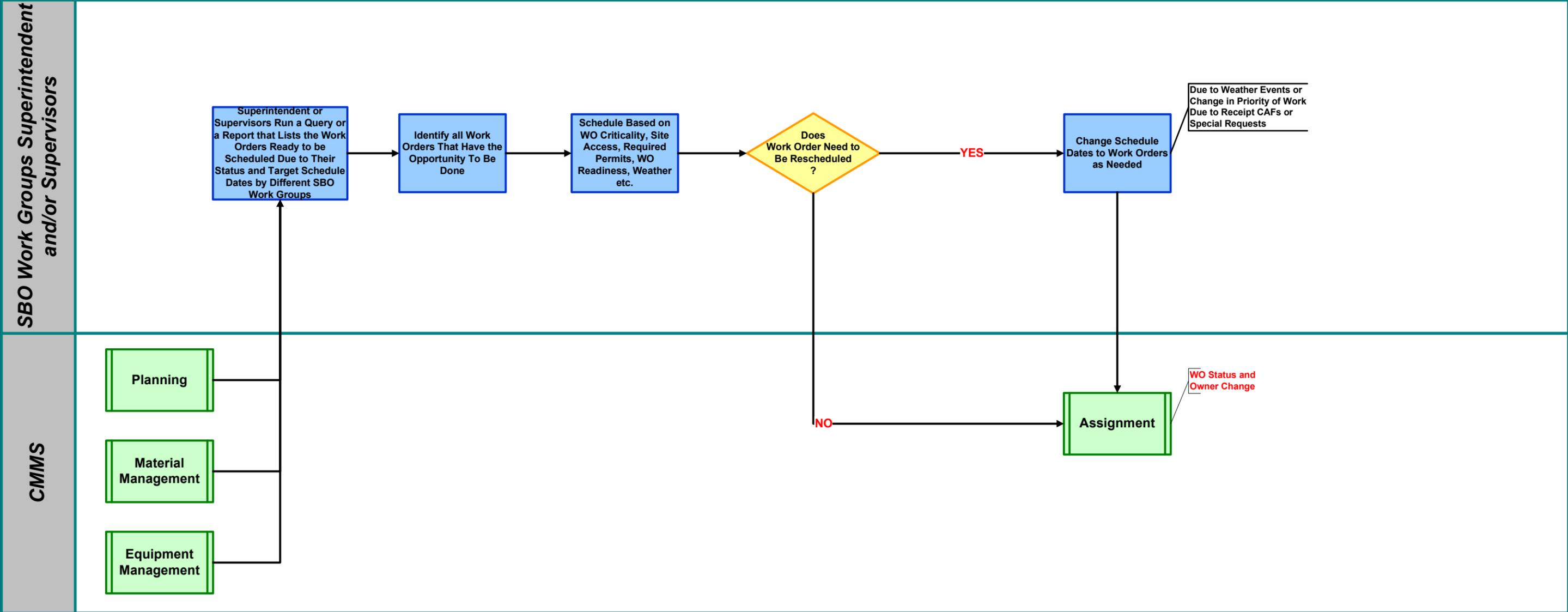
SBO Work Groups - Material Management



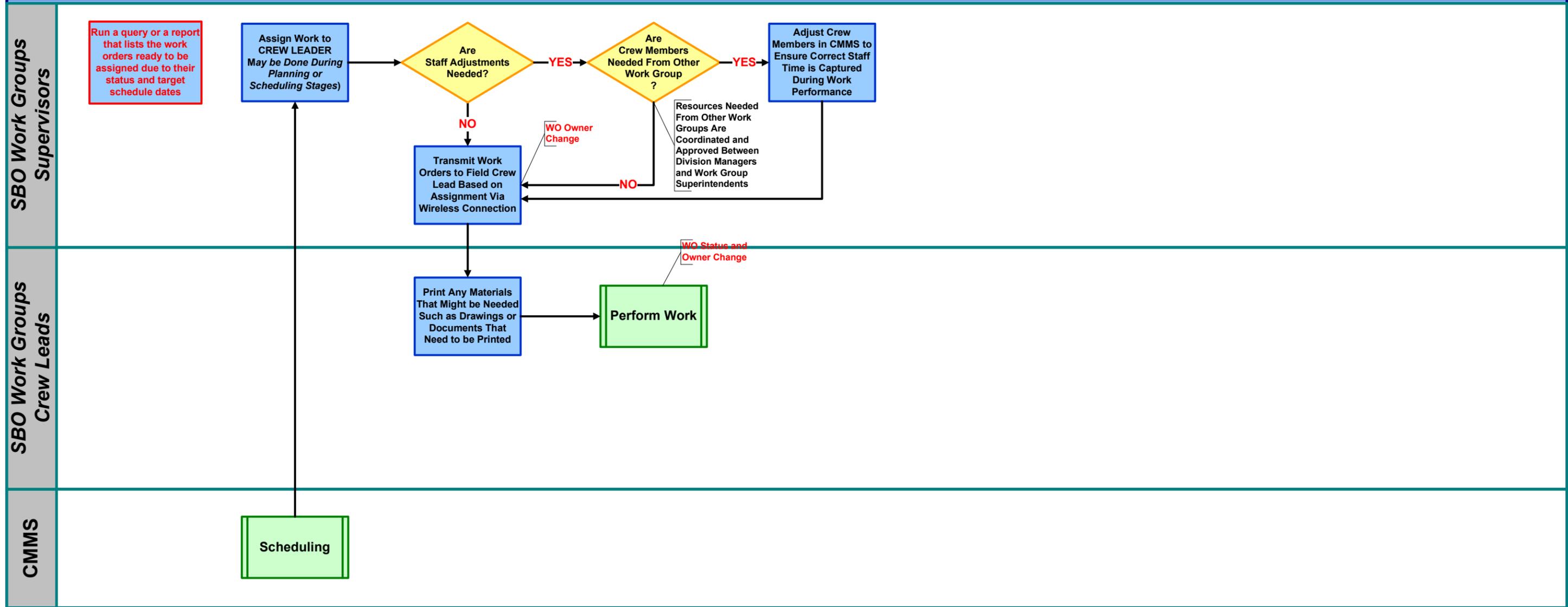
SBO Work Groups - Equipment Management



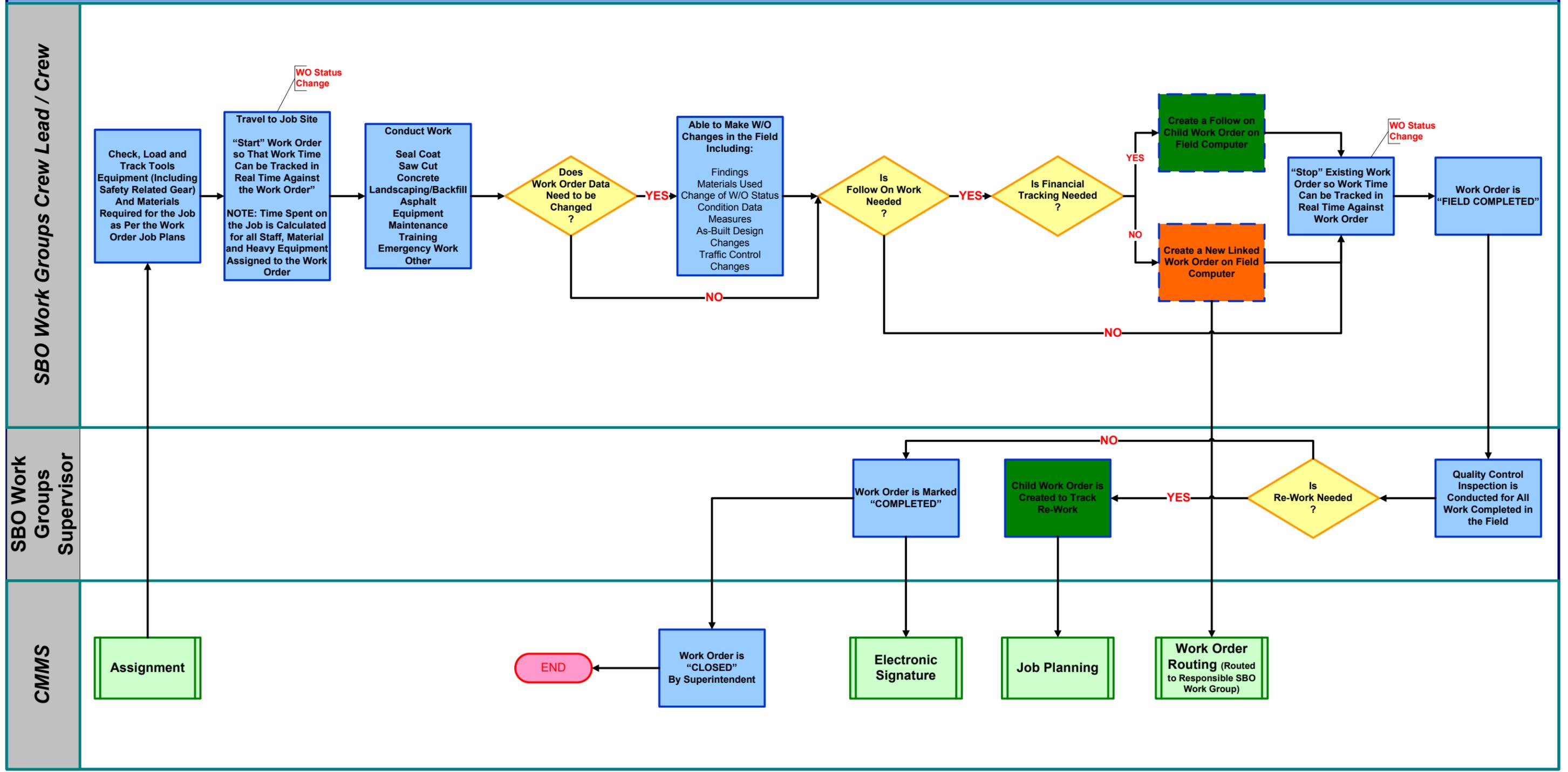
SBO Work Groups - Scheduling



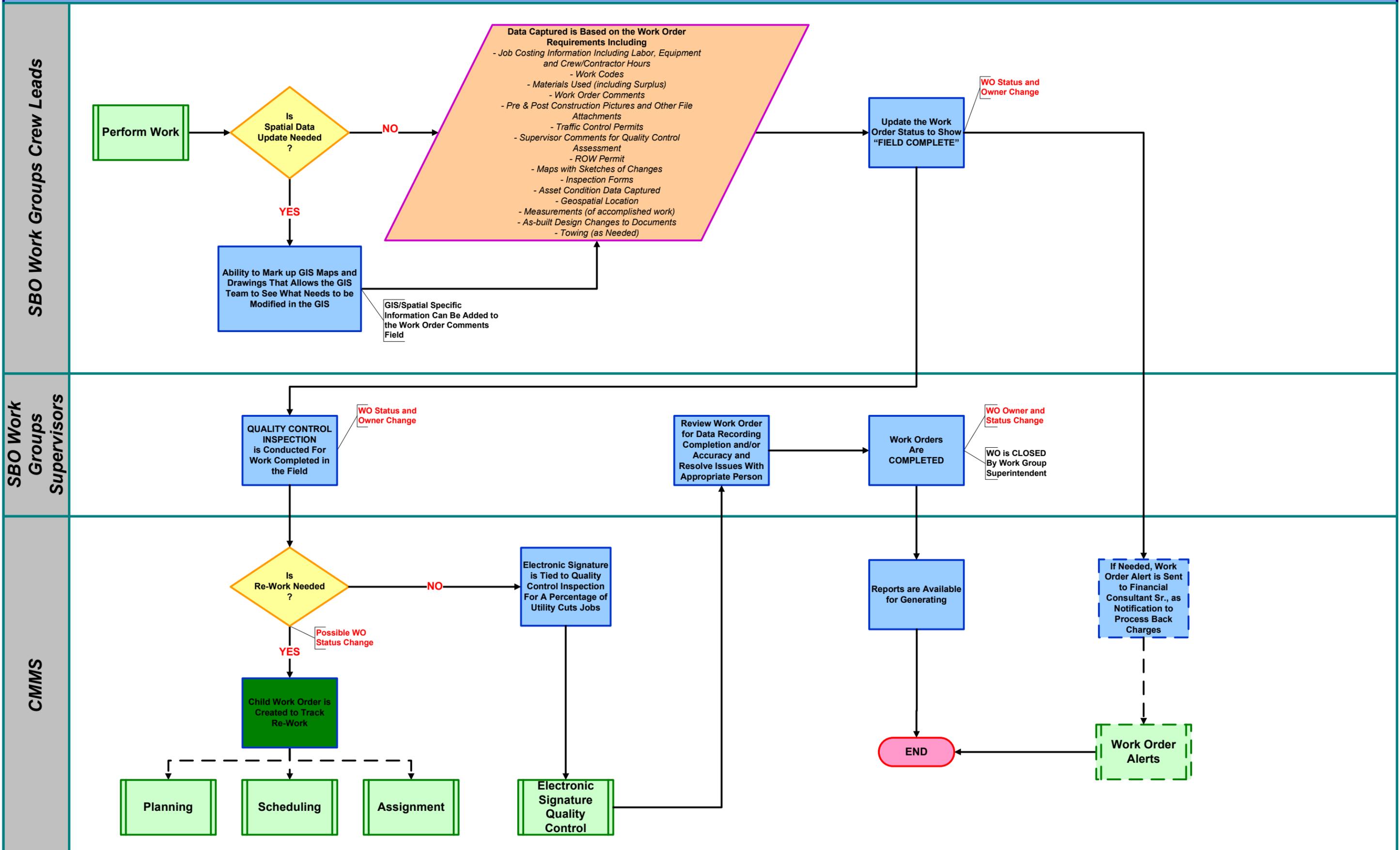
SBO Work Groups - Assignment



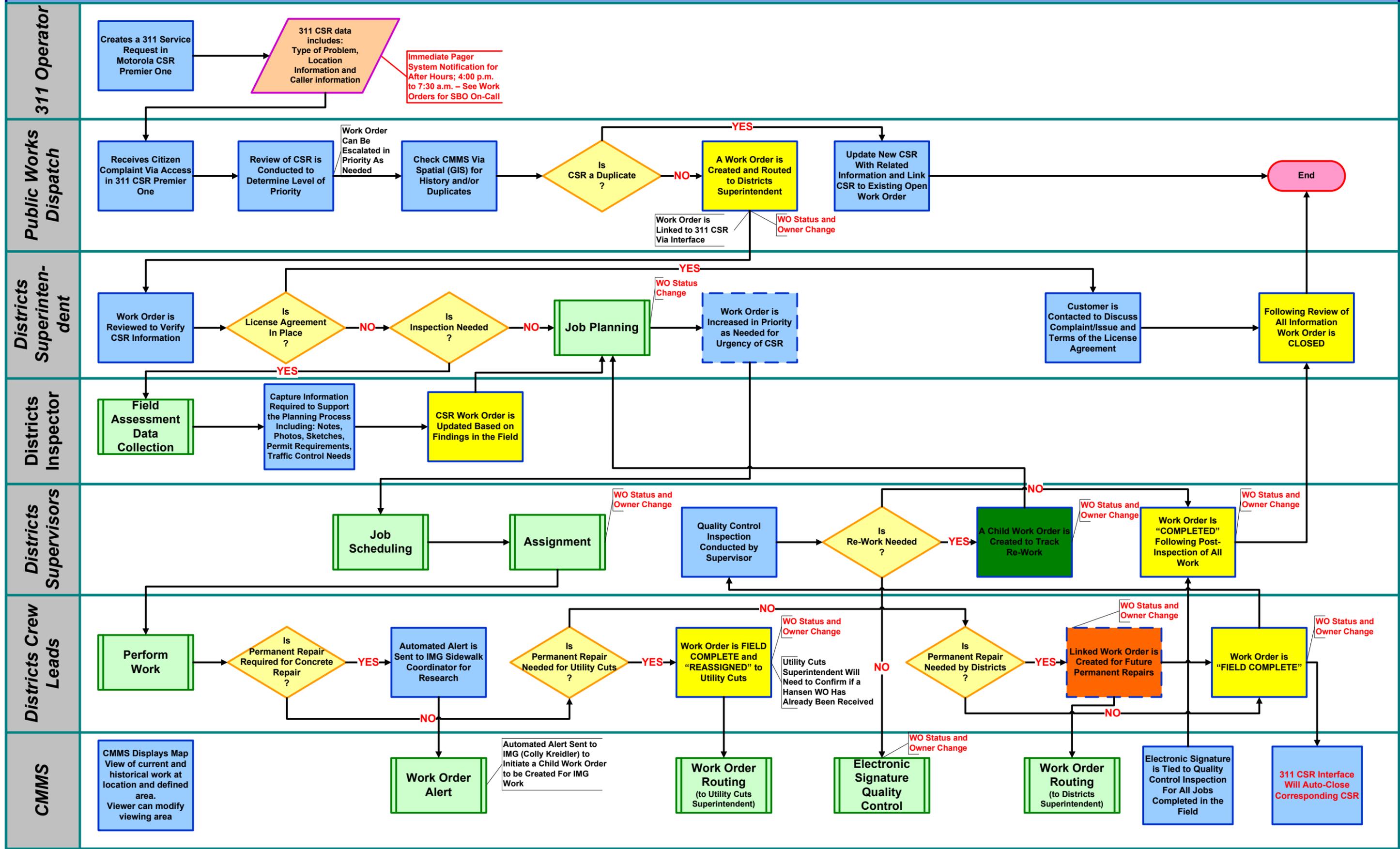
SBO Work Groups - Perform Work



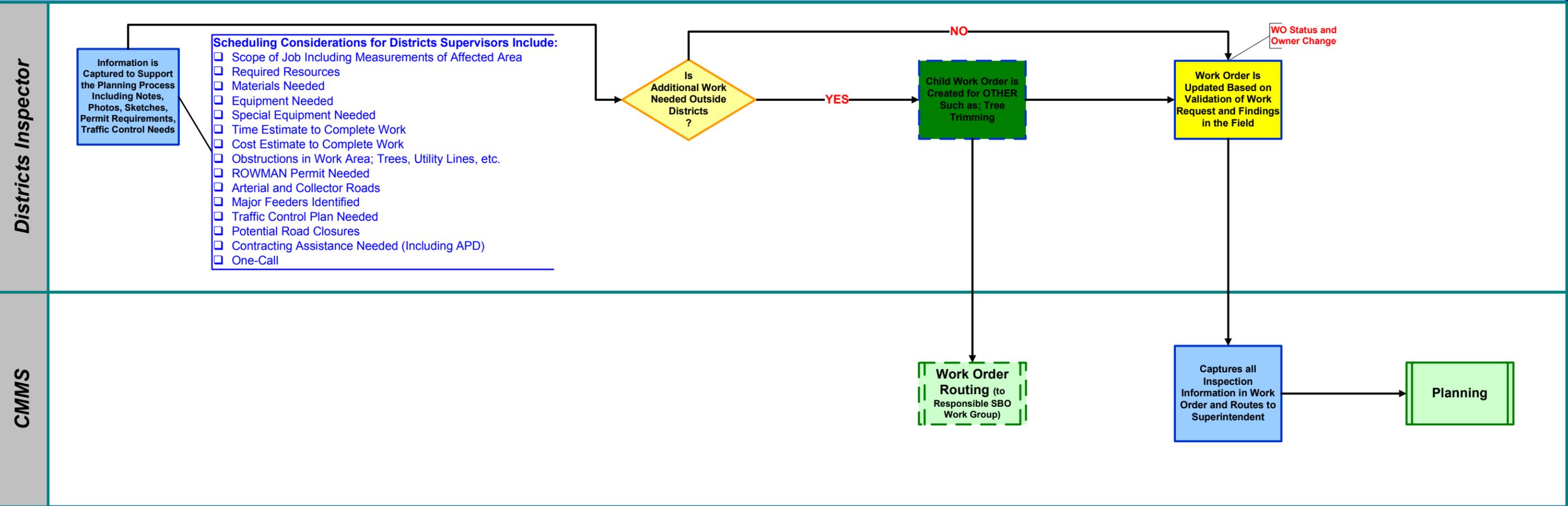
SBO Work Groups - Documentation



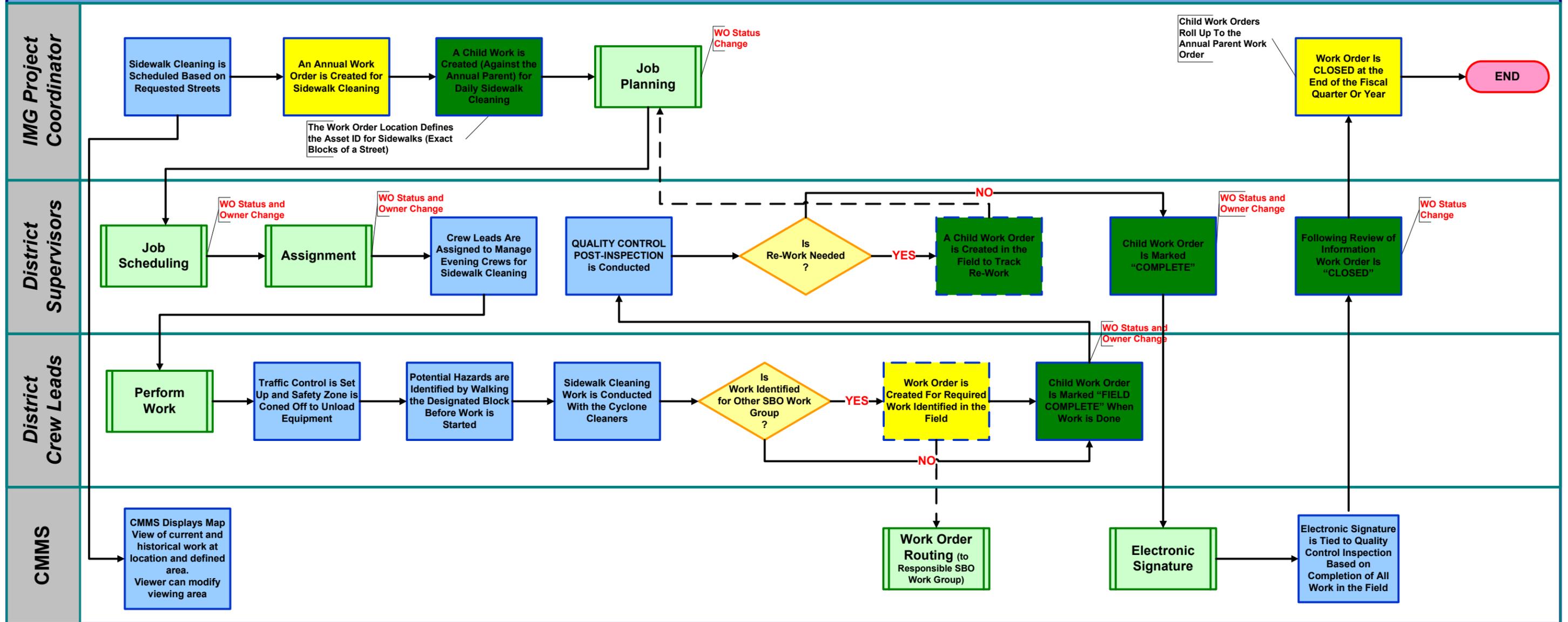
311 Customer Service Request (CSRs) for Districts



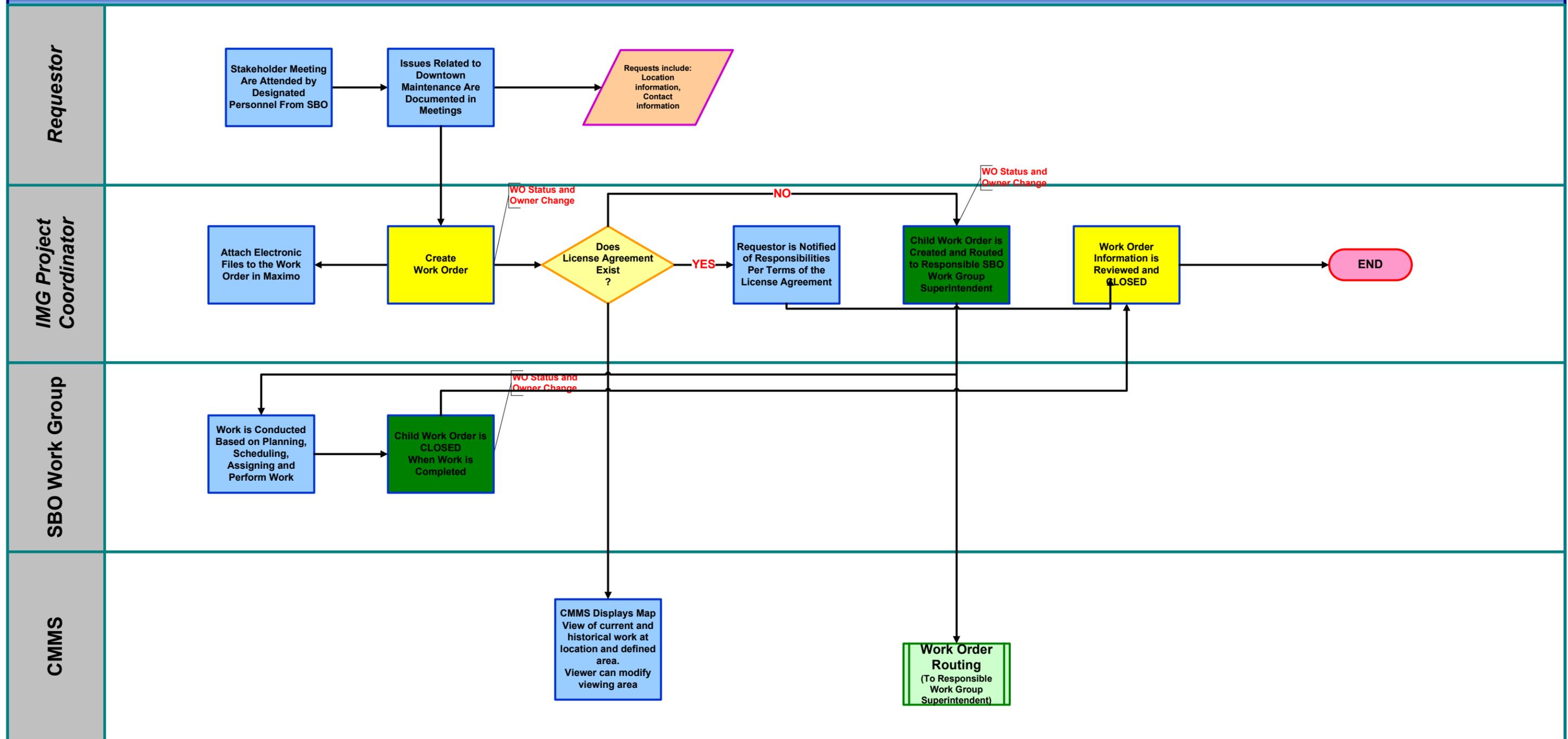
Districts Inspection/Investigation



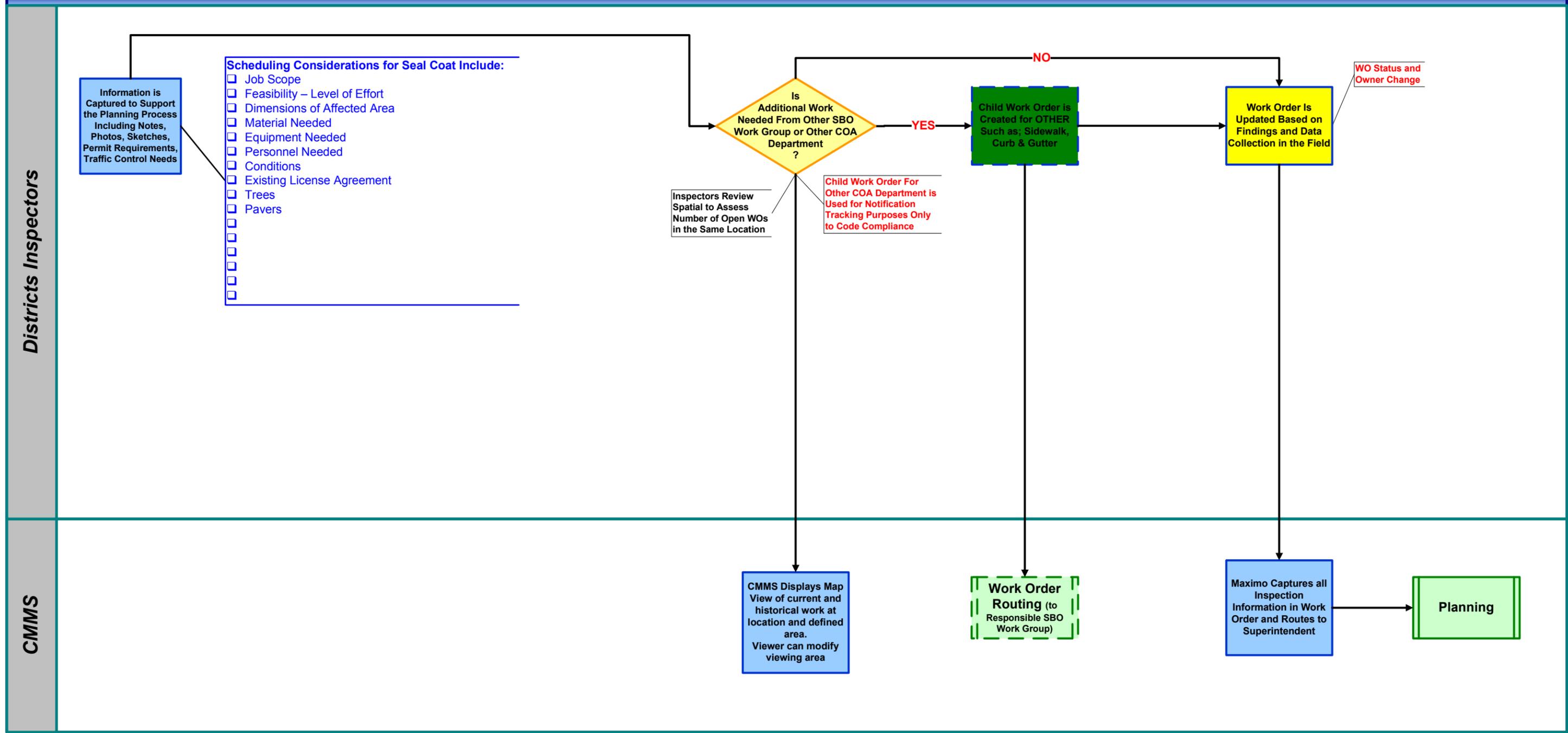
IMG – Sidewalk Cleaning Program



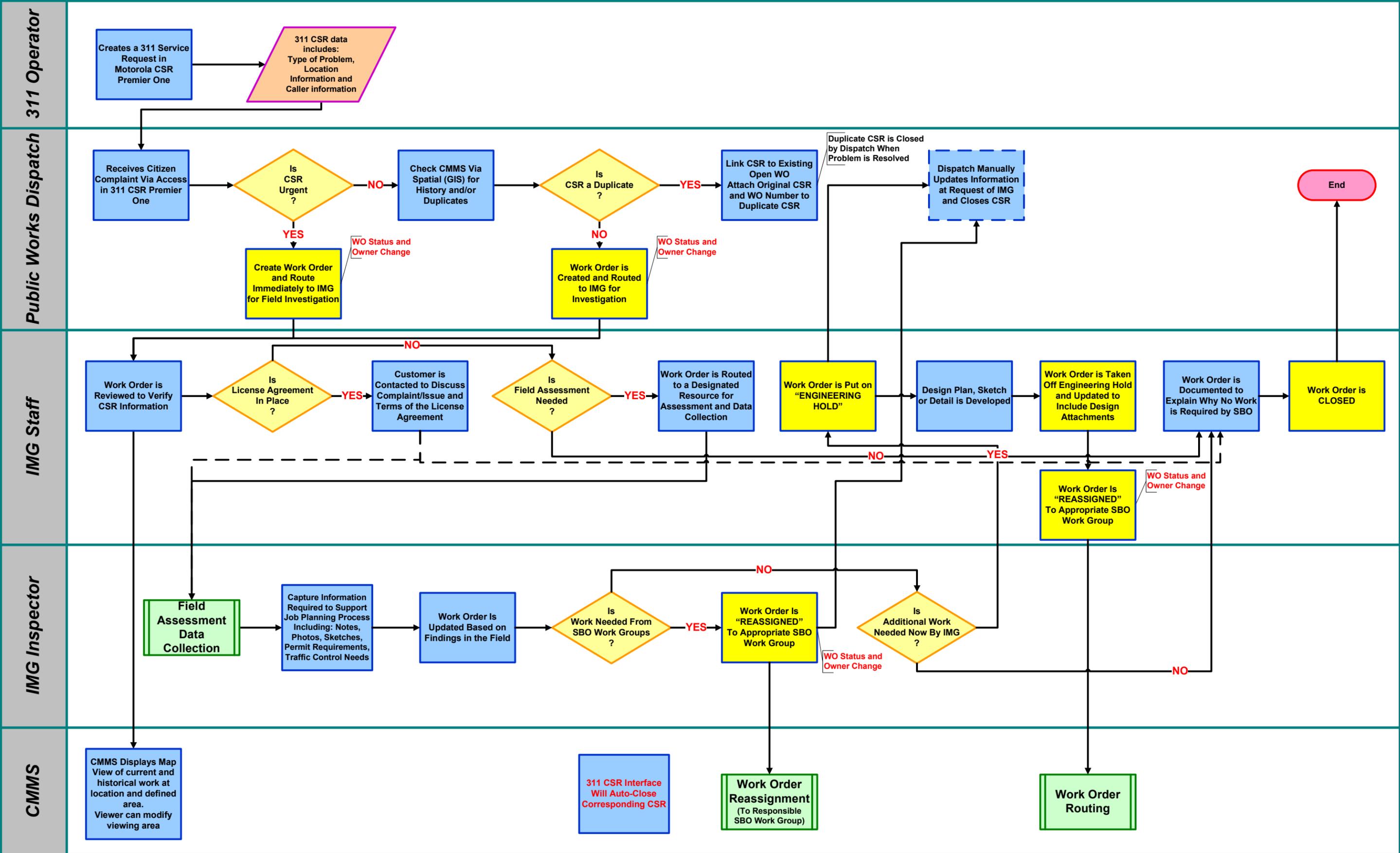
IMG - Work Requests for Downtown Maintenance



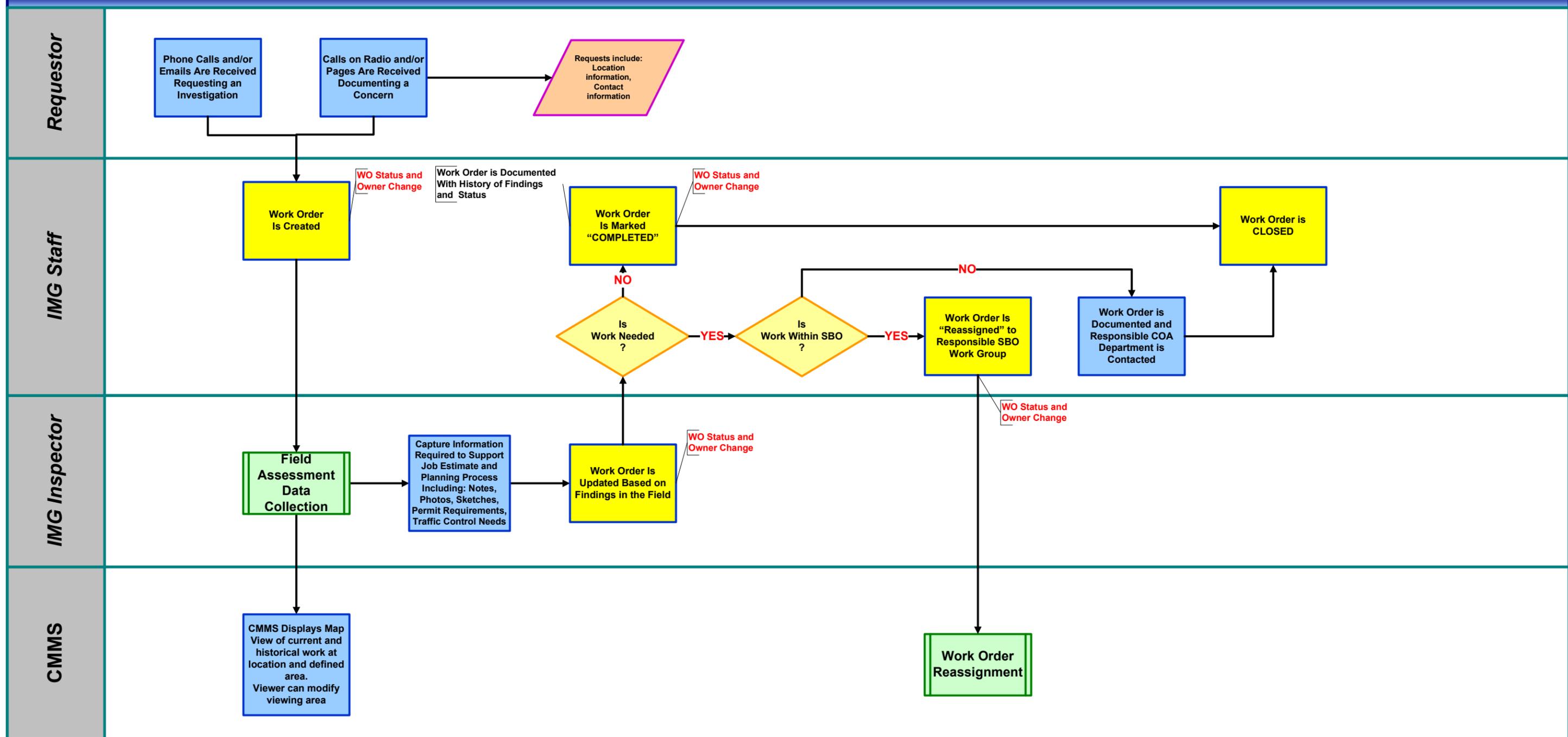
Downtown Maintenance Data Collection Assessment



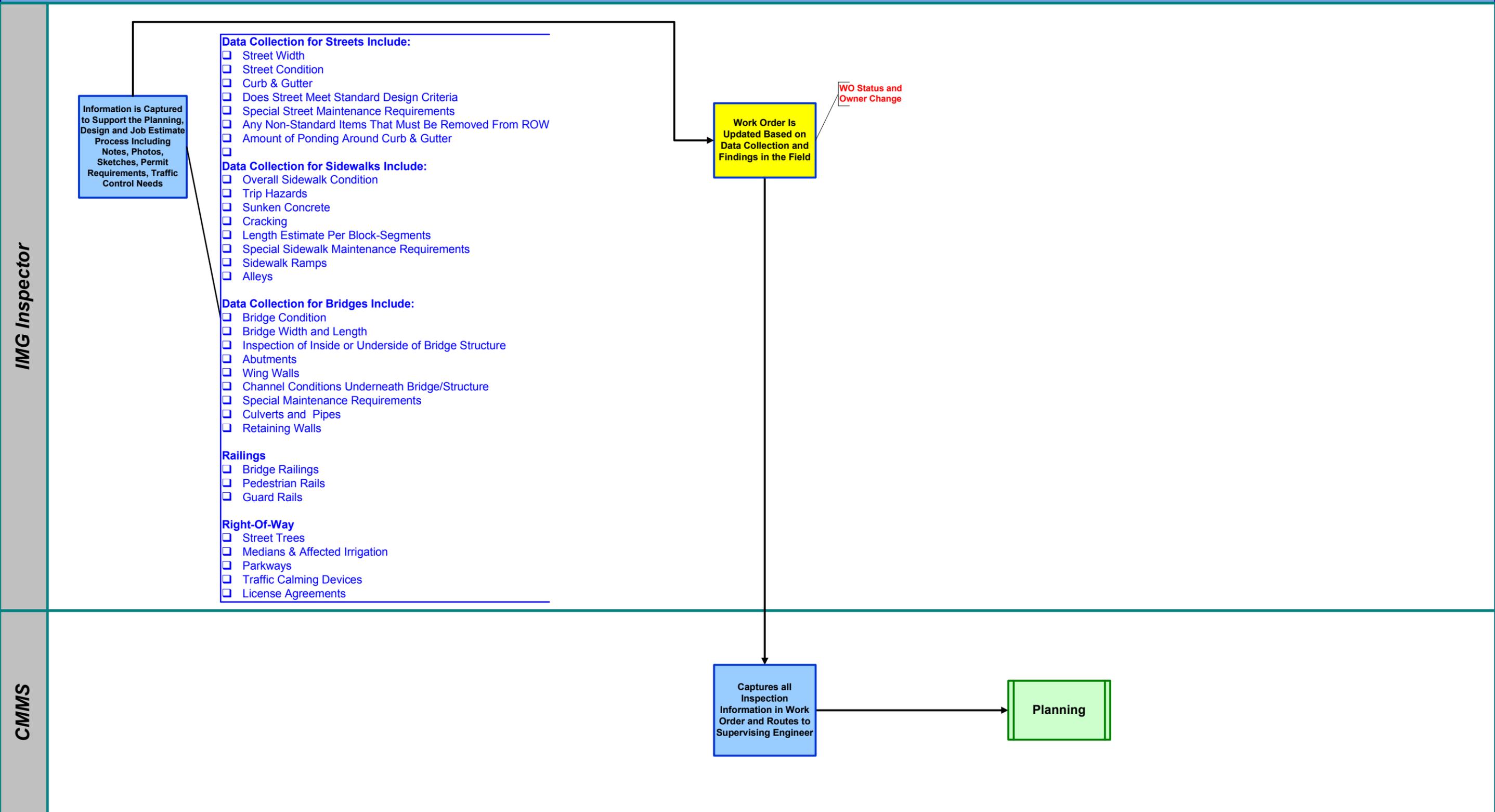
311 Customer Service Request for Infrastructure Management Group (IMG) Field Investigations



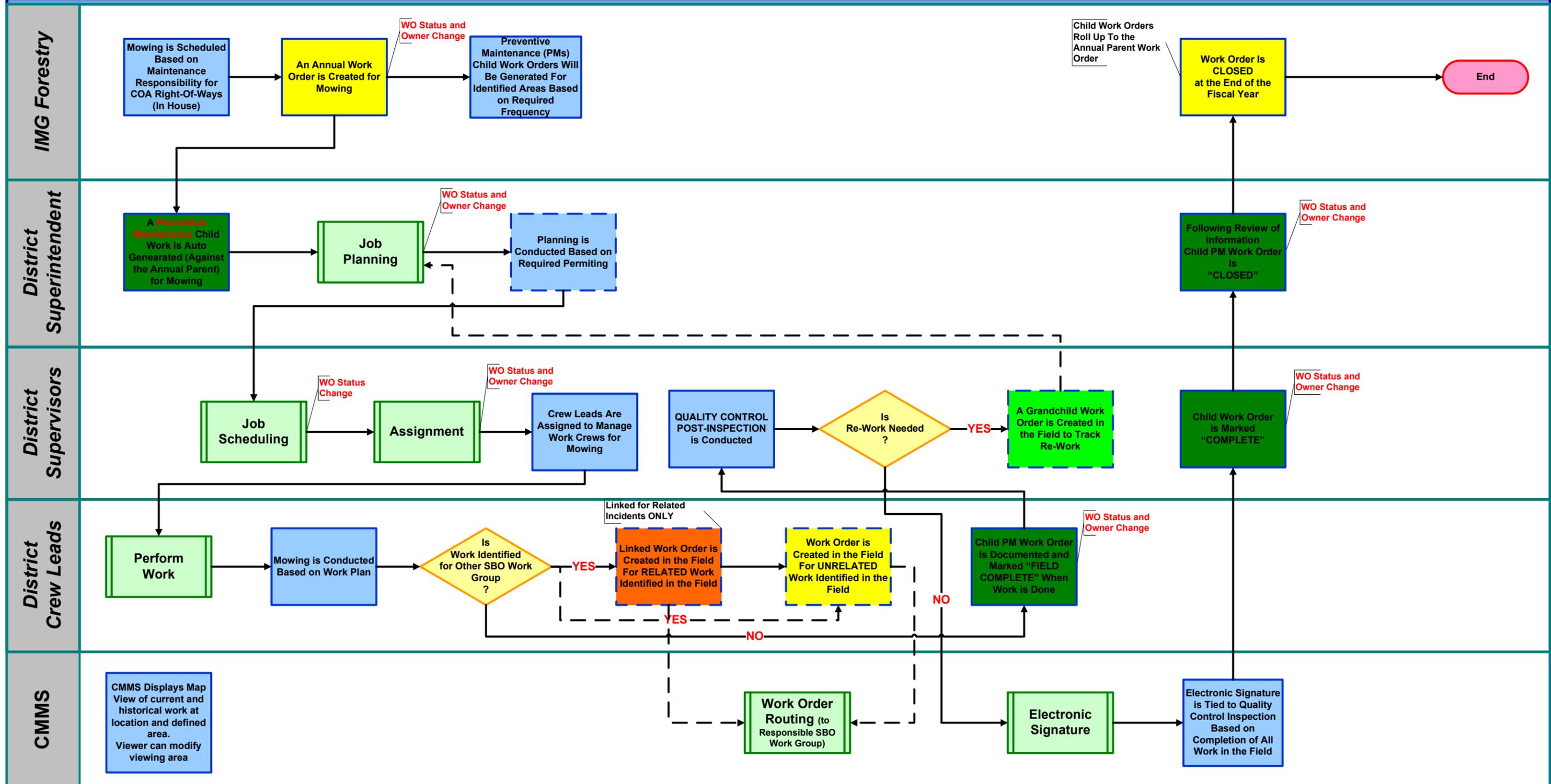
Work Orders for Field Investigations - Infrastructure Management Group (IMG)



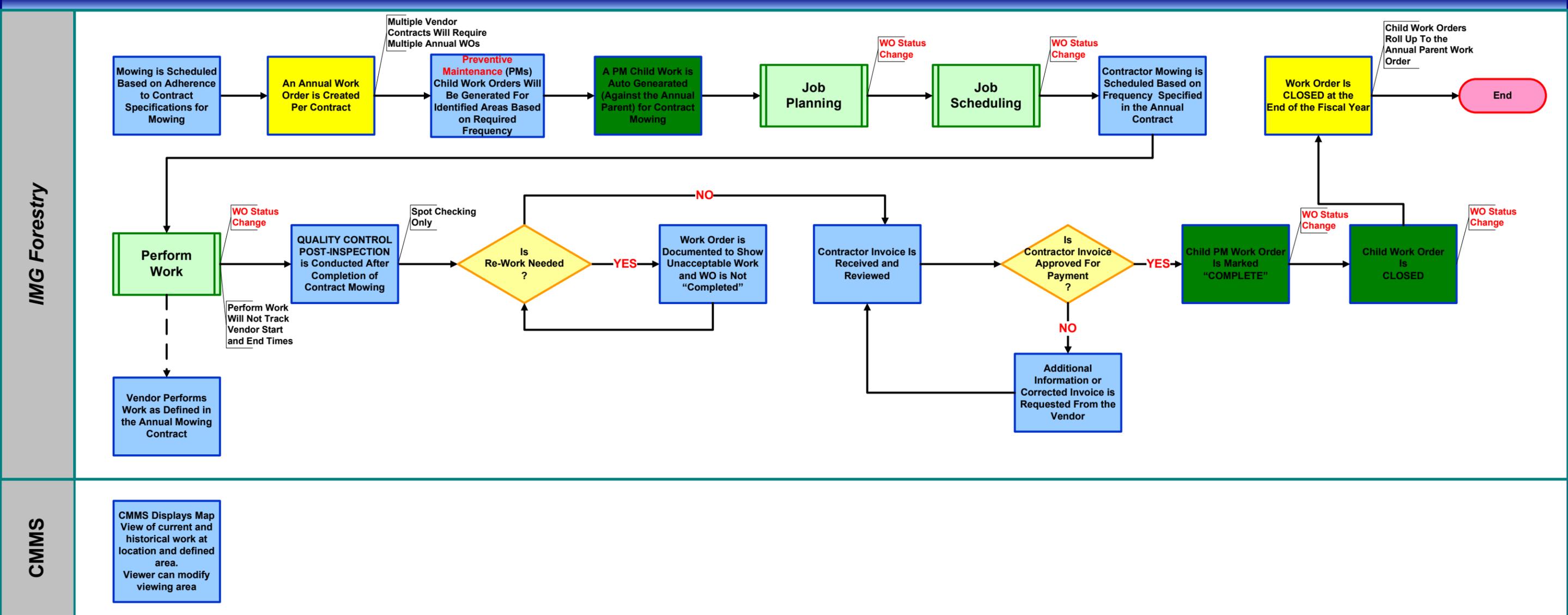
IMG Inspection for Field Investigations



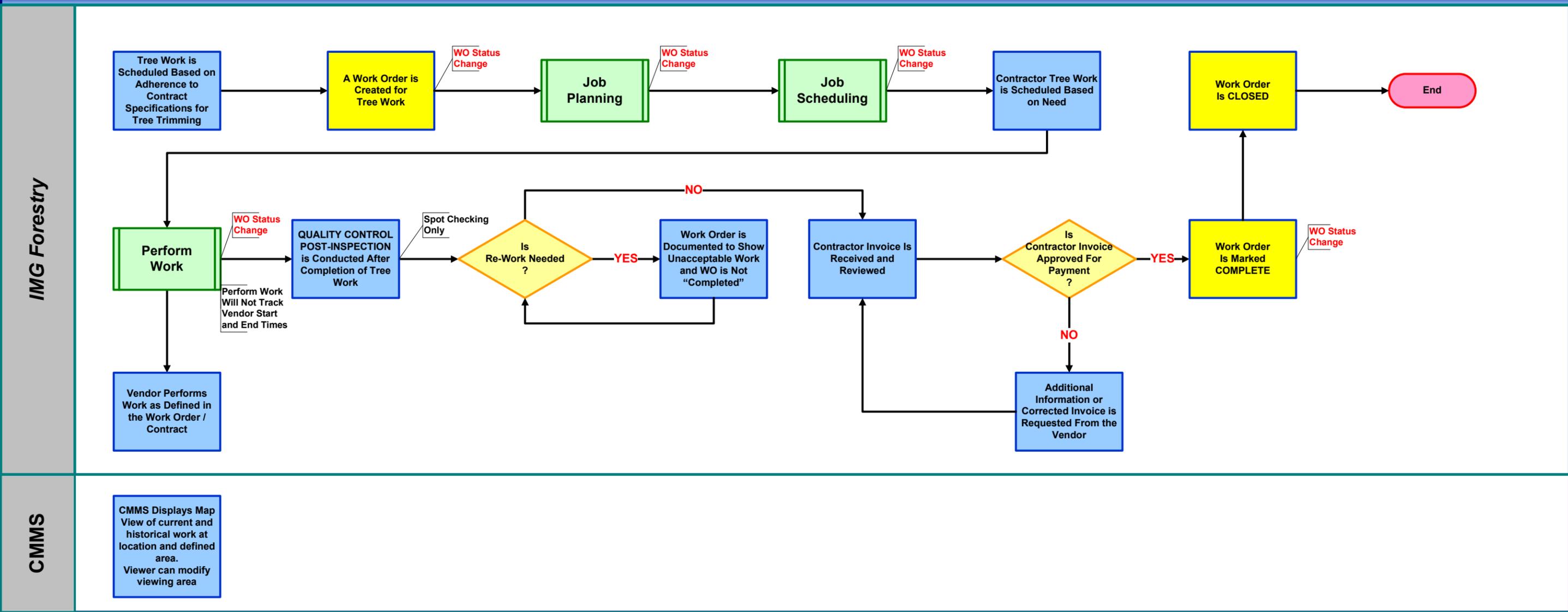
IMG/Districts – Annual Program for Right-Of-Way Maintenance (In House)



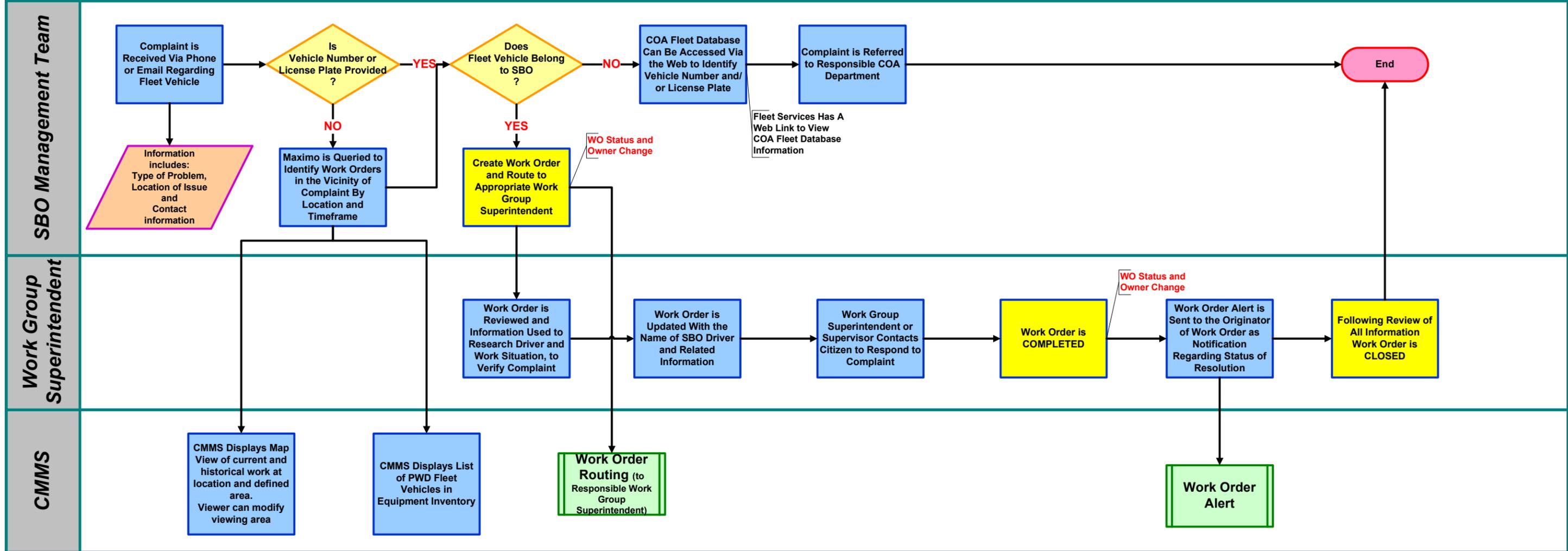
IMG – Annual Contract Mowing Program



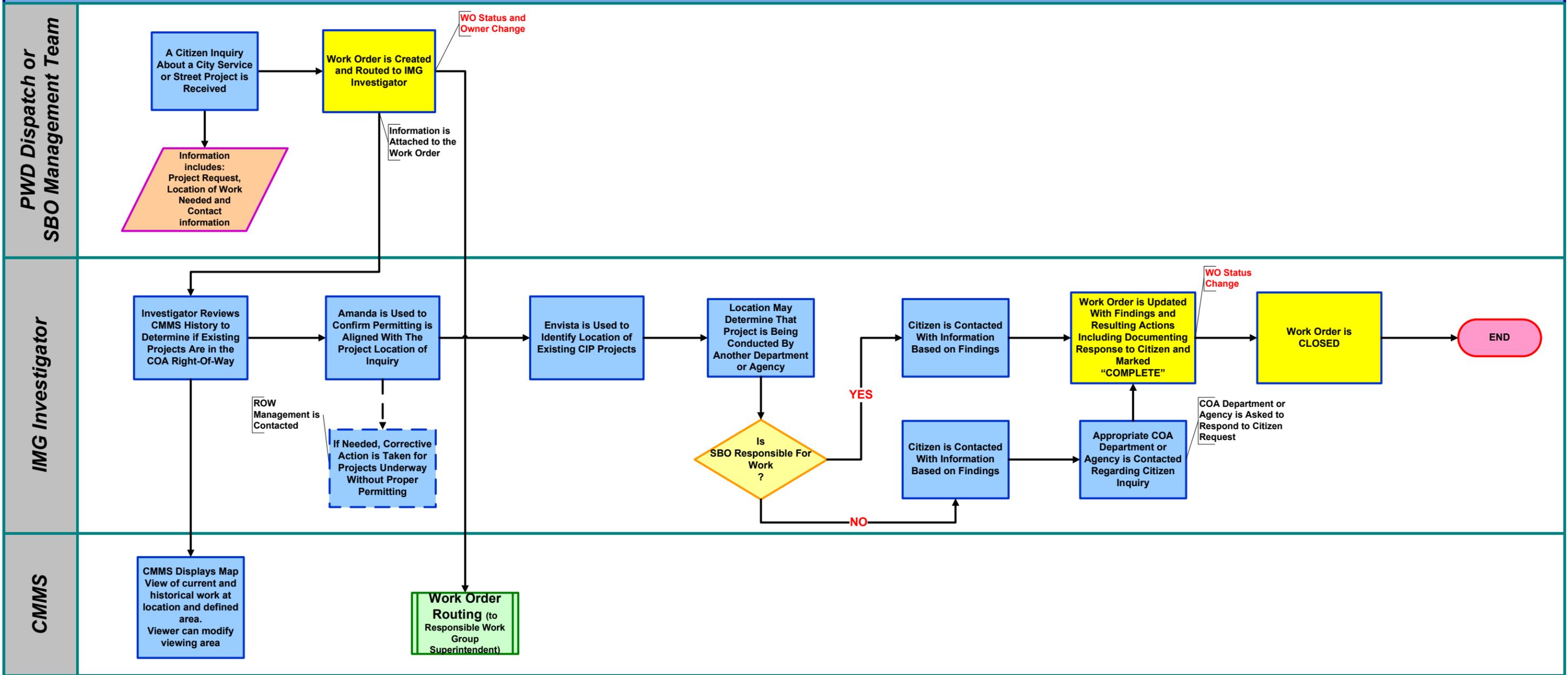
IMG – Annual Contract for Street Tree Work



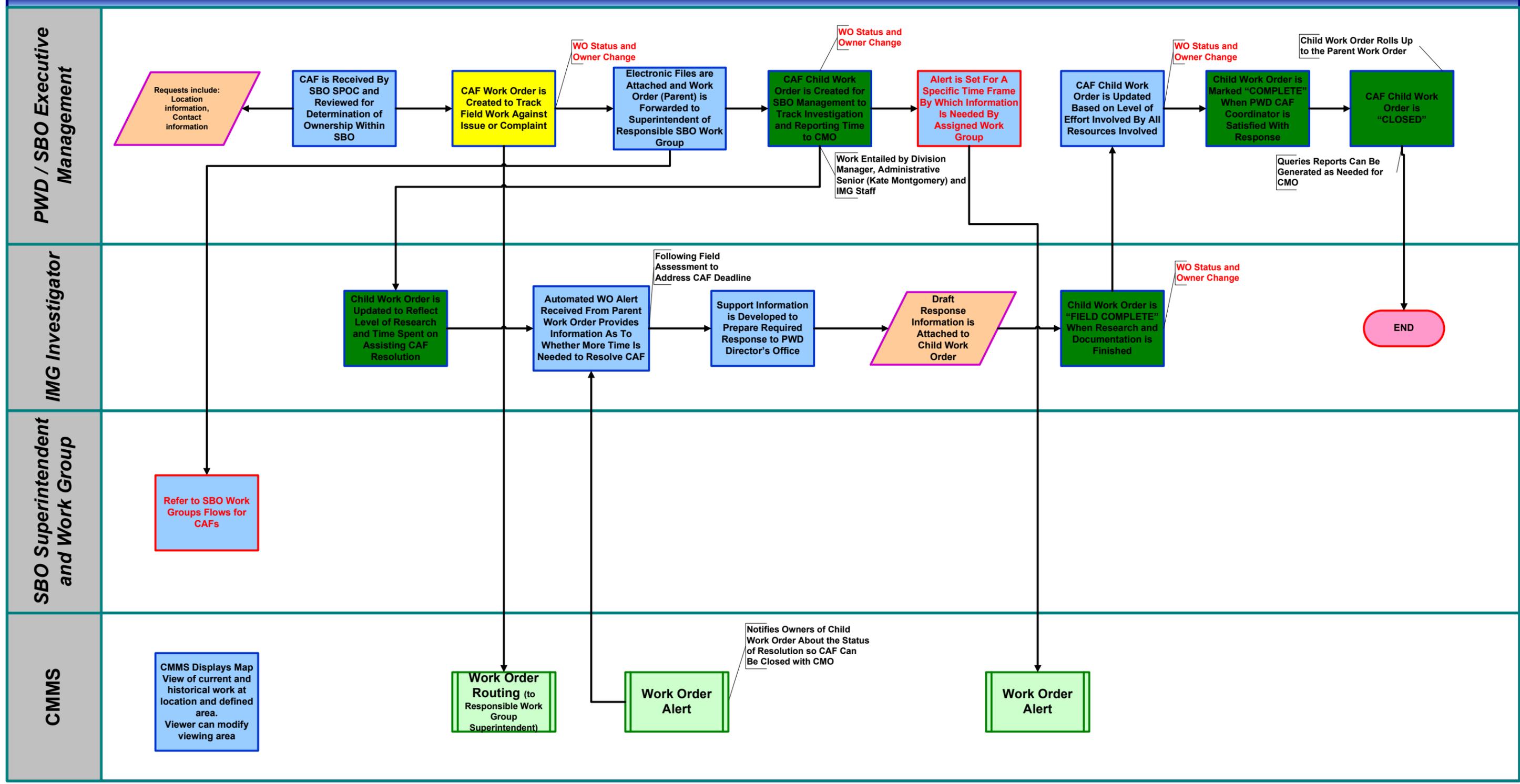
Complaints Regarding SBO Fleet Vehicles



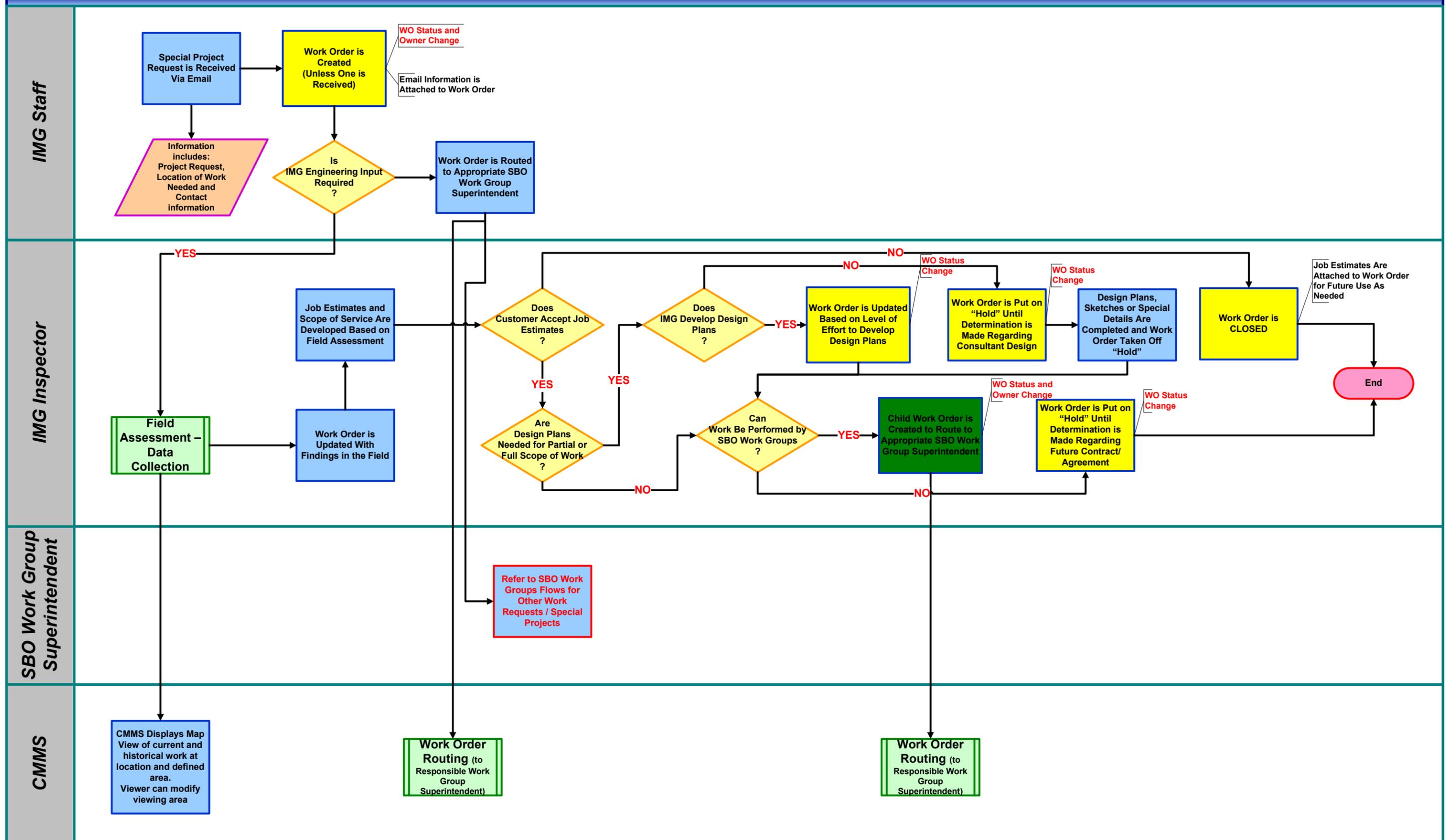
Customer Inquiries Of City Services or Street Projects



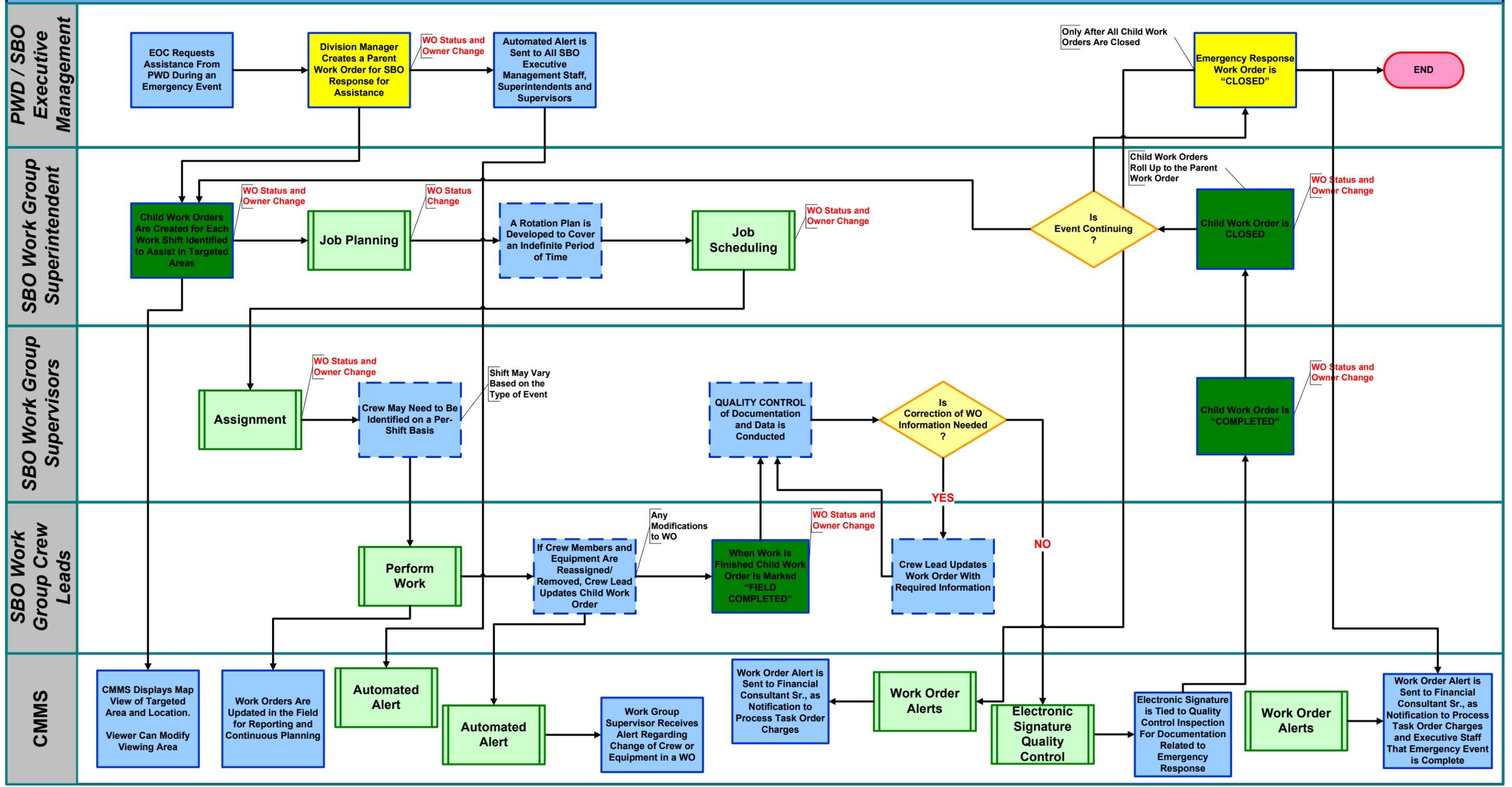
CAFs (Customer Action Forms) Responded To By SBO Management



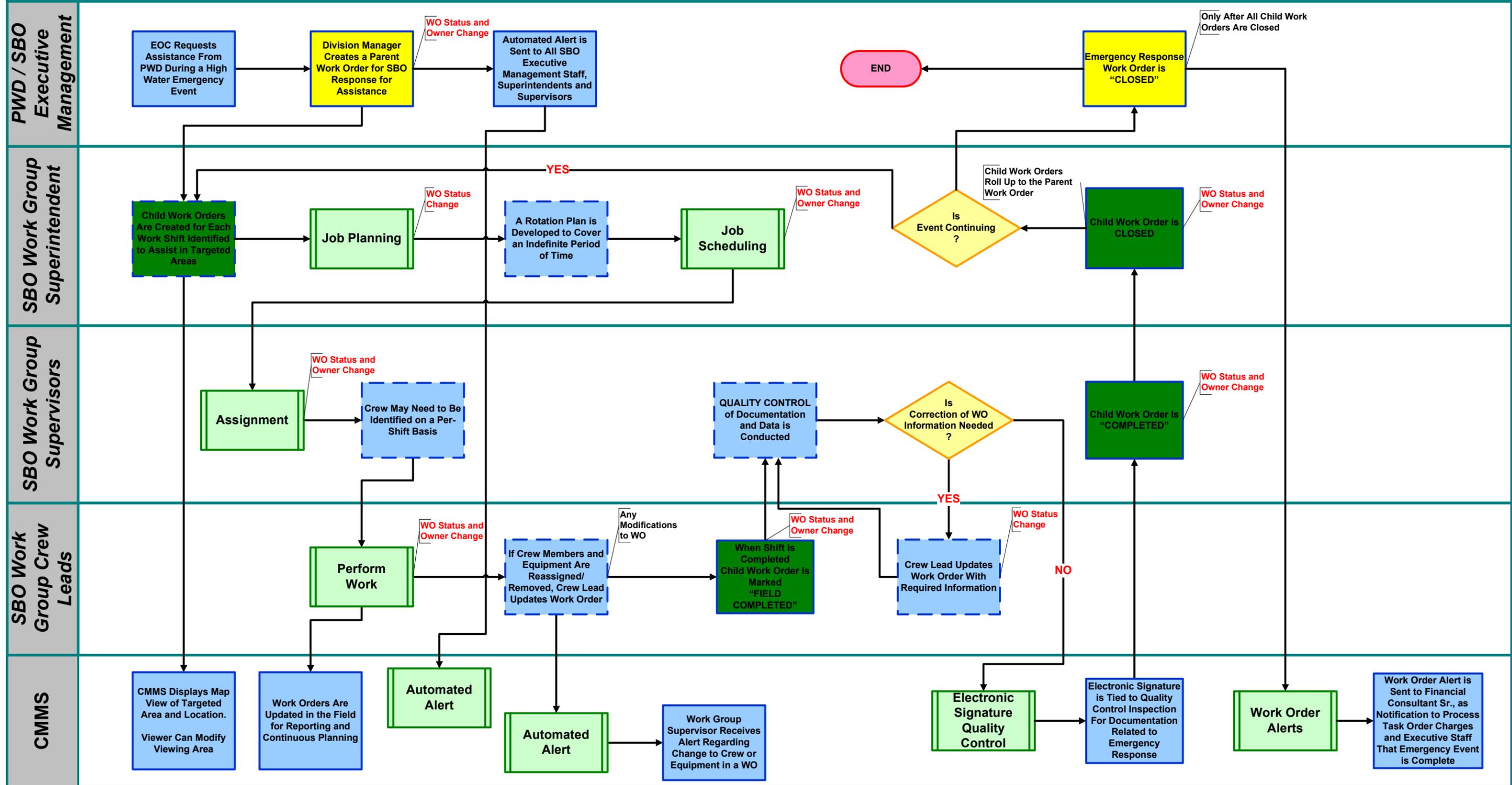
Special Project Requests for Street & Bridge Operations



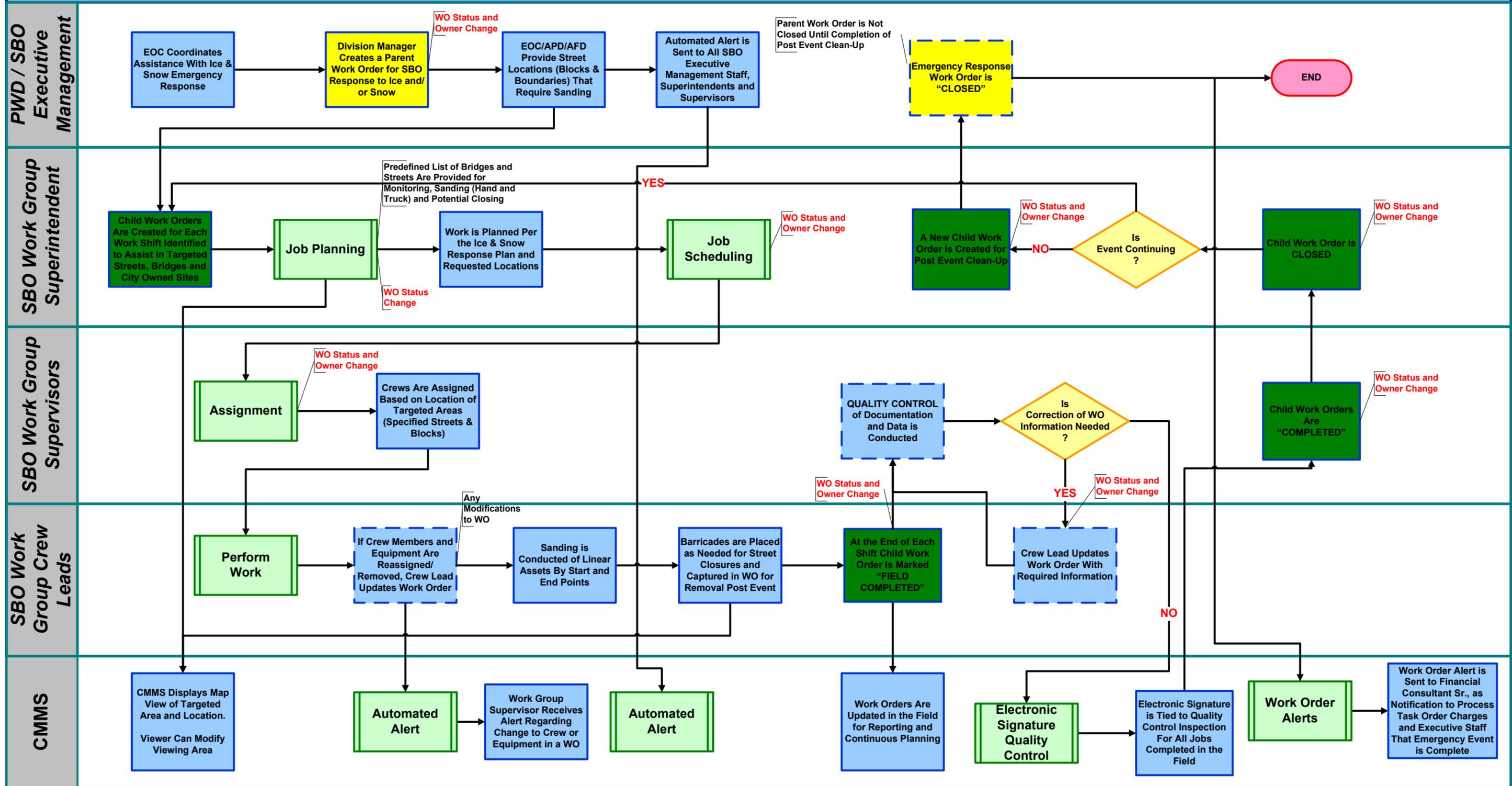
SBO Work Groups Emergency Response Assistance



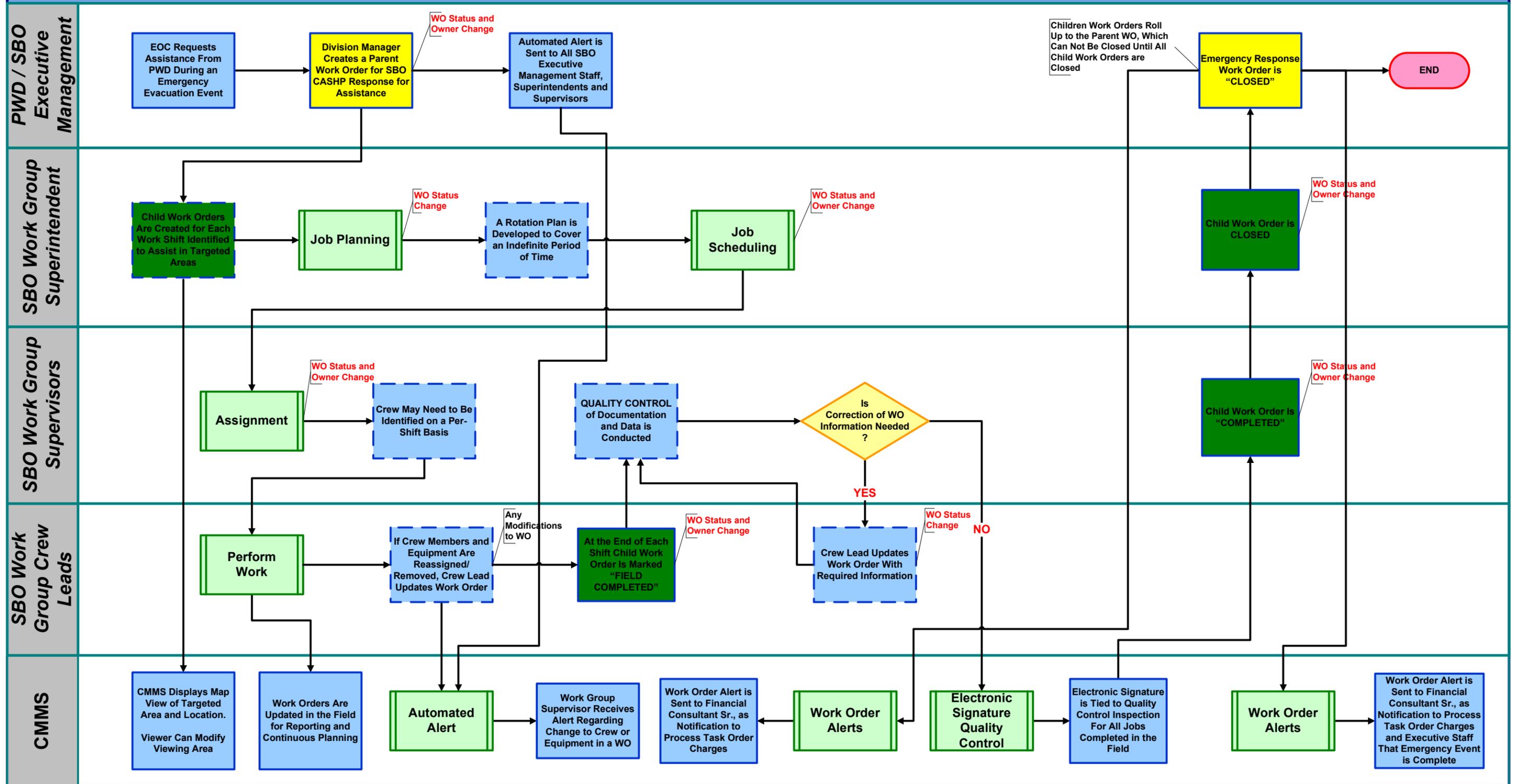
SBO - High Water Emergency Response

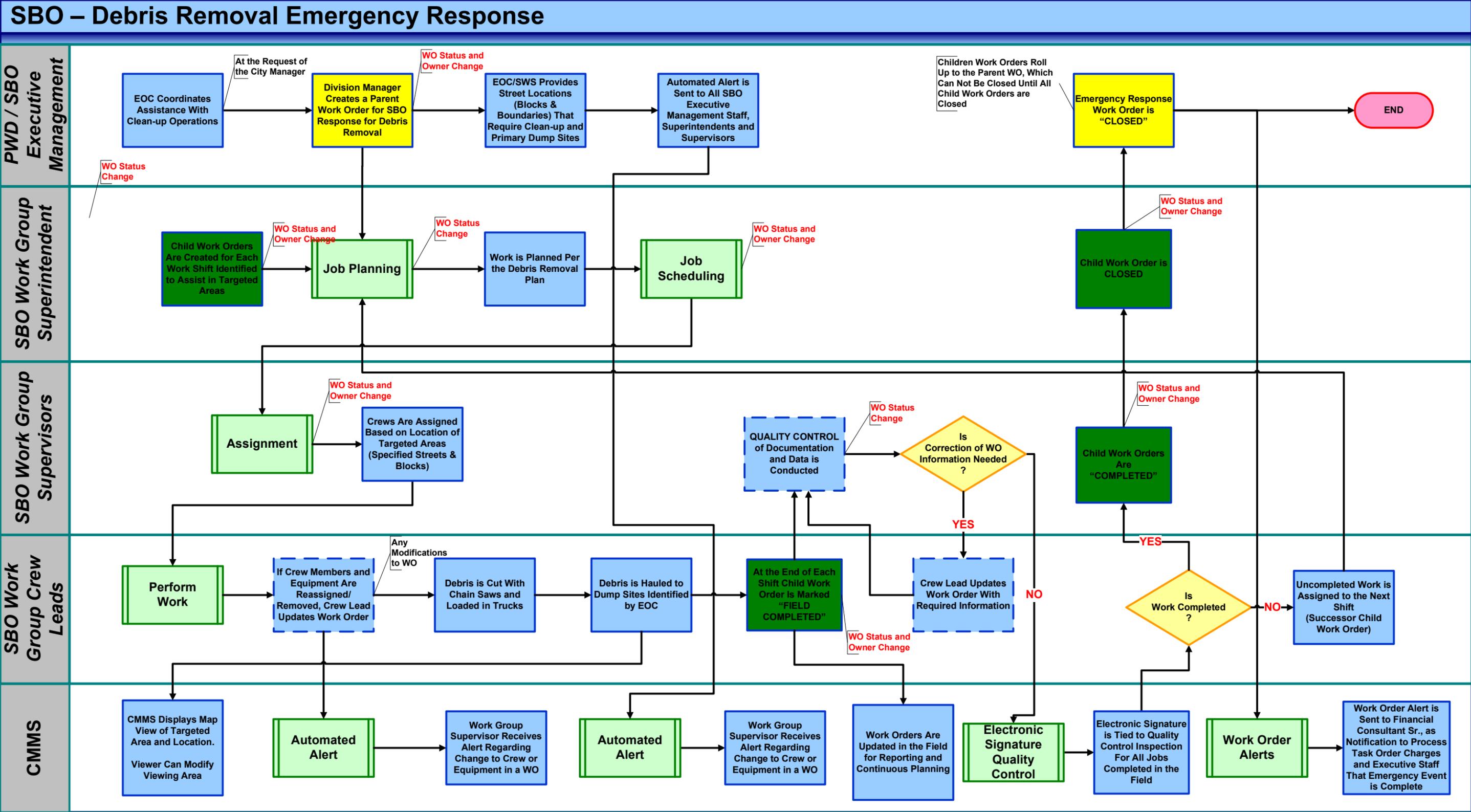


SBO – Ice & Snow Emergency Response

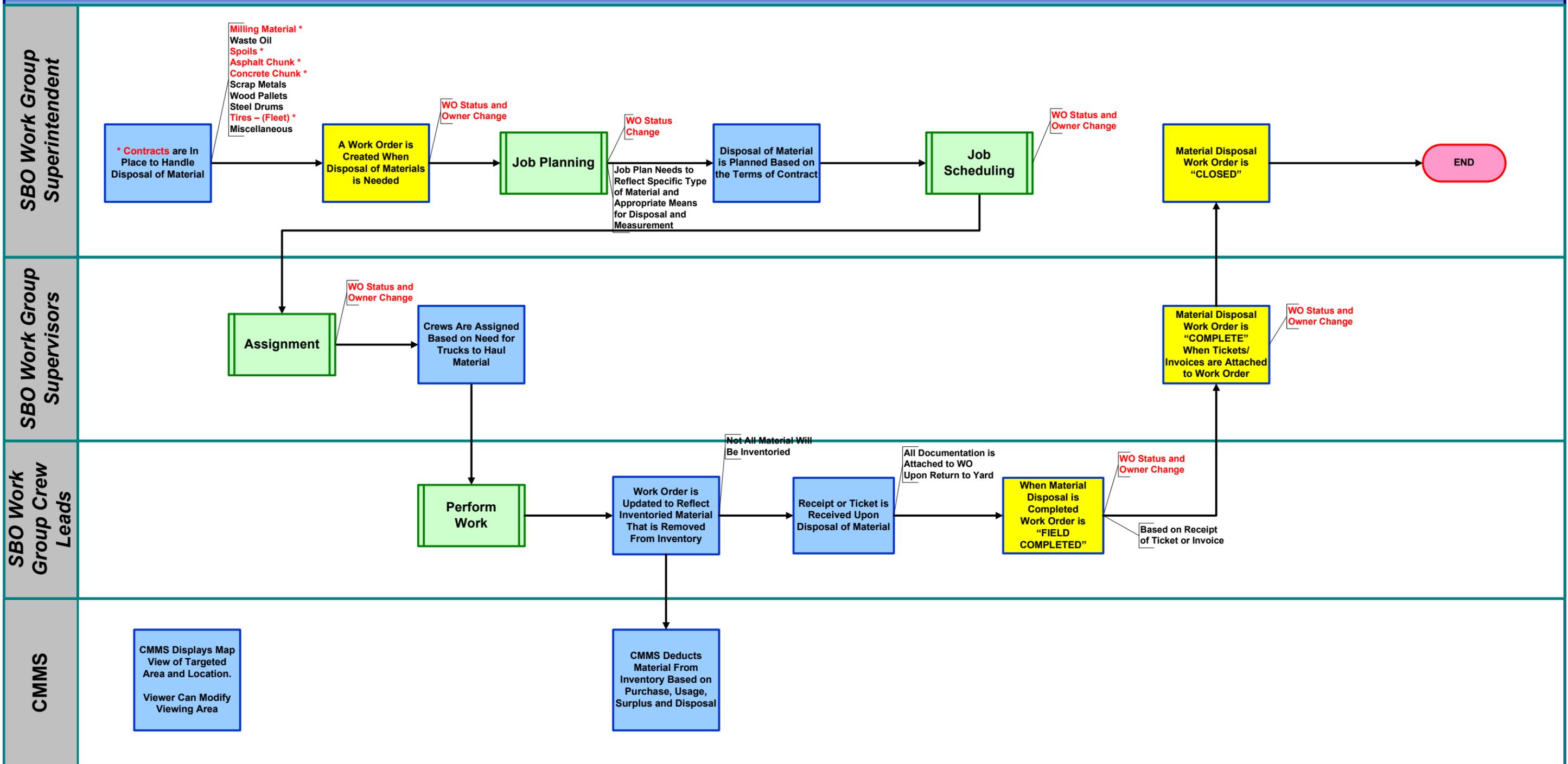


SBO – Capital Area Shelter Hub Plan - Response

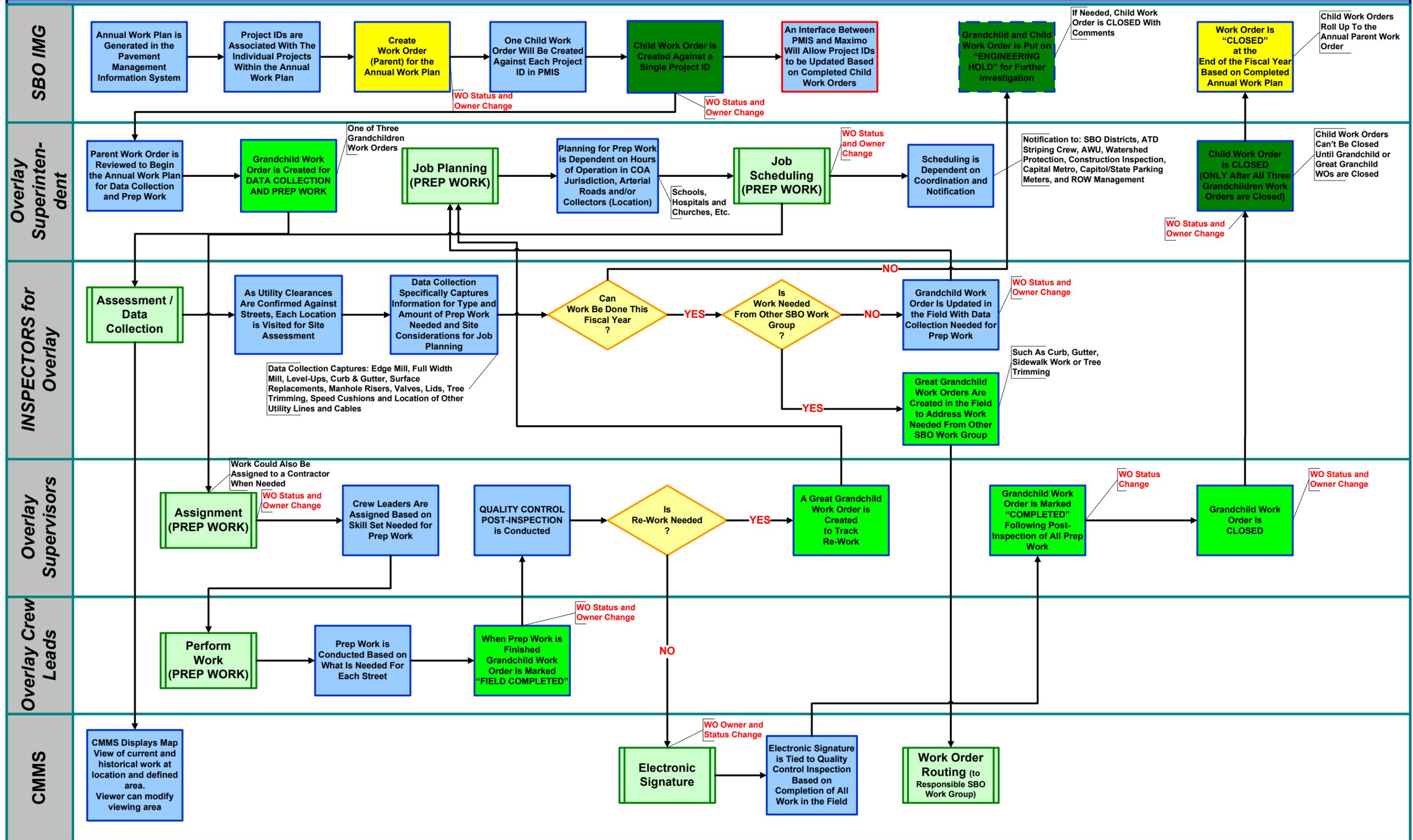




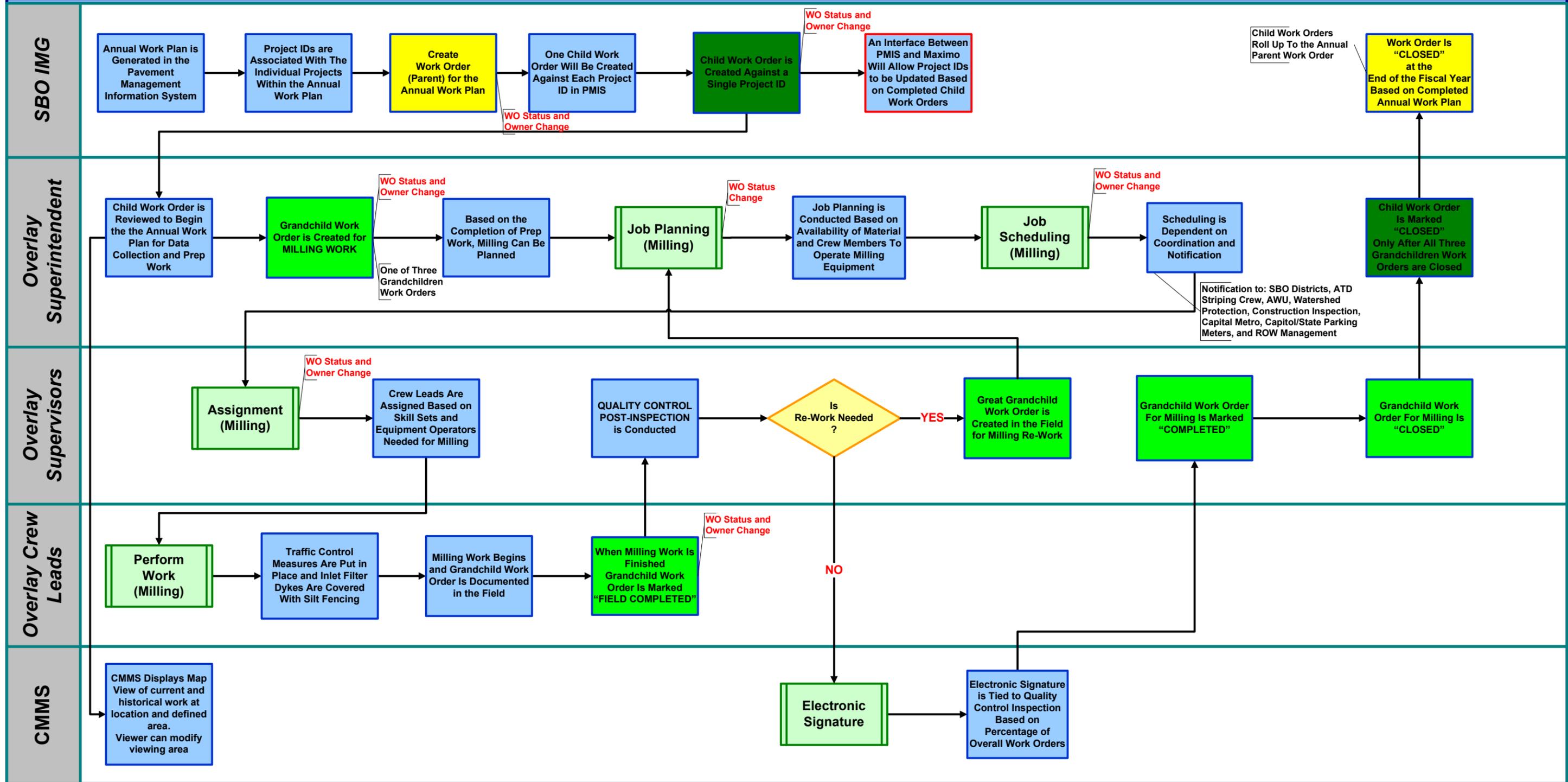
SBO – Recycling and Disposal of Material

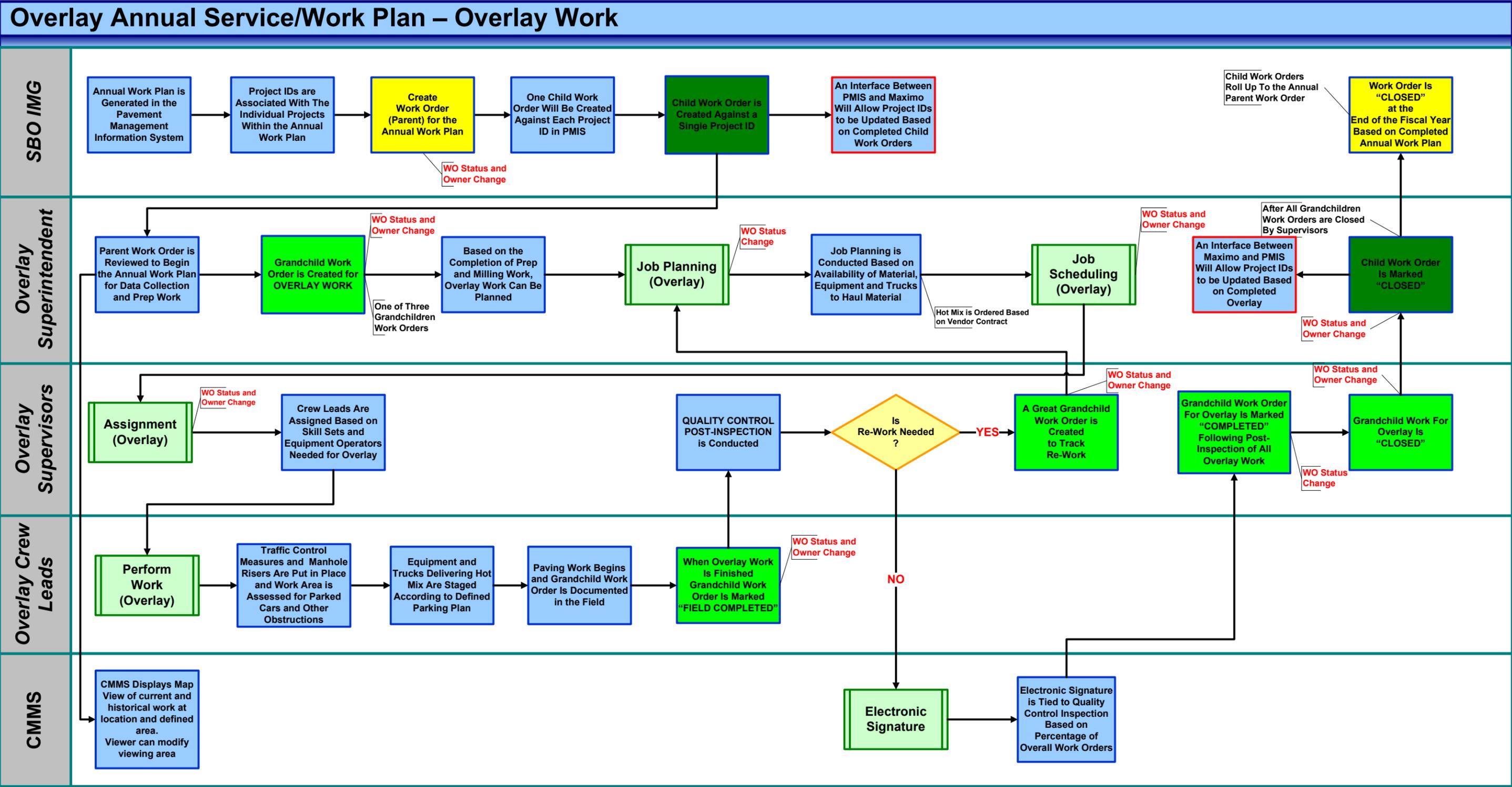


Overlay Annual Service/Work Plan – Data Collection & Prep Work

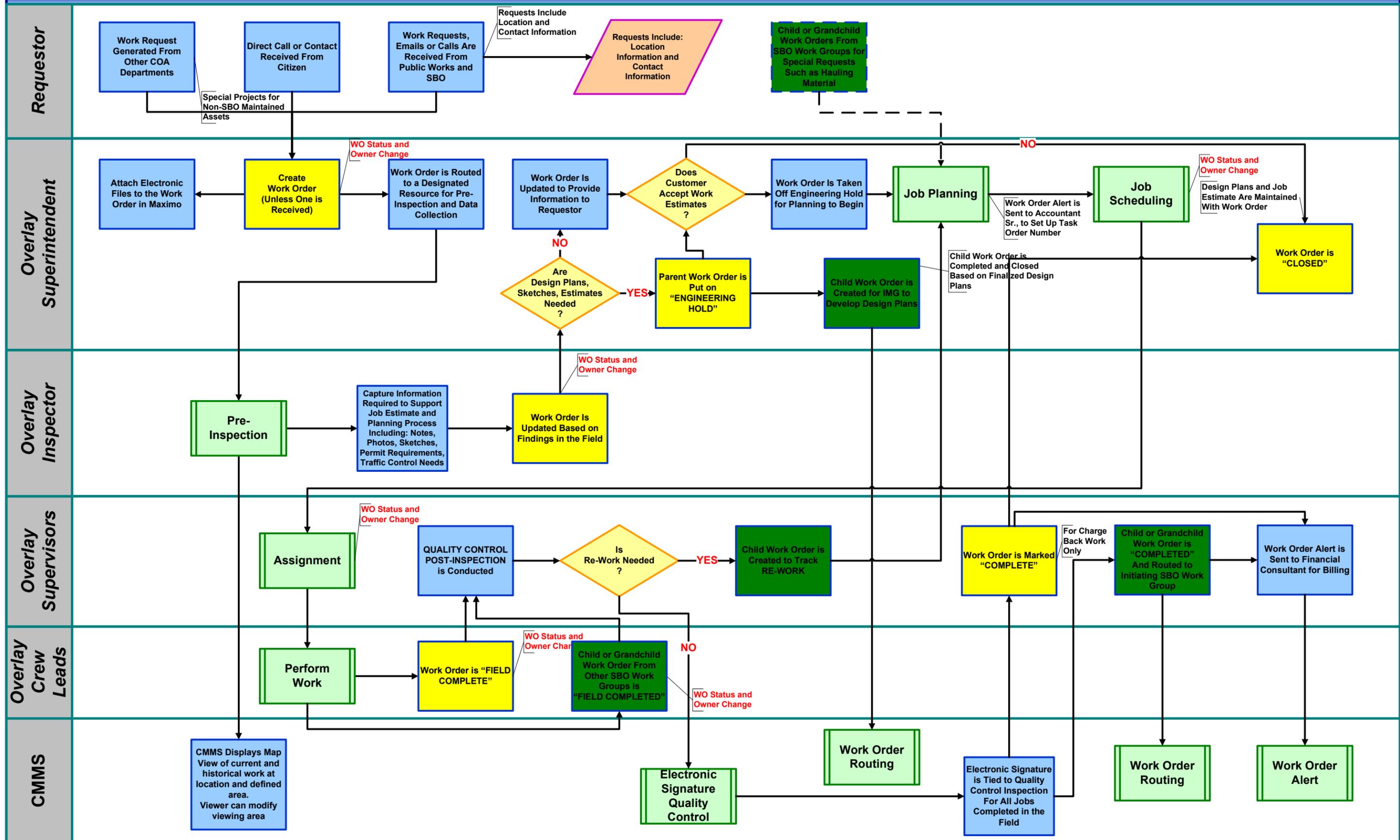


Overlay Annual Service/Work Plan – Milling Work

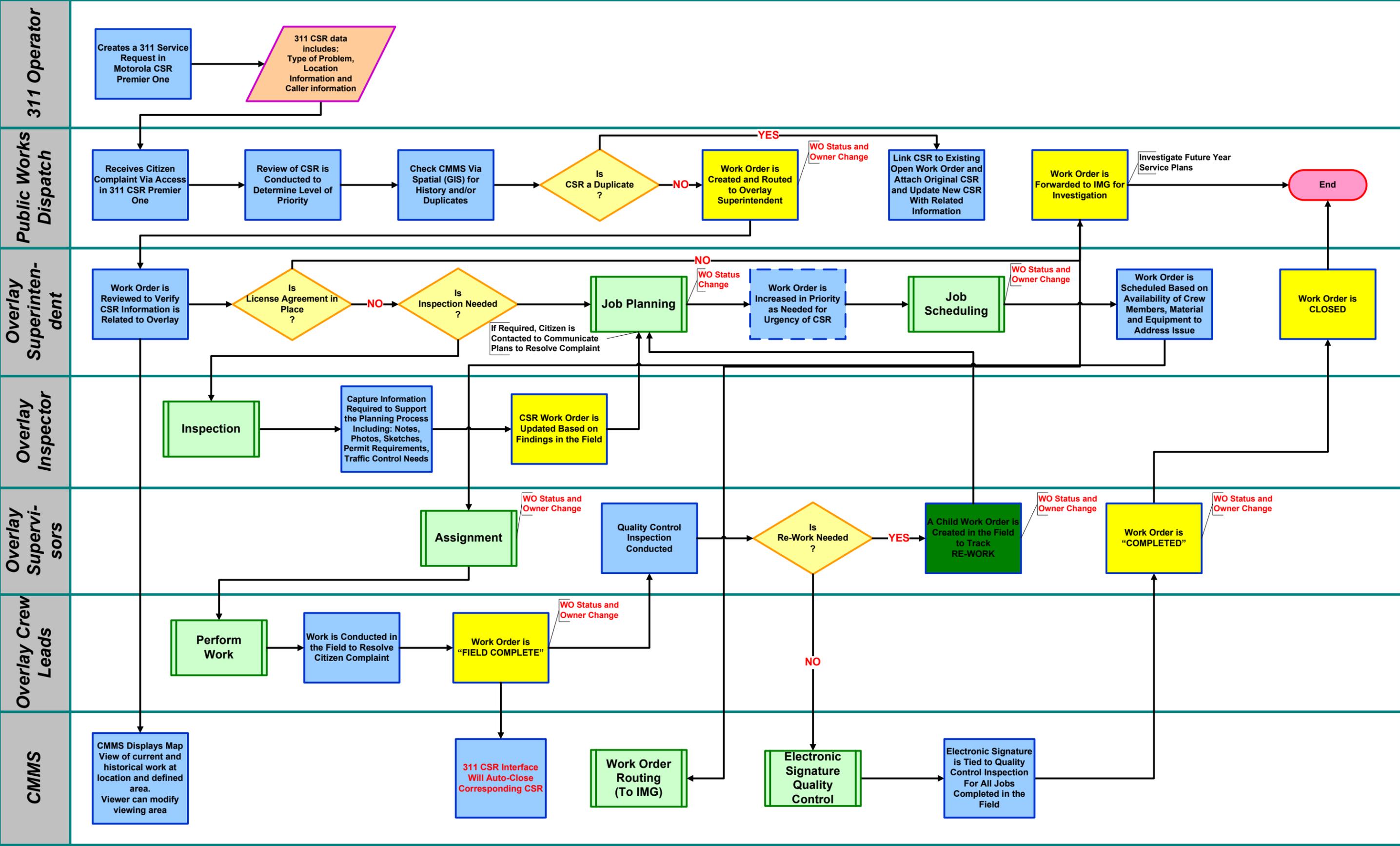




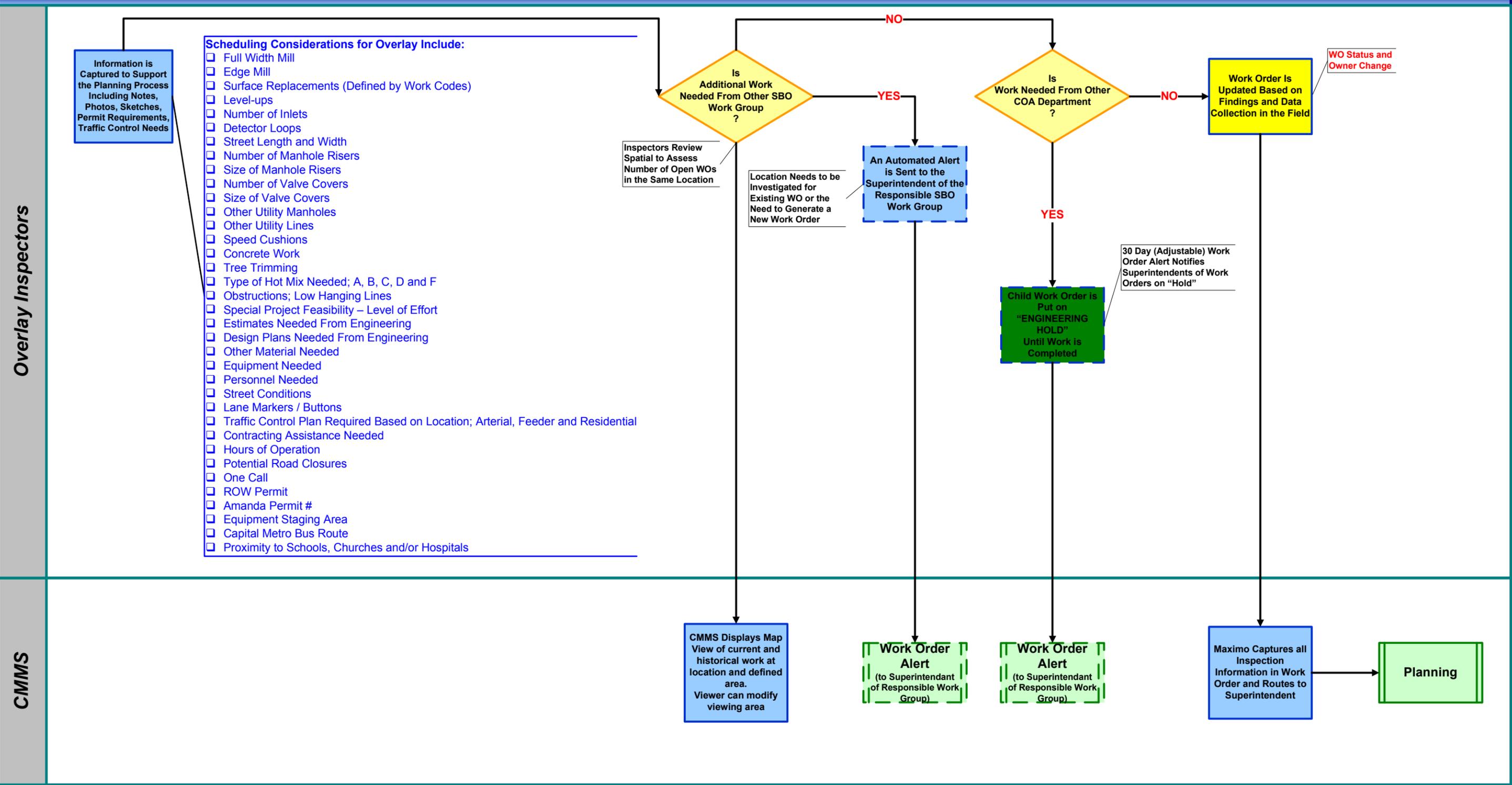
Work Requests for Overlay



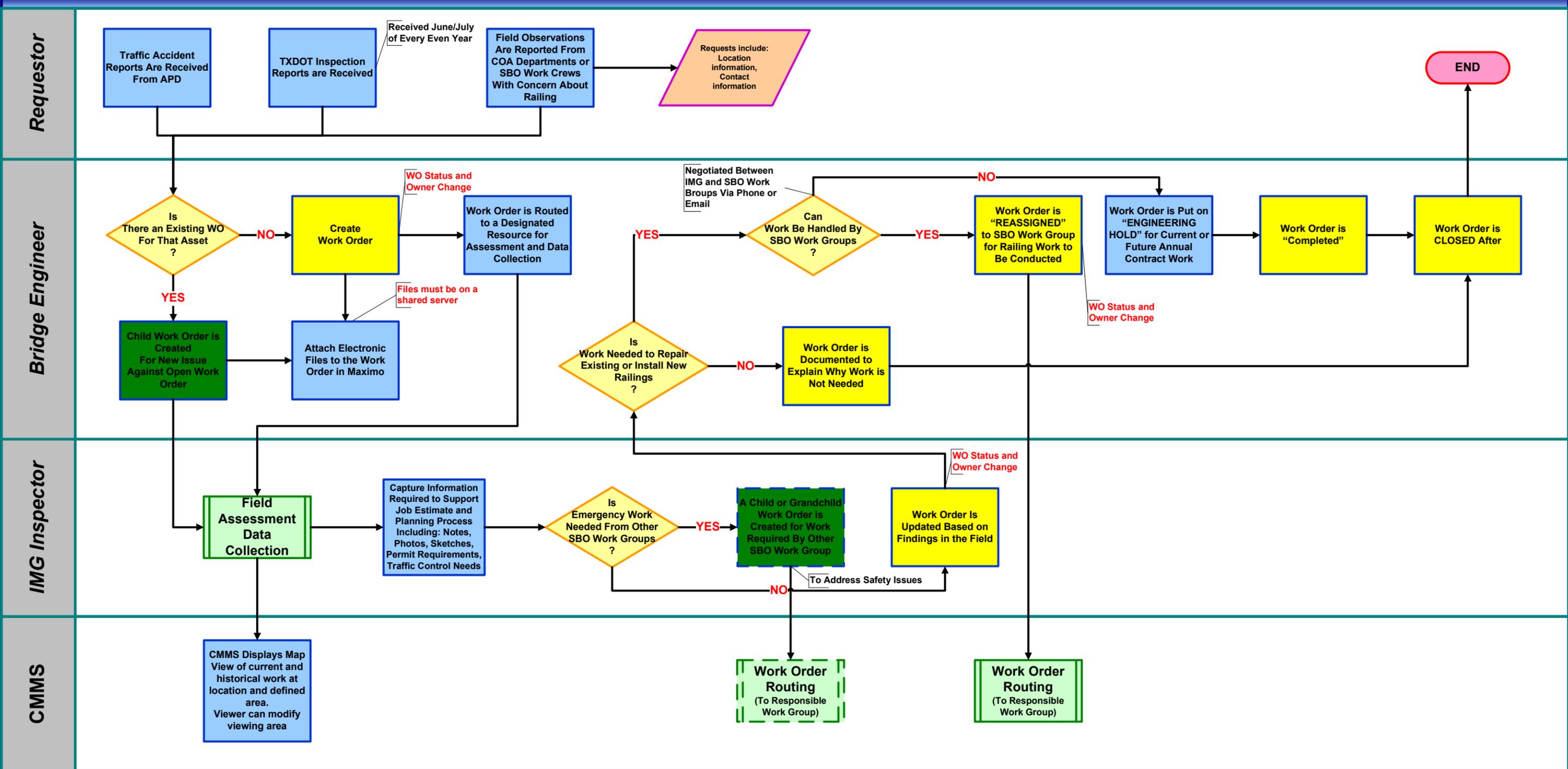
311 Customer Service Request for Overlay



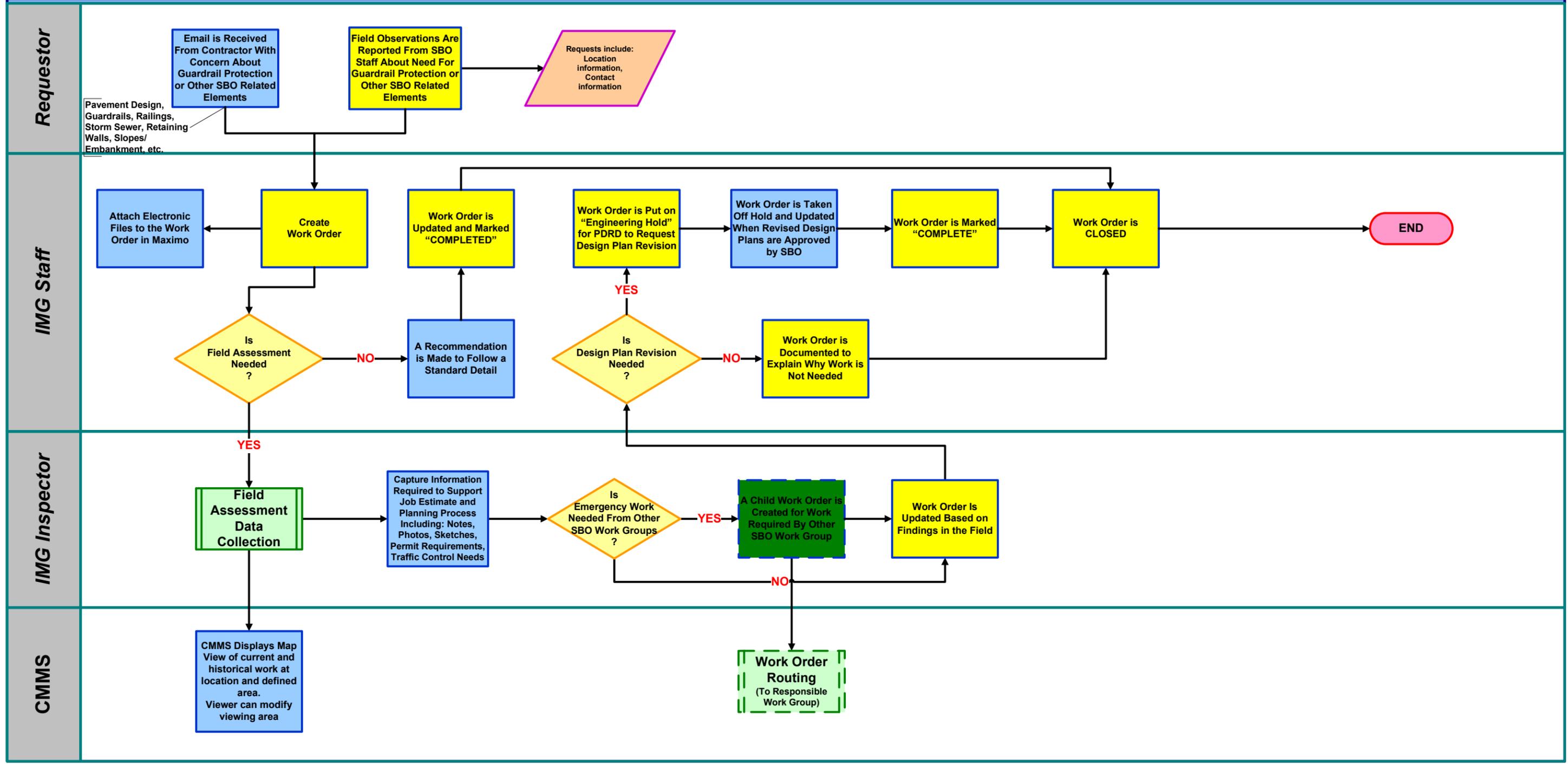
Overlay Data Collection Assessment for Prep Work



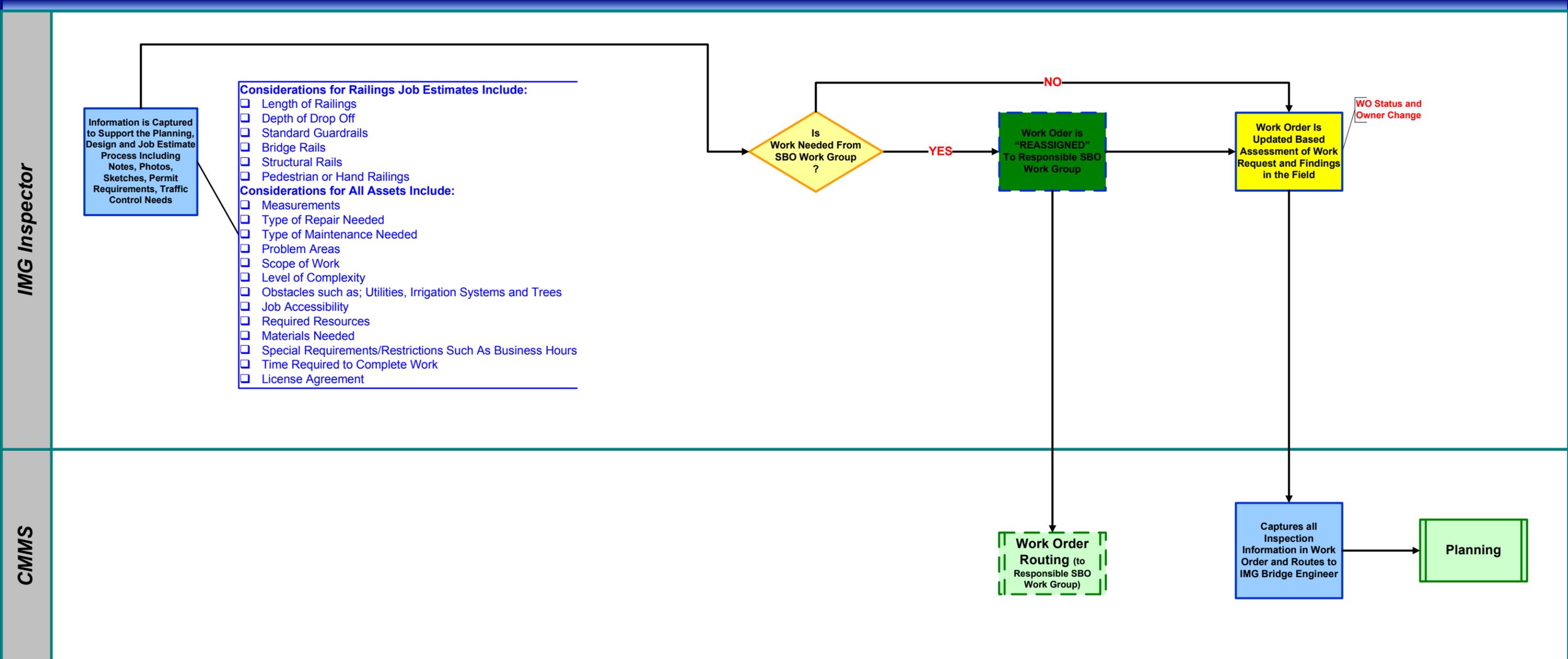
Work Requests for Railings



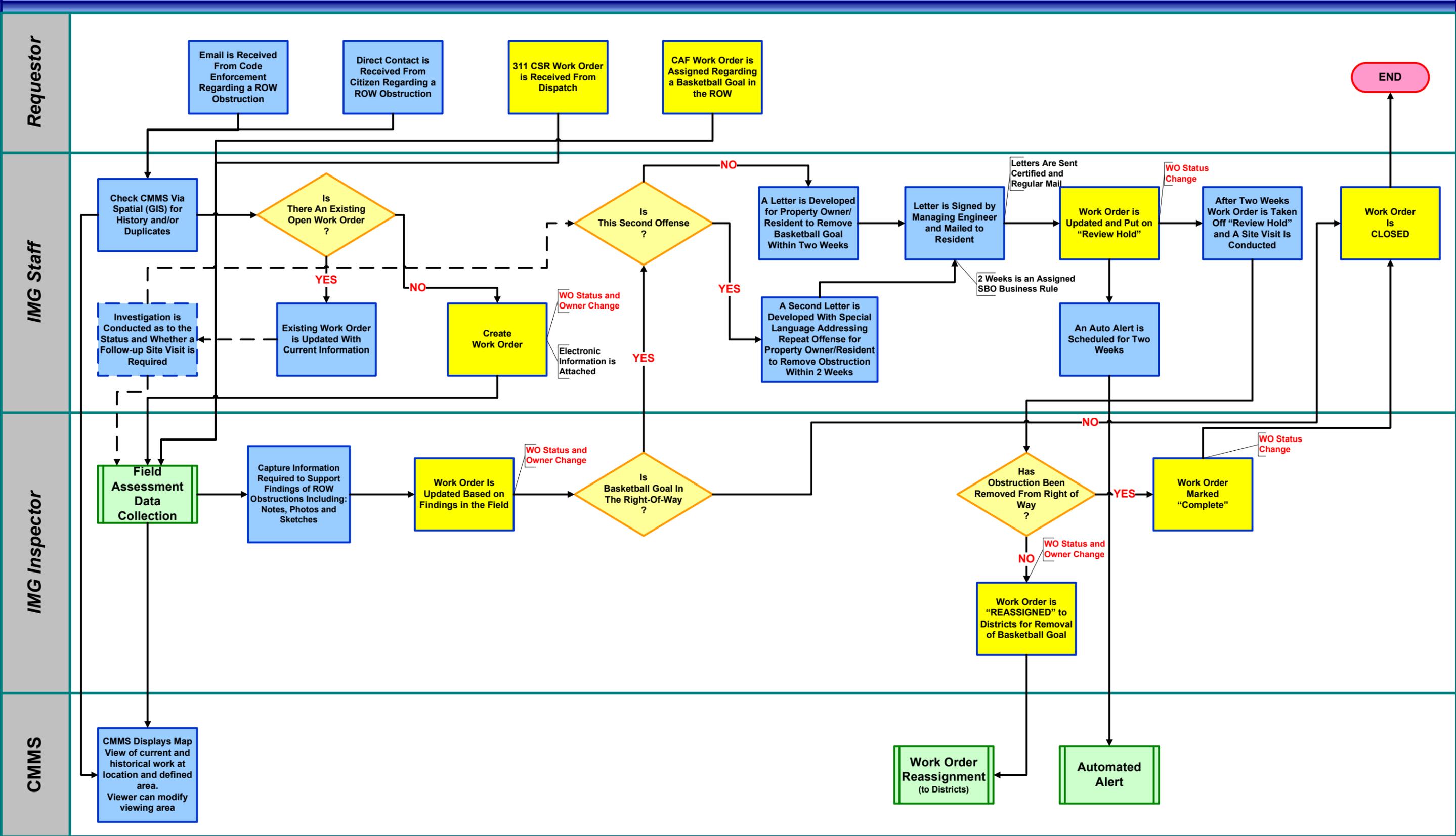
New Development of Pending Assets



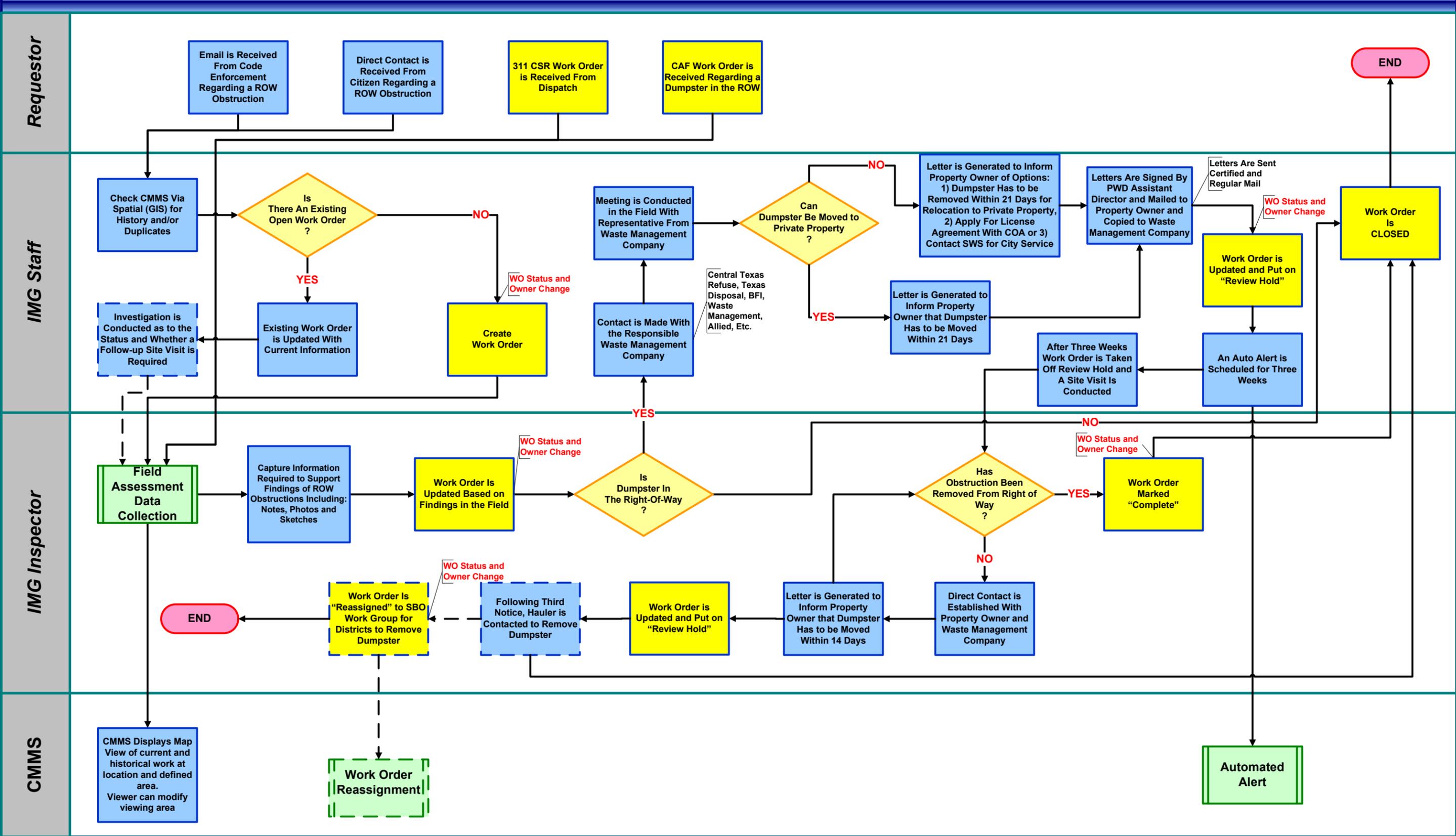
Field Assessment / Data Collection for New Asset Development



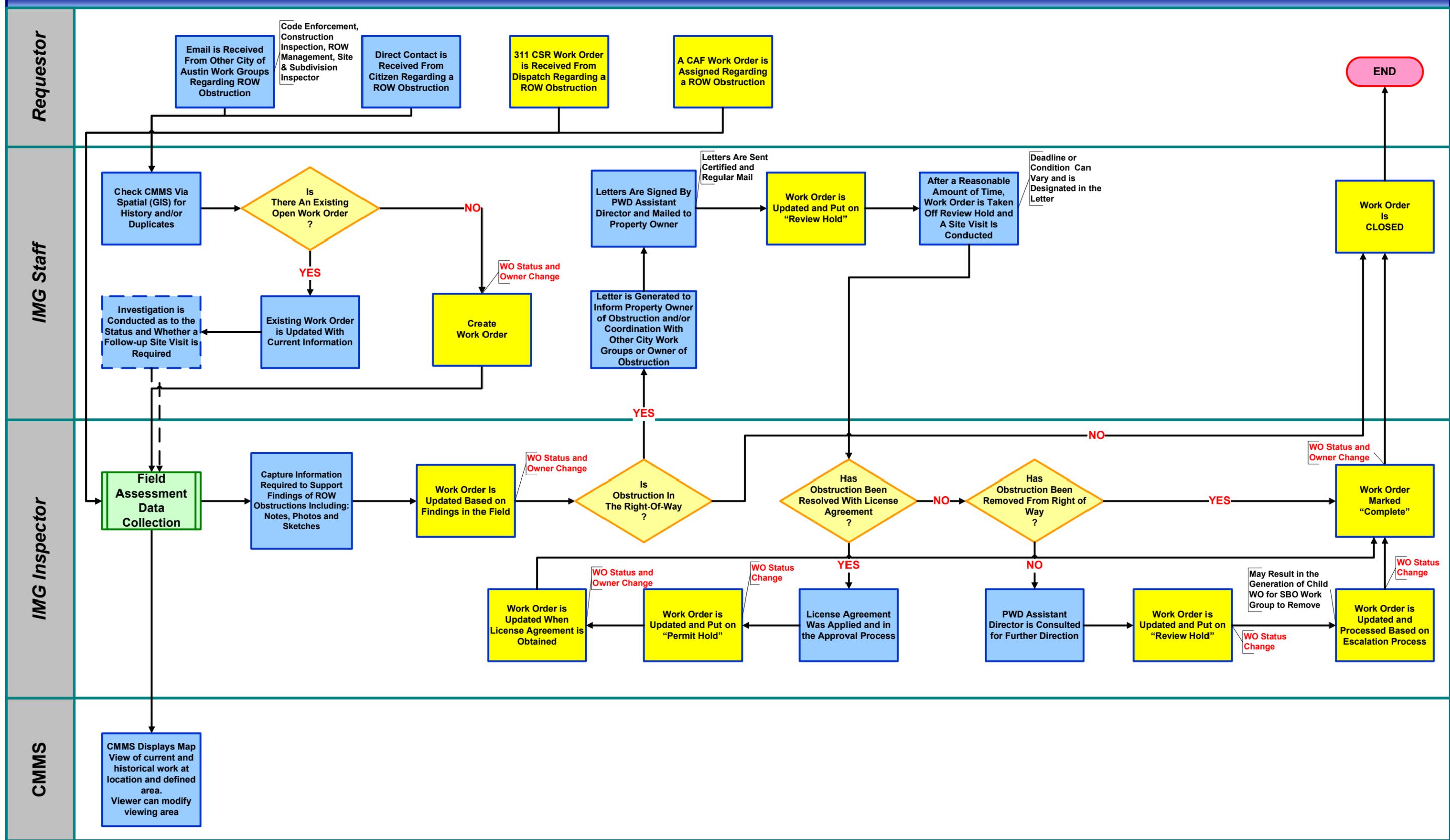
Work Orders for Right of Way Obstructions – Basketball Goals



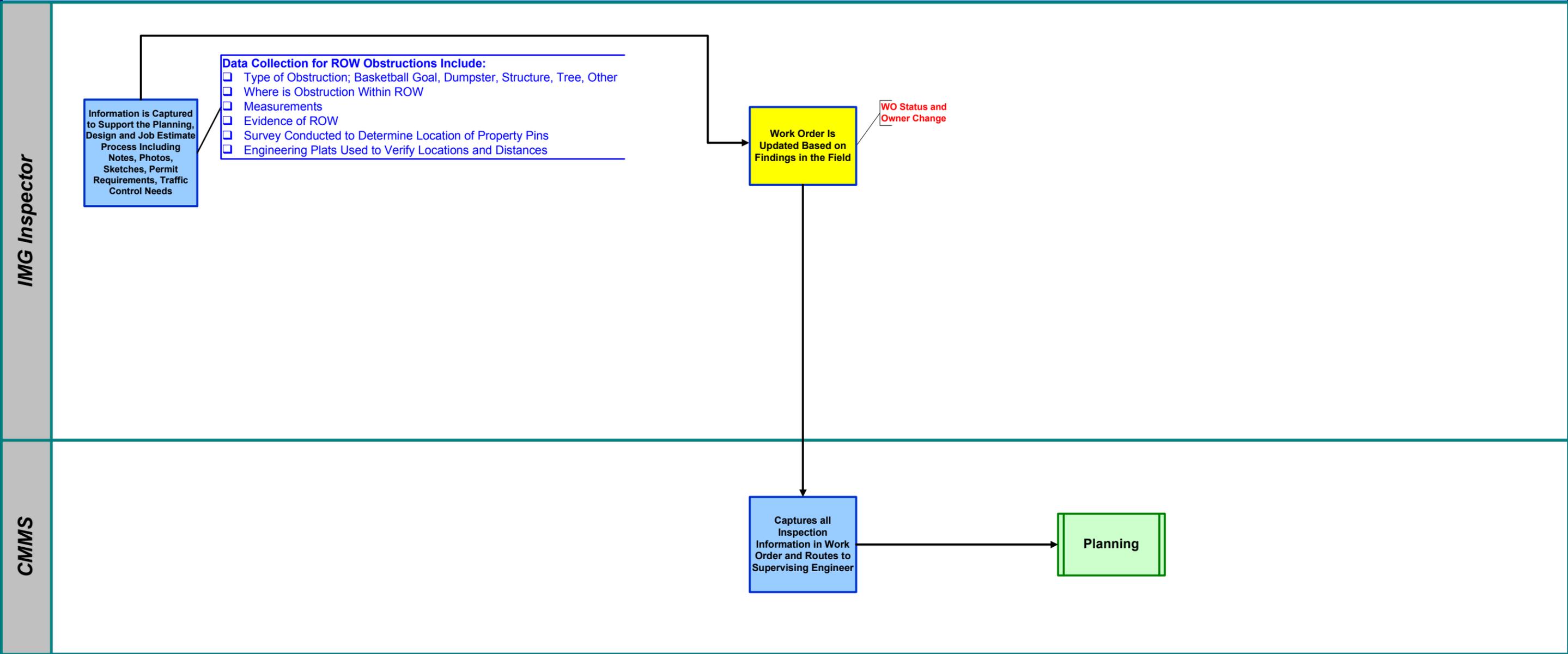
Work Orders for Right of Way Obstructions – Dumpsters



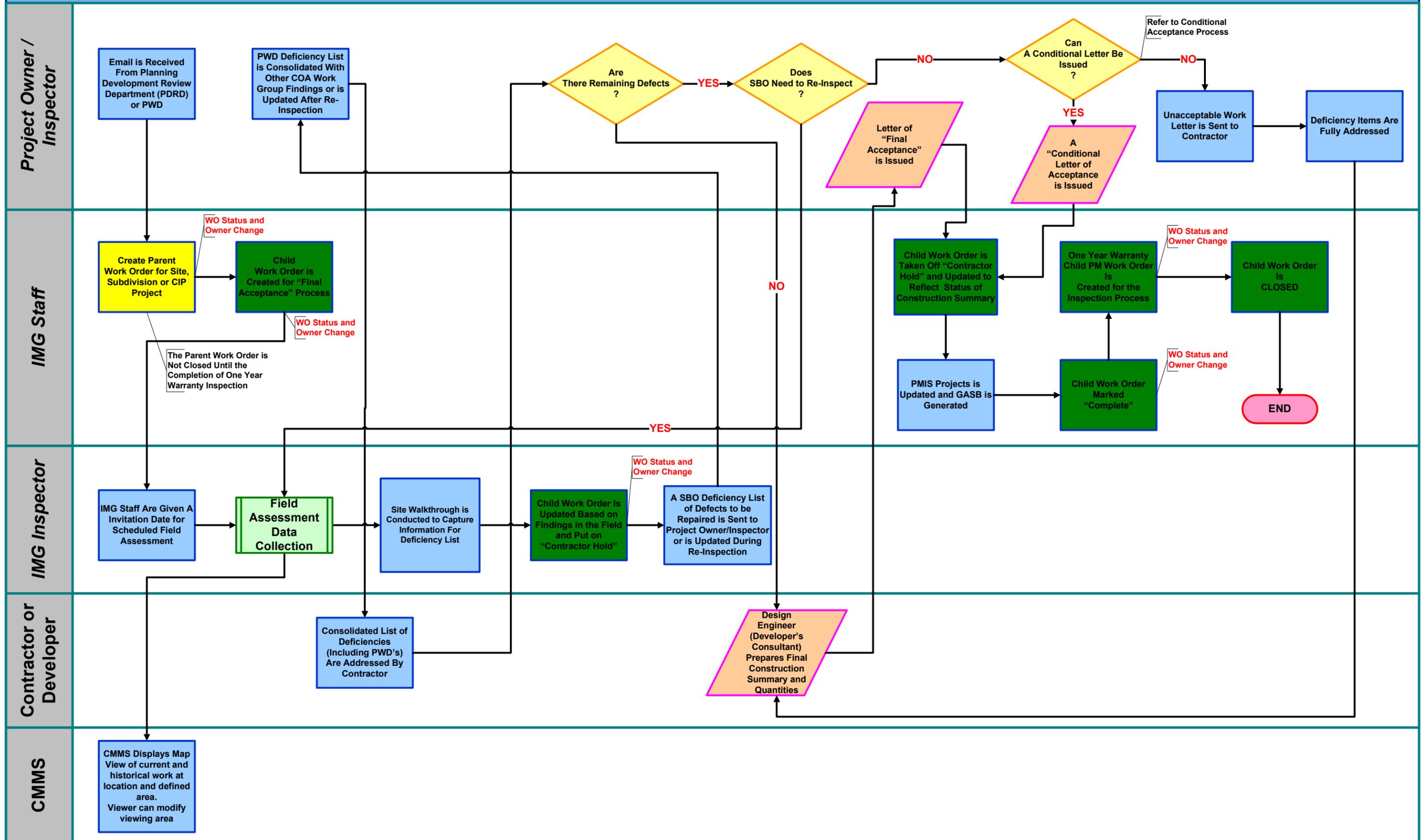
Work Orders for Investigate Right-of-Way Obstructions (All Others)



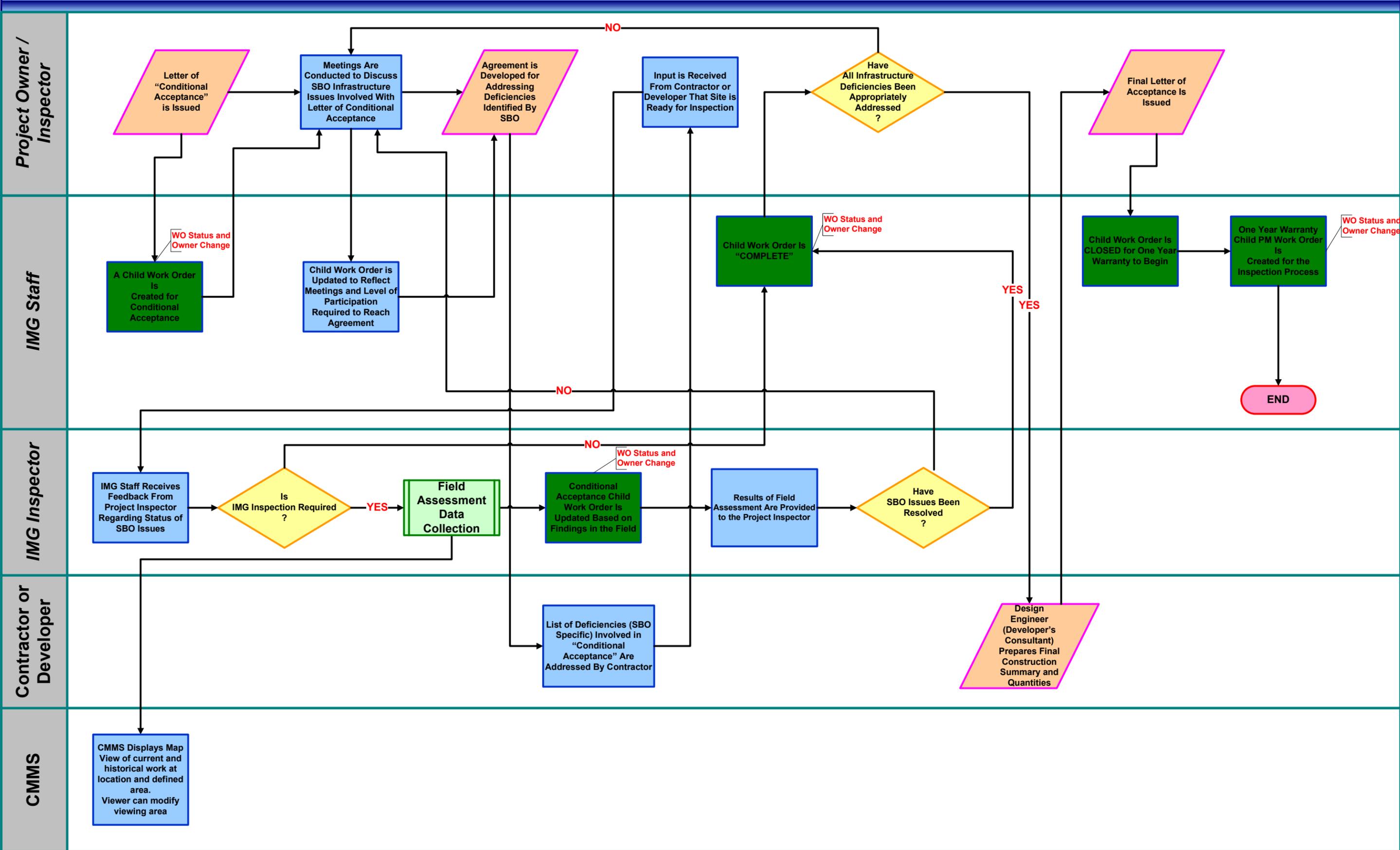
IMG Field Assessment / Data Collection for Right-Of-Way Obstructions



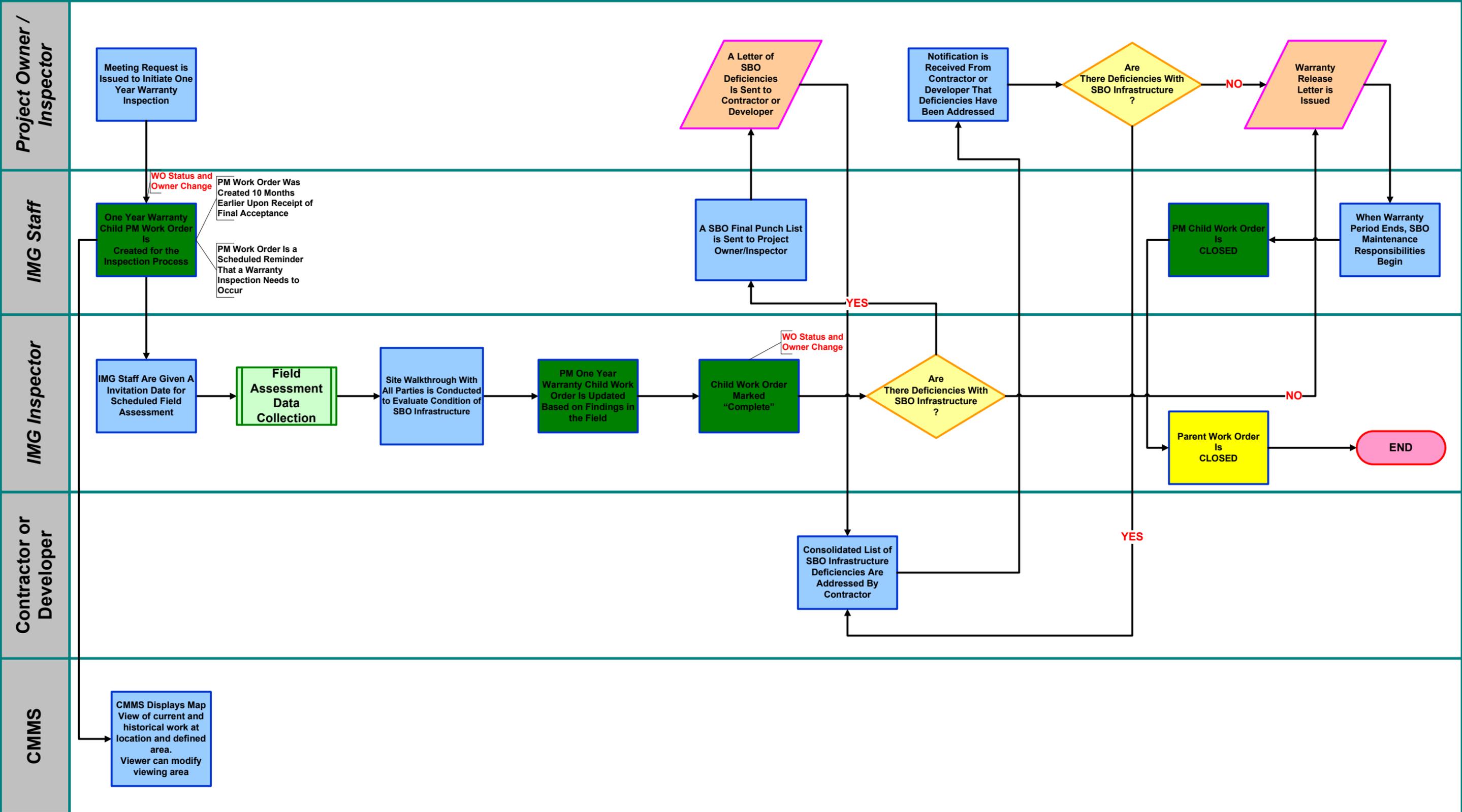
Work Orders for Inspection of New Sites, Subdivisions and CIP Projects



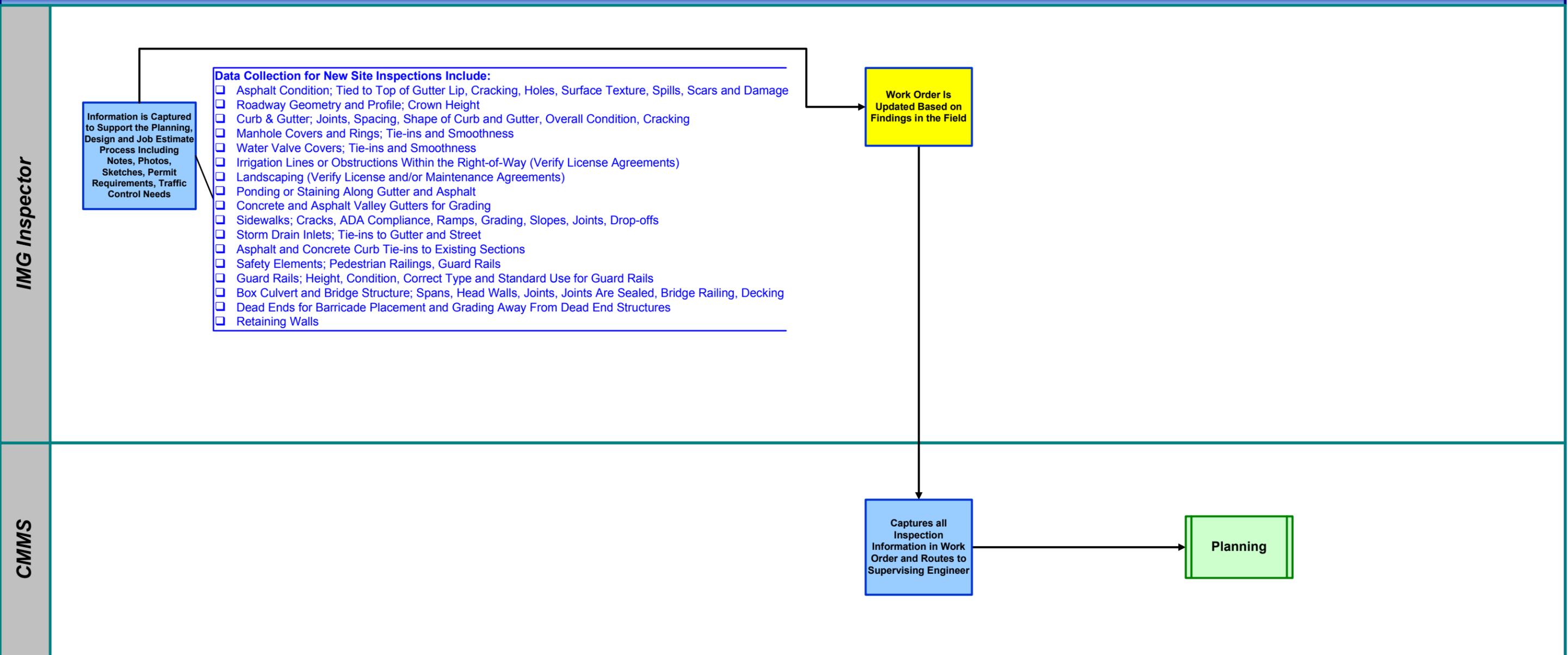
Work Orders for Conditional Acceptance of New Sites, Subdivisions and CIP Projects



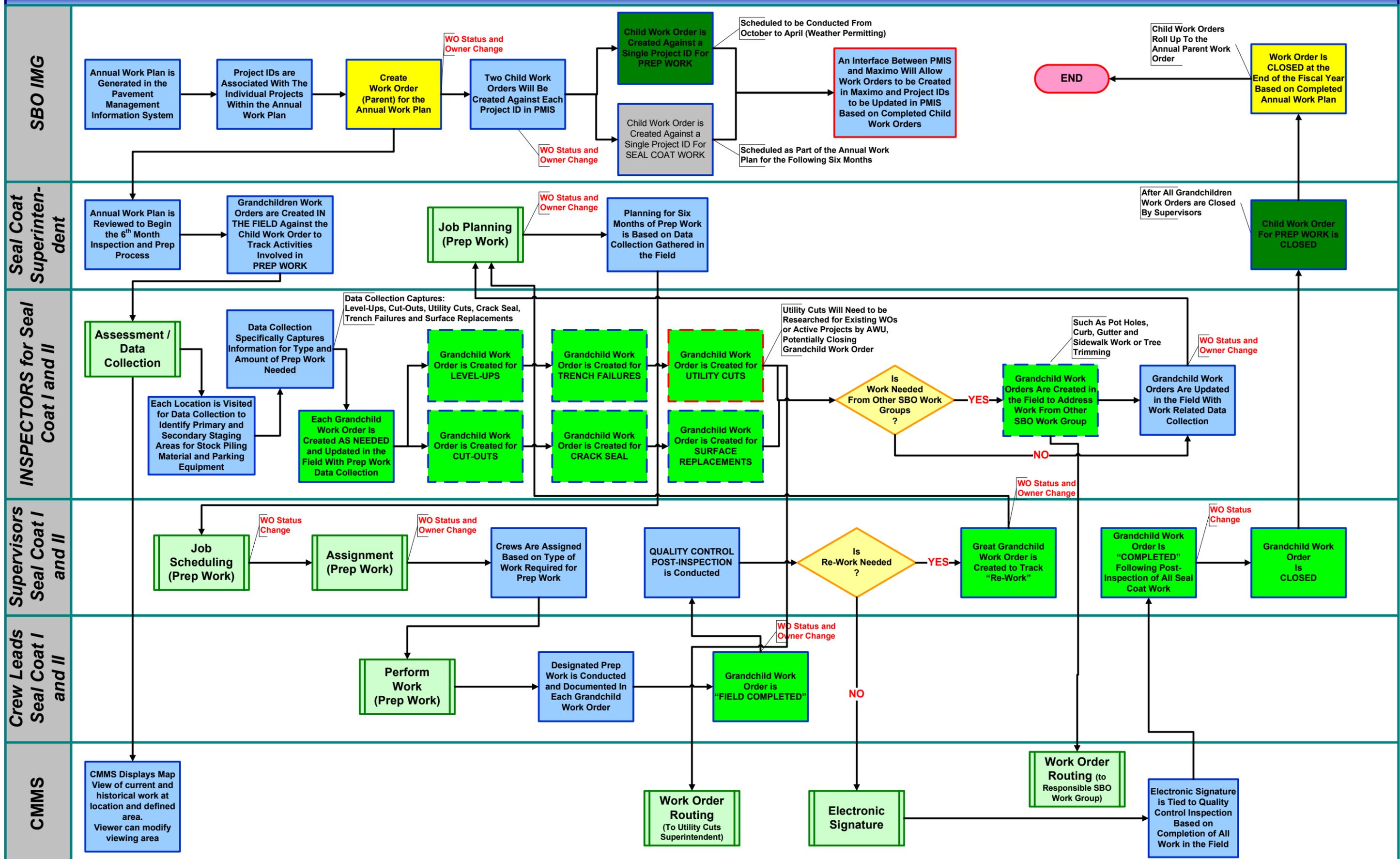
Work Orders for One Year Warranty Inspection of New Sites, Subdivisions and CIP Projects



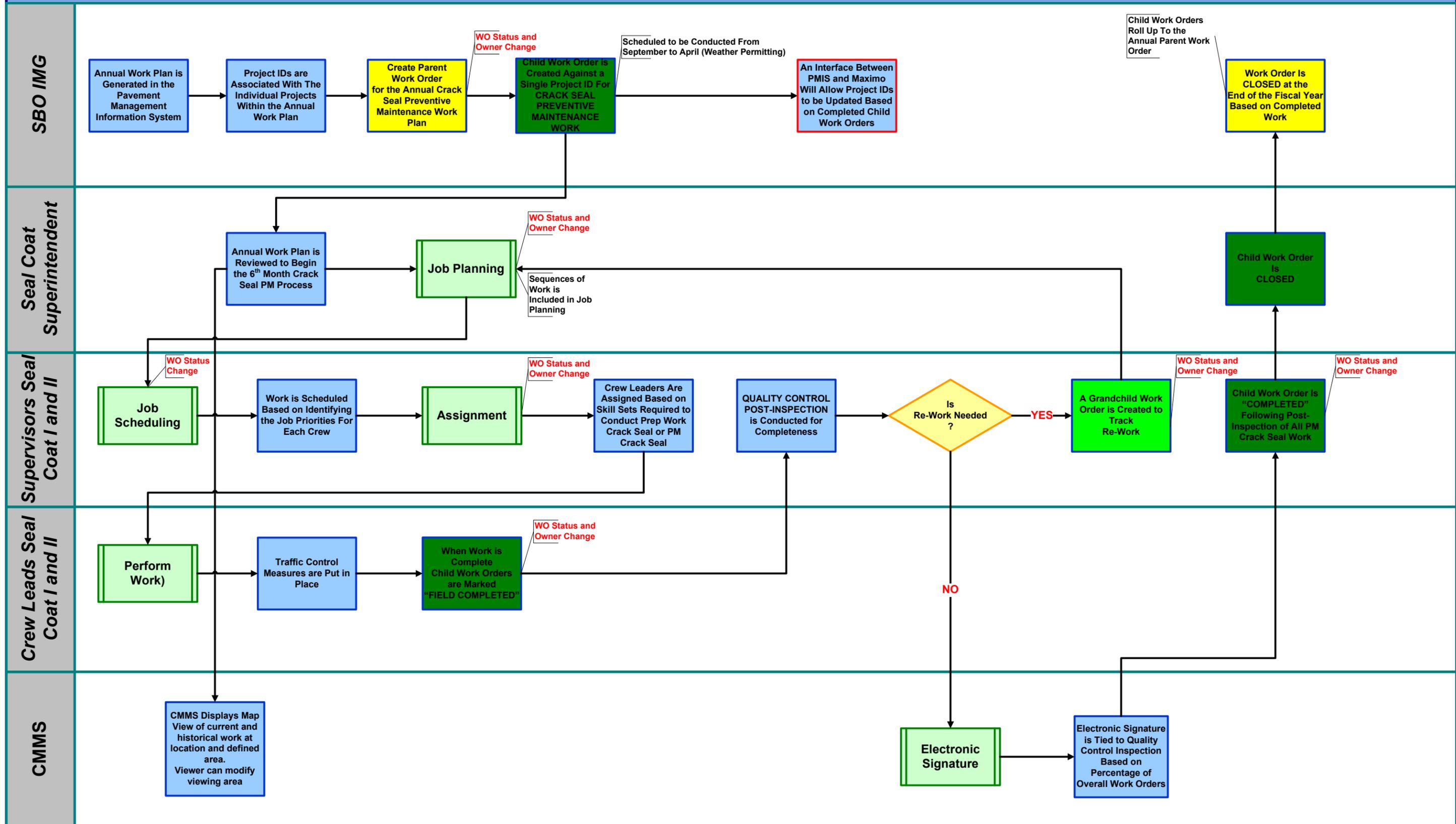
IMG Inspection for New Sites, Subdivisions and CIP Projects



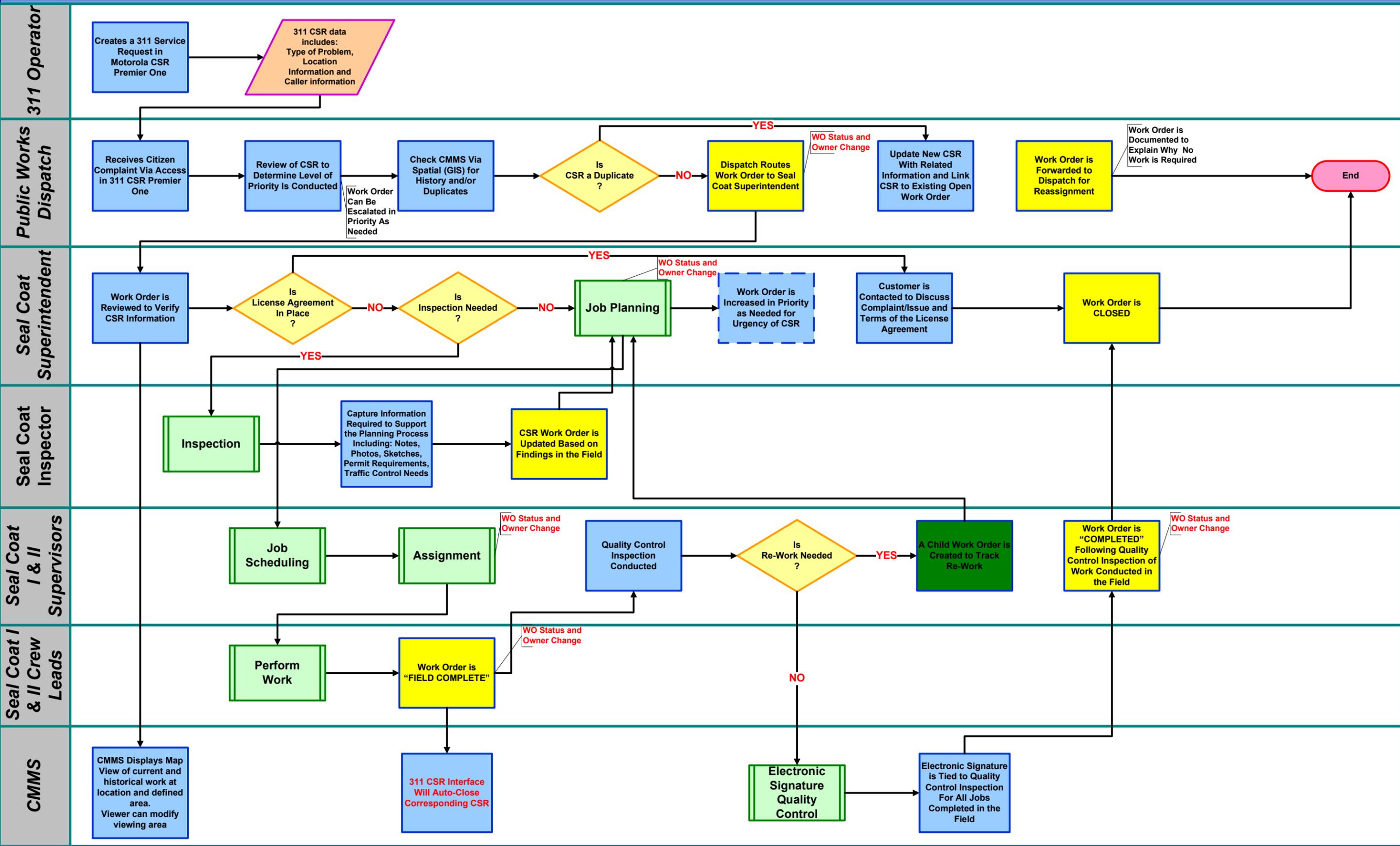
Seal Coat Annual Service/Work Plan – Six Months Prep Work



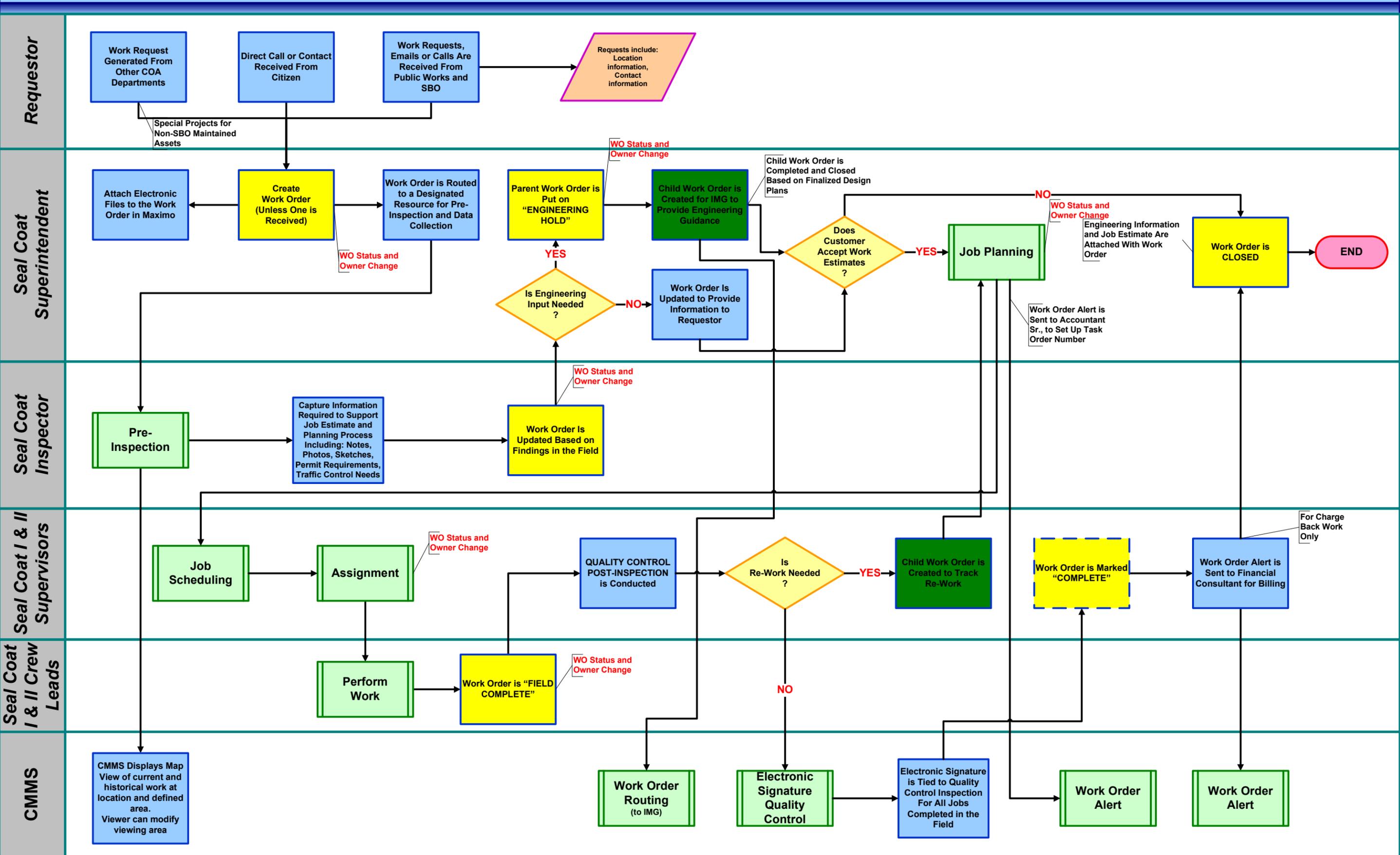
Crack Seal Annual Preventive Maintenance Service/Work Plan – Six Months PM Crack Seal Work



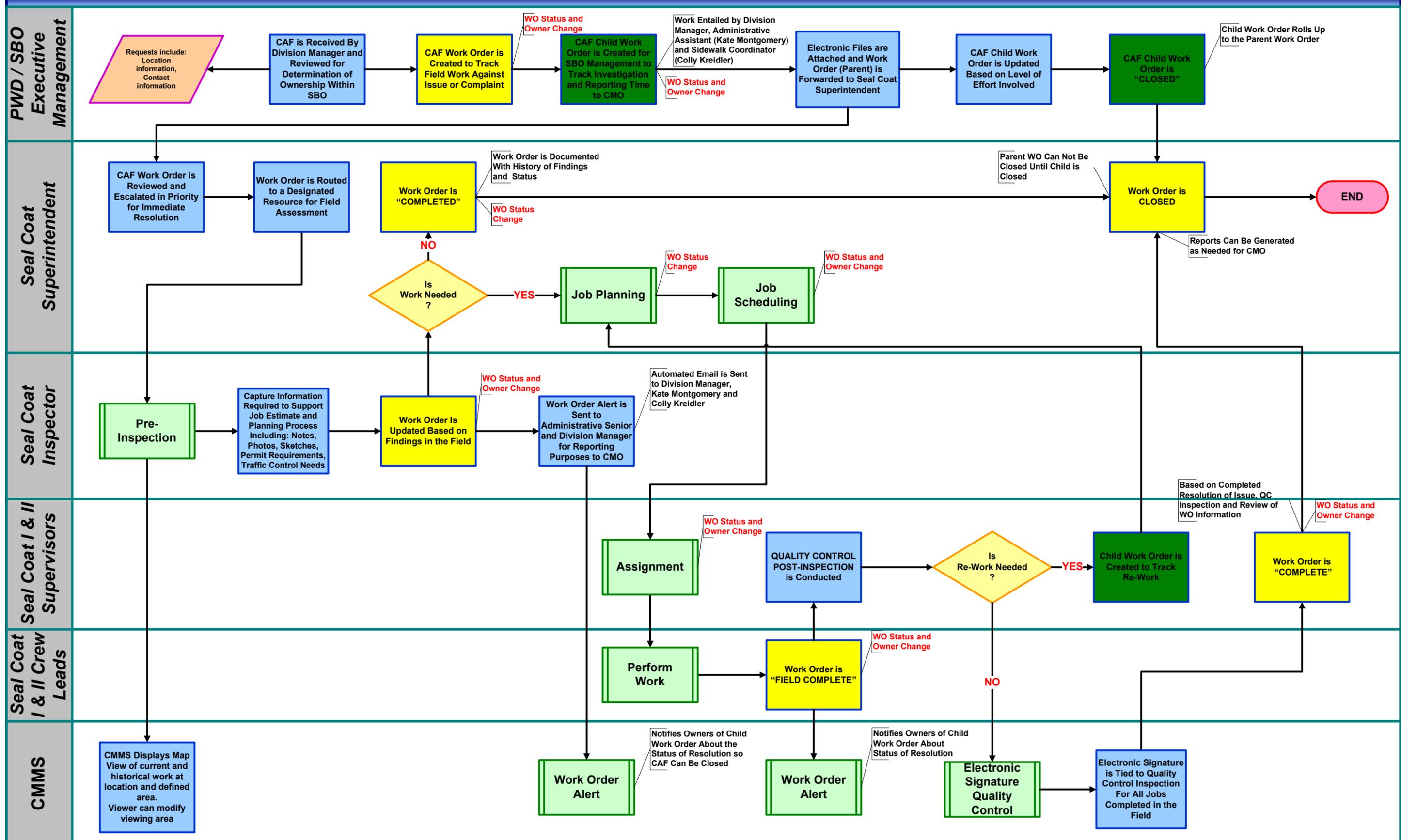
311 Customer Service Request for Seal Coat



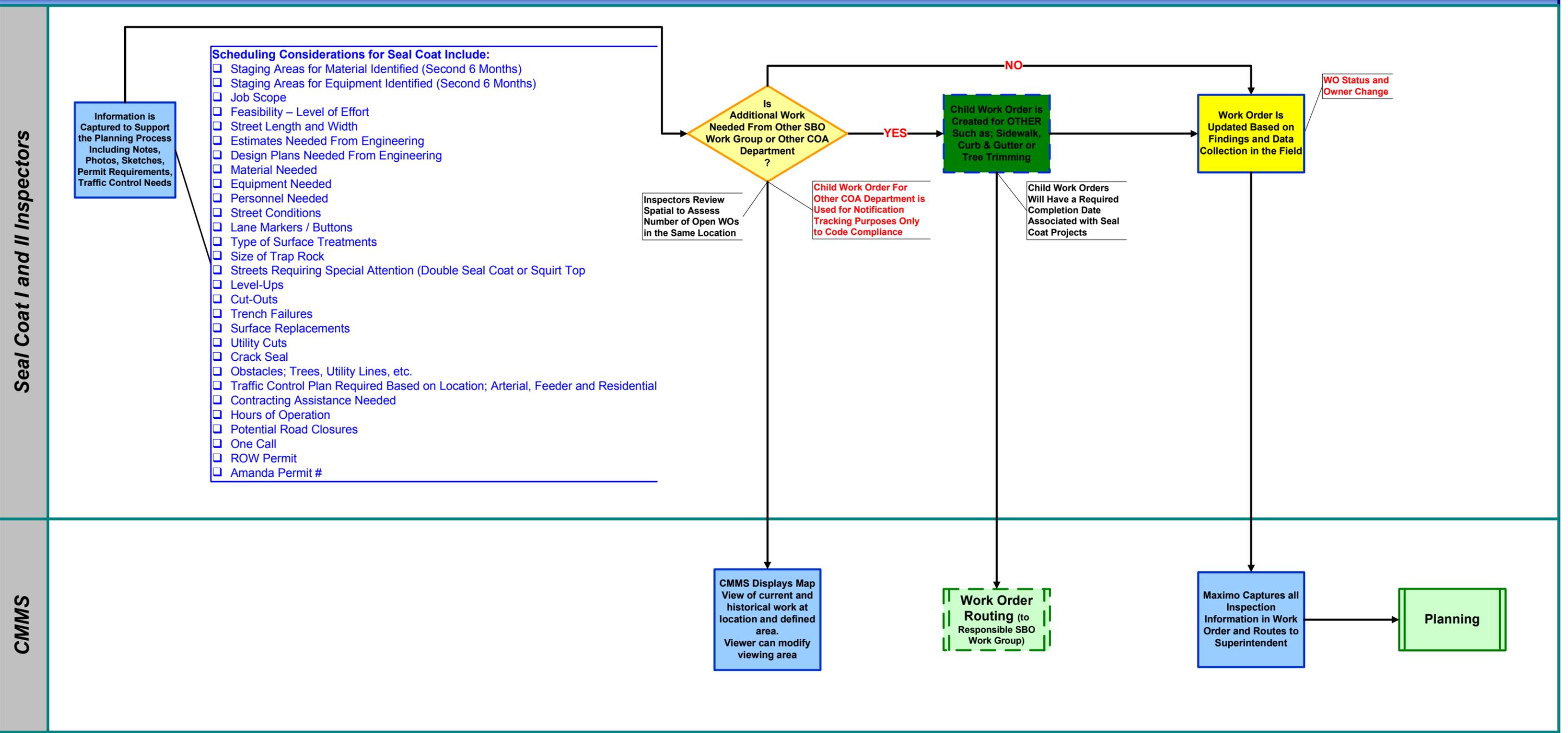
Work Requests for Seal Coat



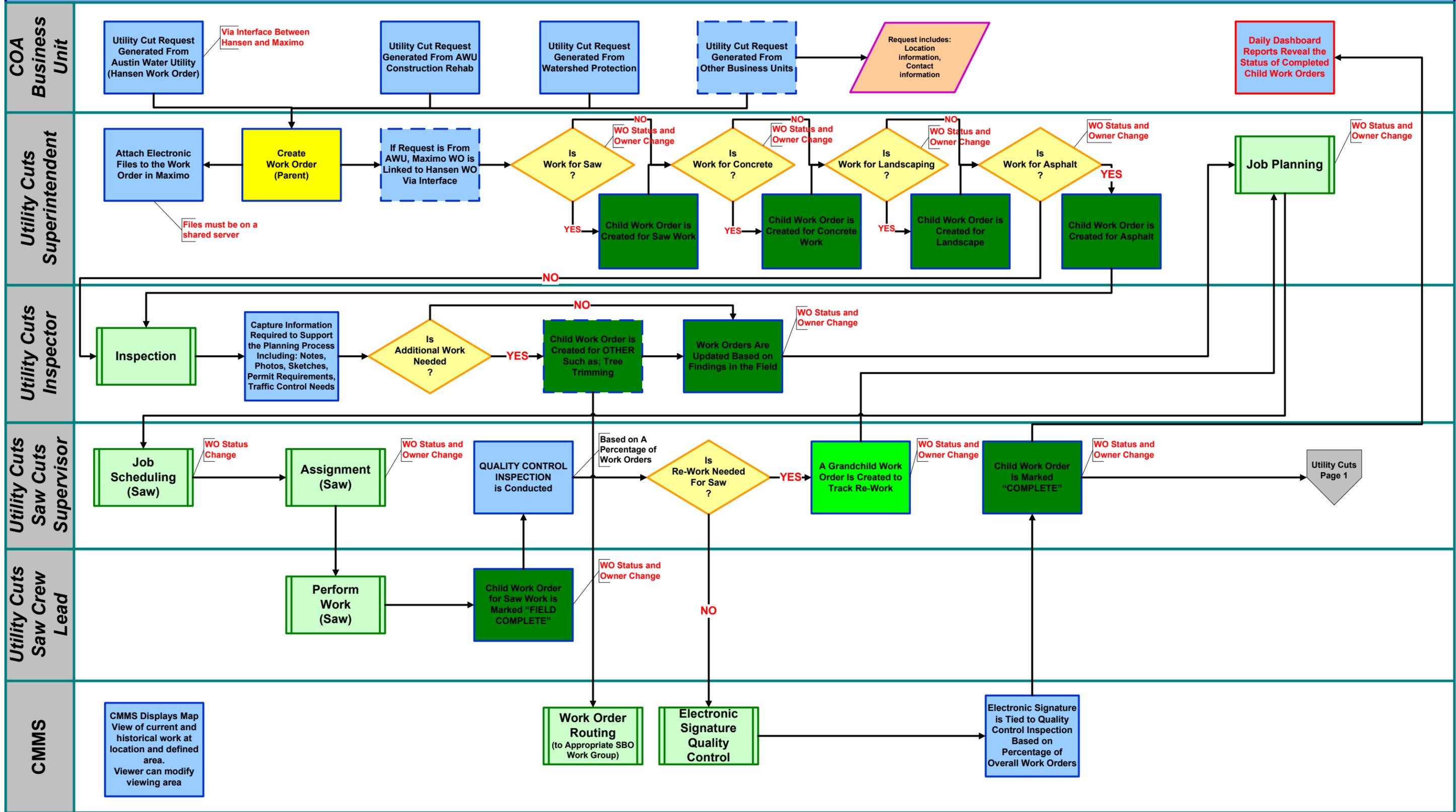
CAFs (Customer Action Forms) for Seal Coat



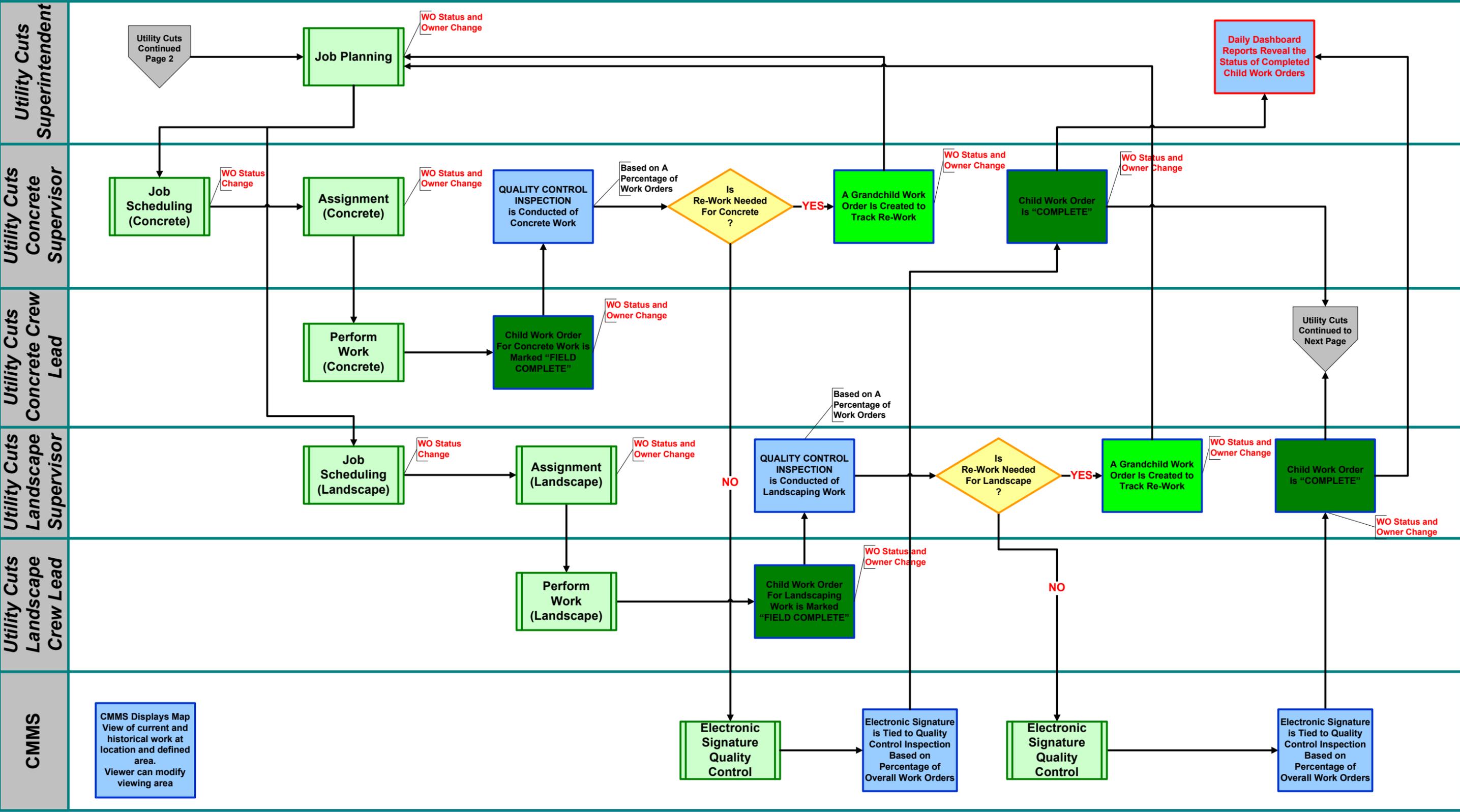
Seal Coat Prep Work Data Collection Assessment



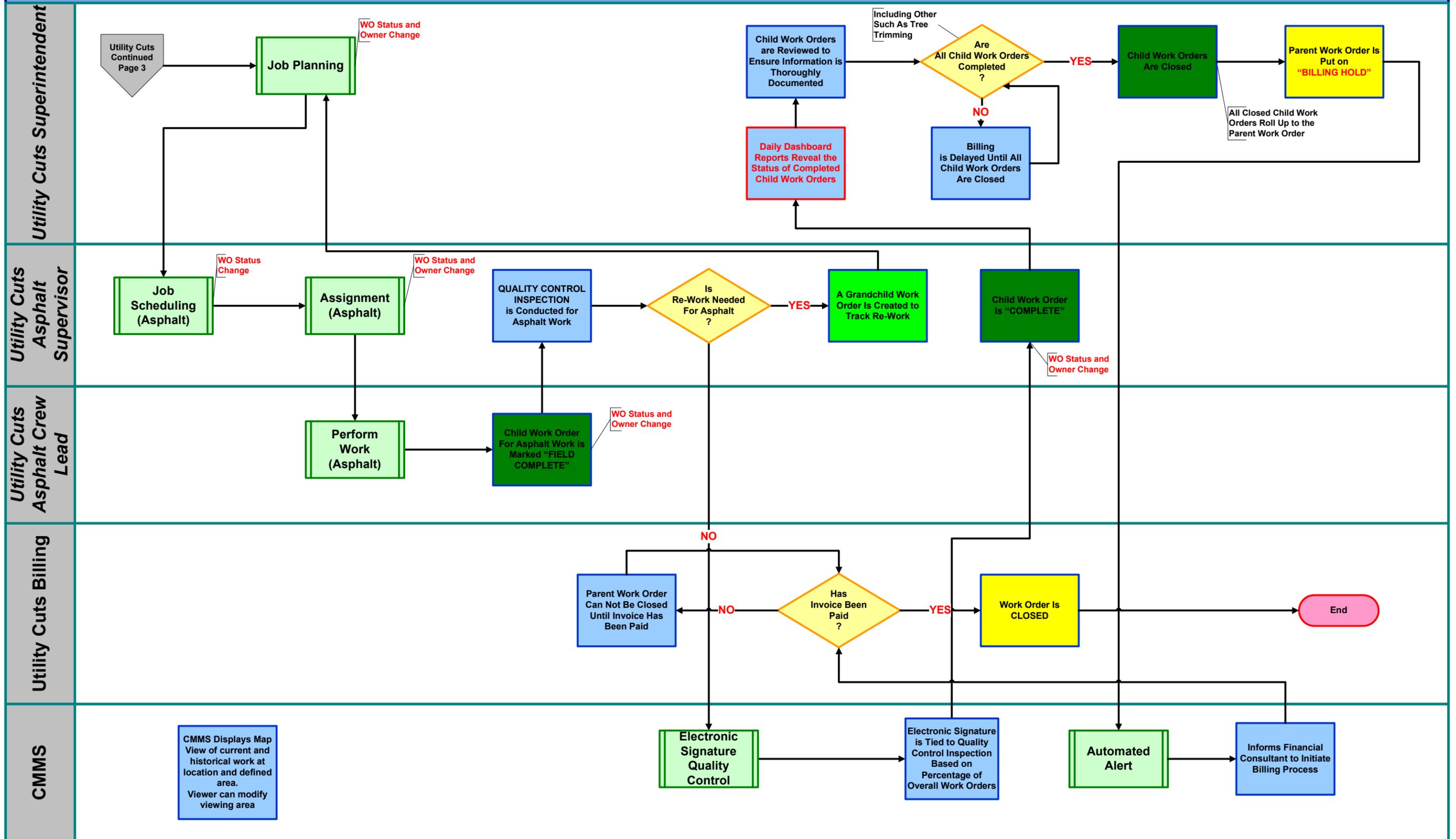
SBO Utility Cuts Work Requests – Page 1



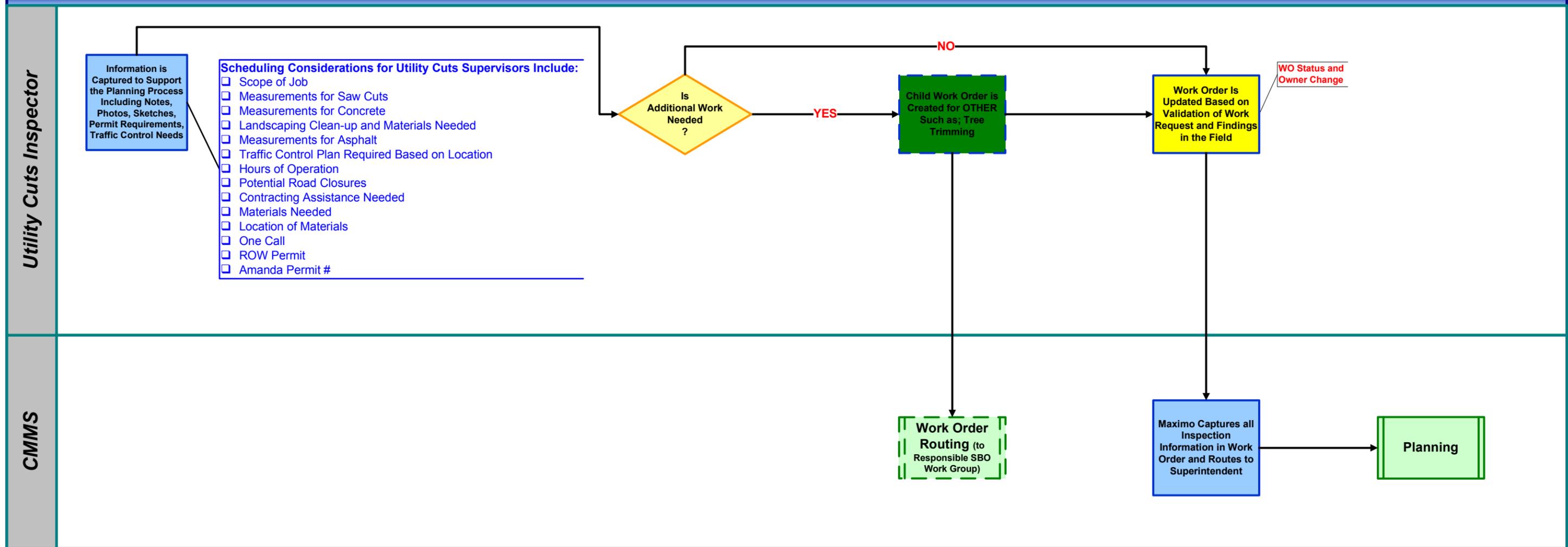
SBO Utility Cuts Work Requests – Page 2



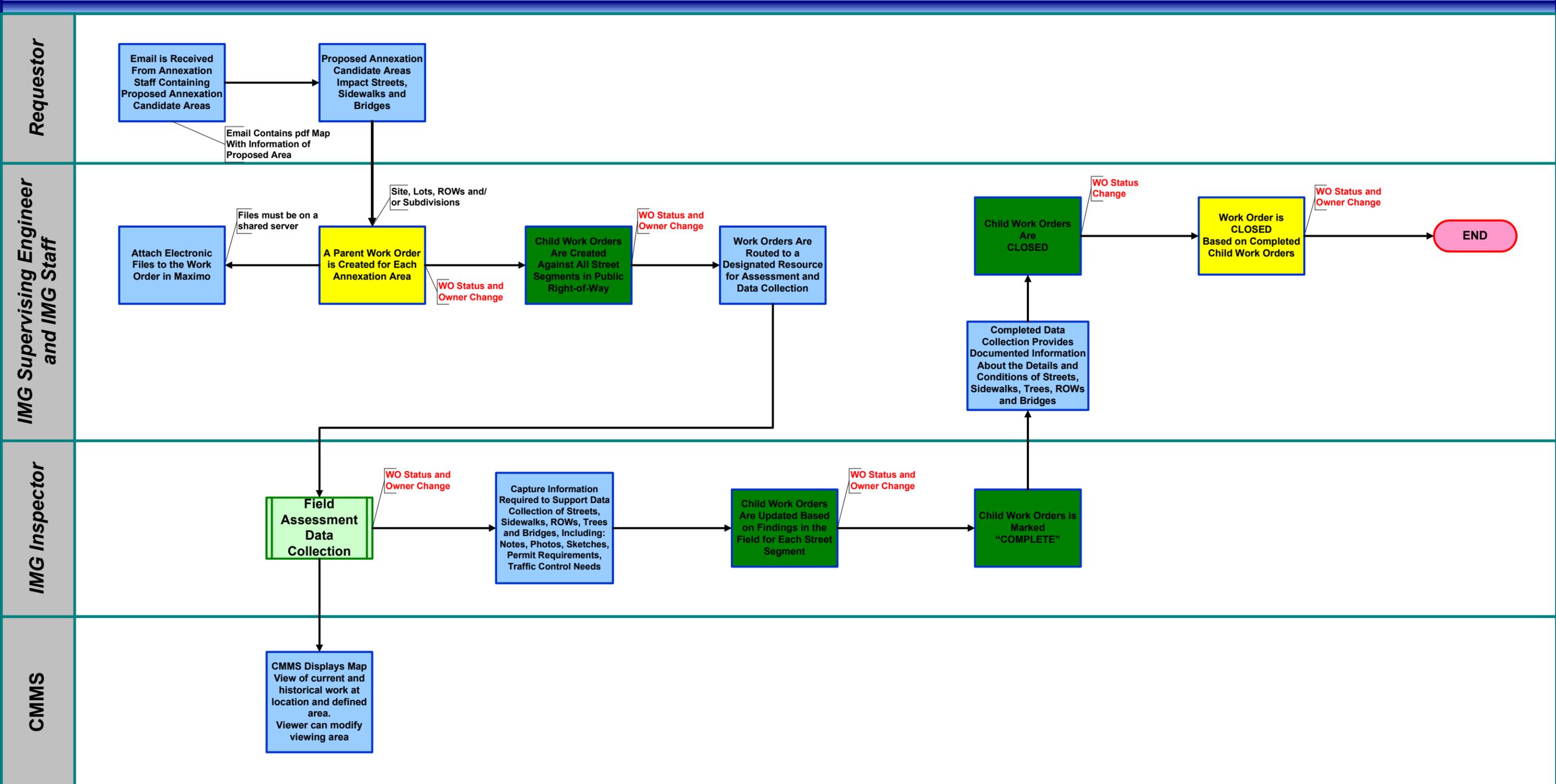
SBO Utility Cuts Work Requests – Page 3



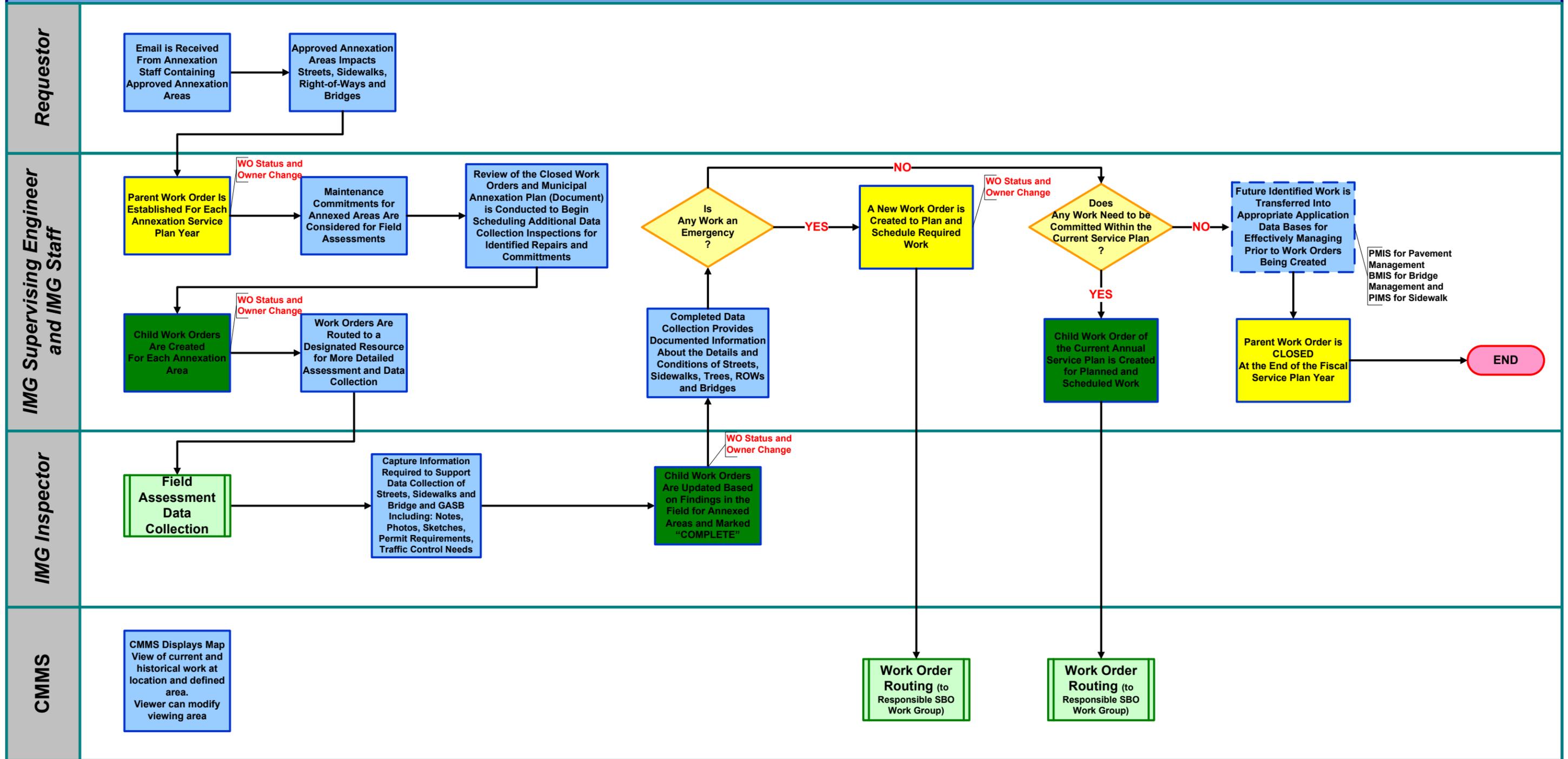
Utility Cuts Inspection/Investigation



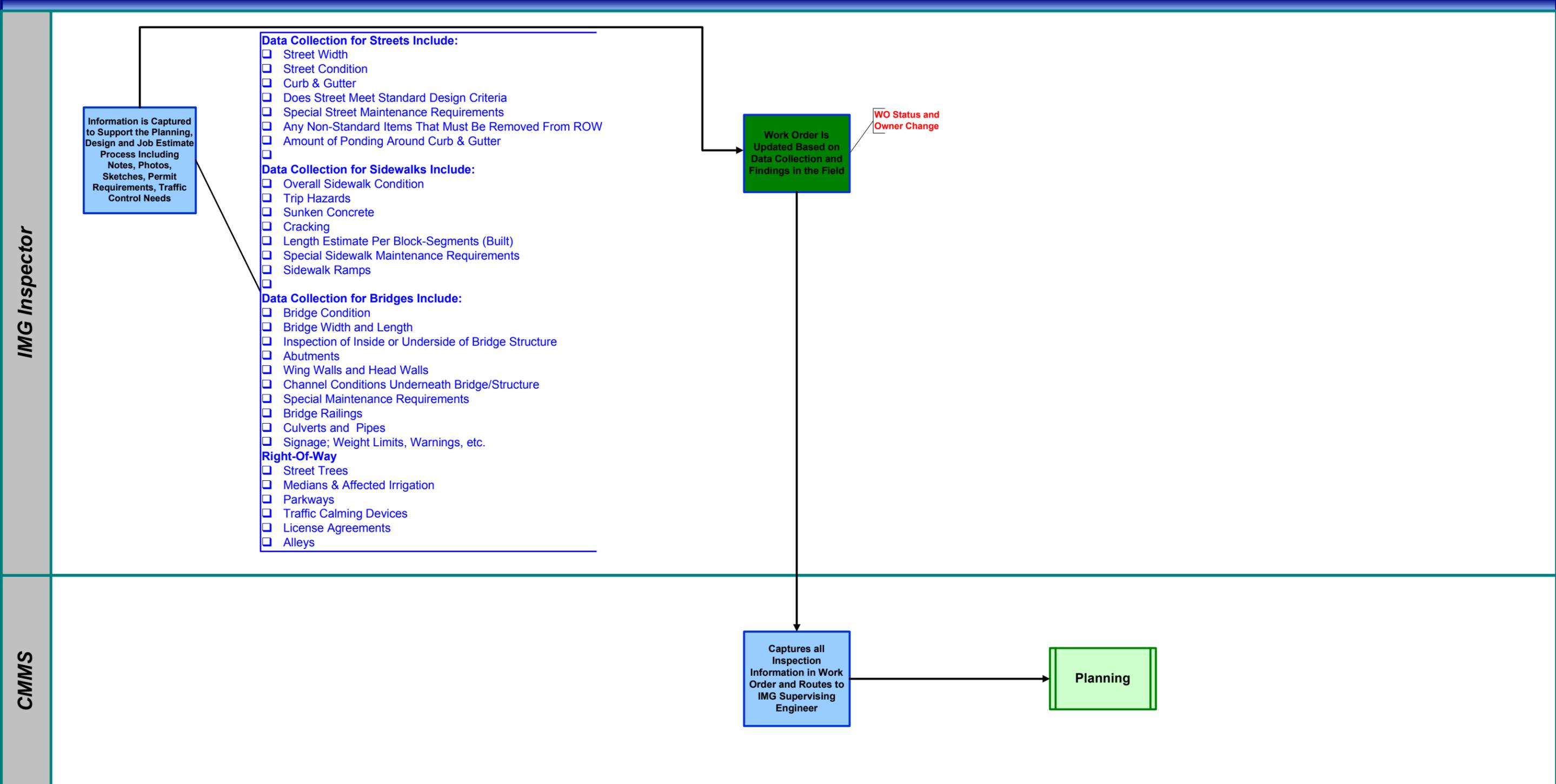
Work Orders for Annexation Candidate Areas



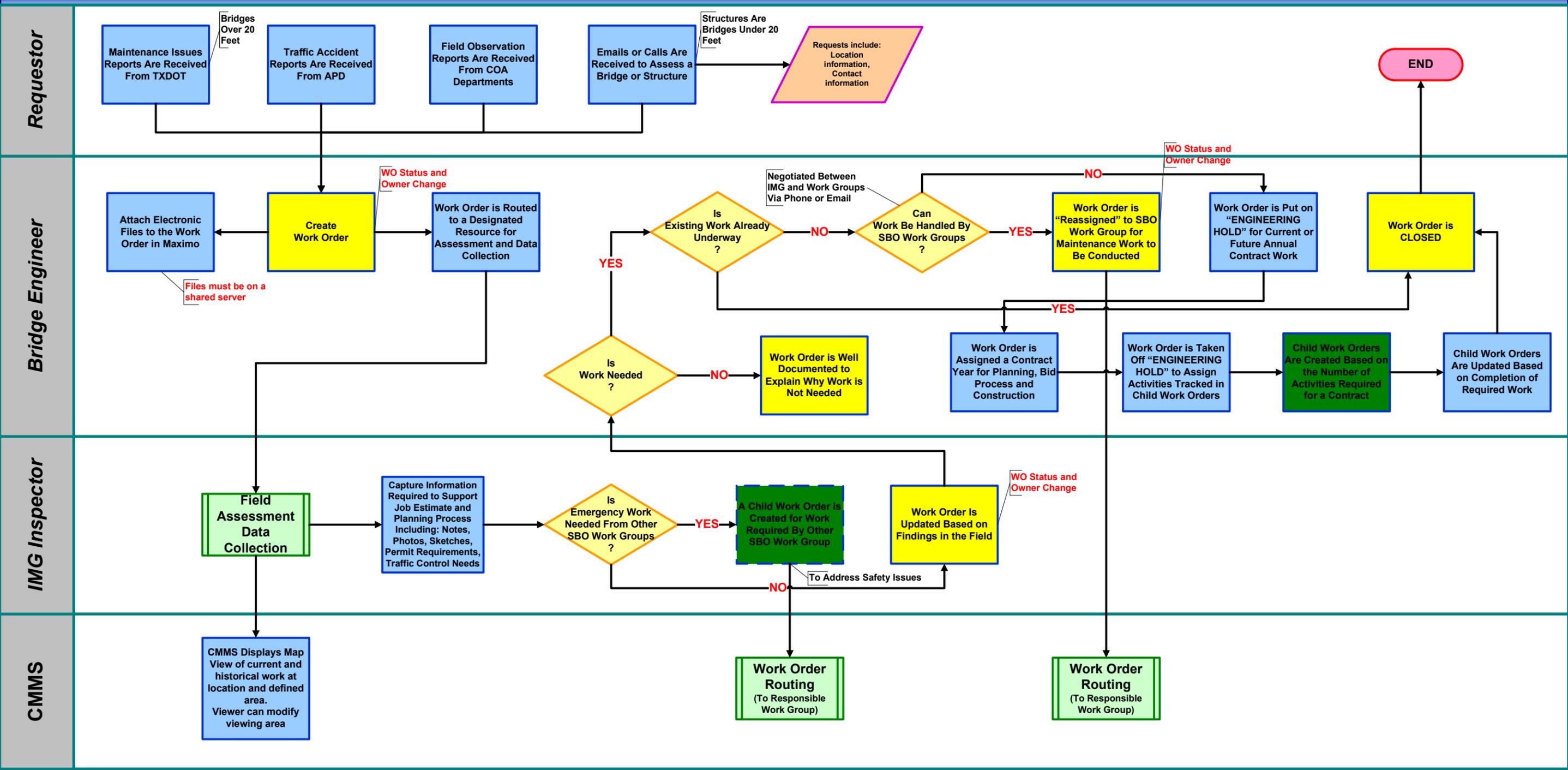
Work Orders for Approved Annexation Areas



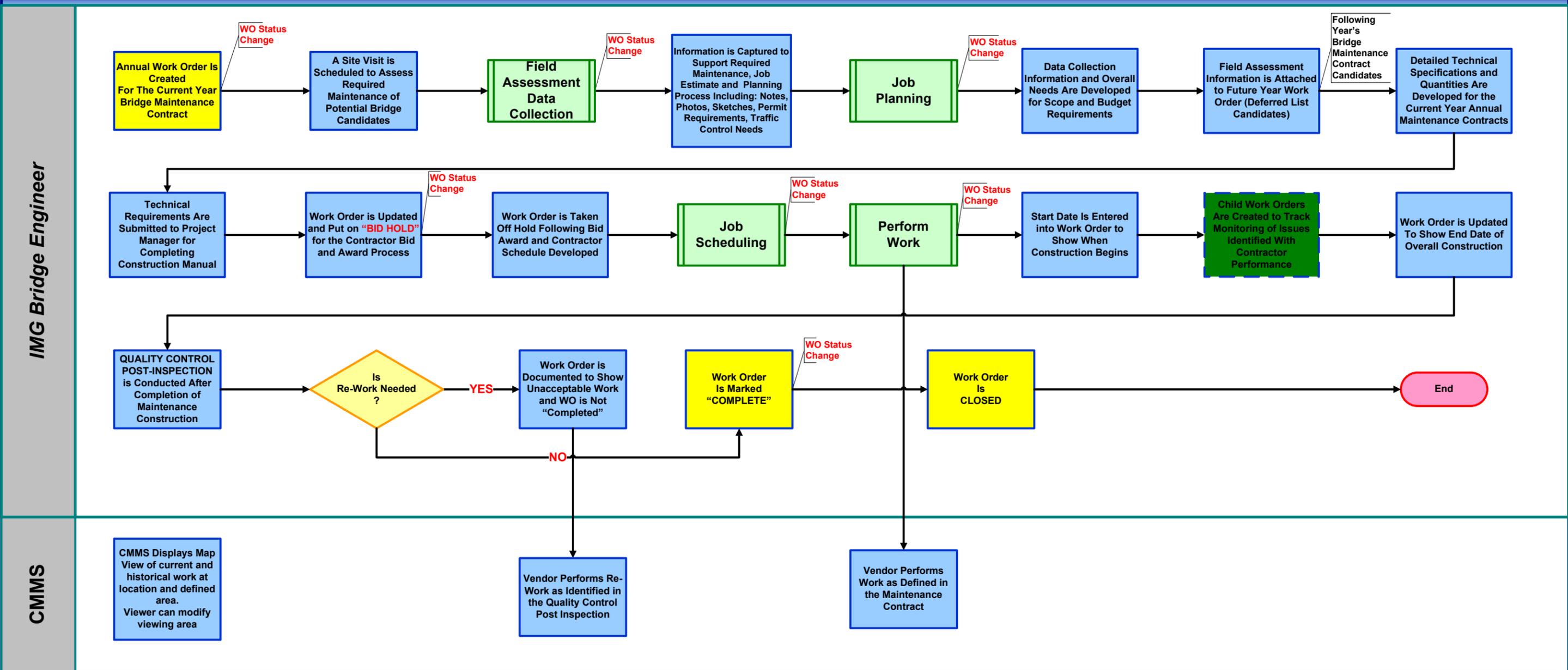
Annexation Assessment / Data Collection for Streets, Sidewalks and Bridges



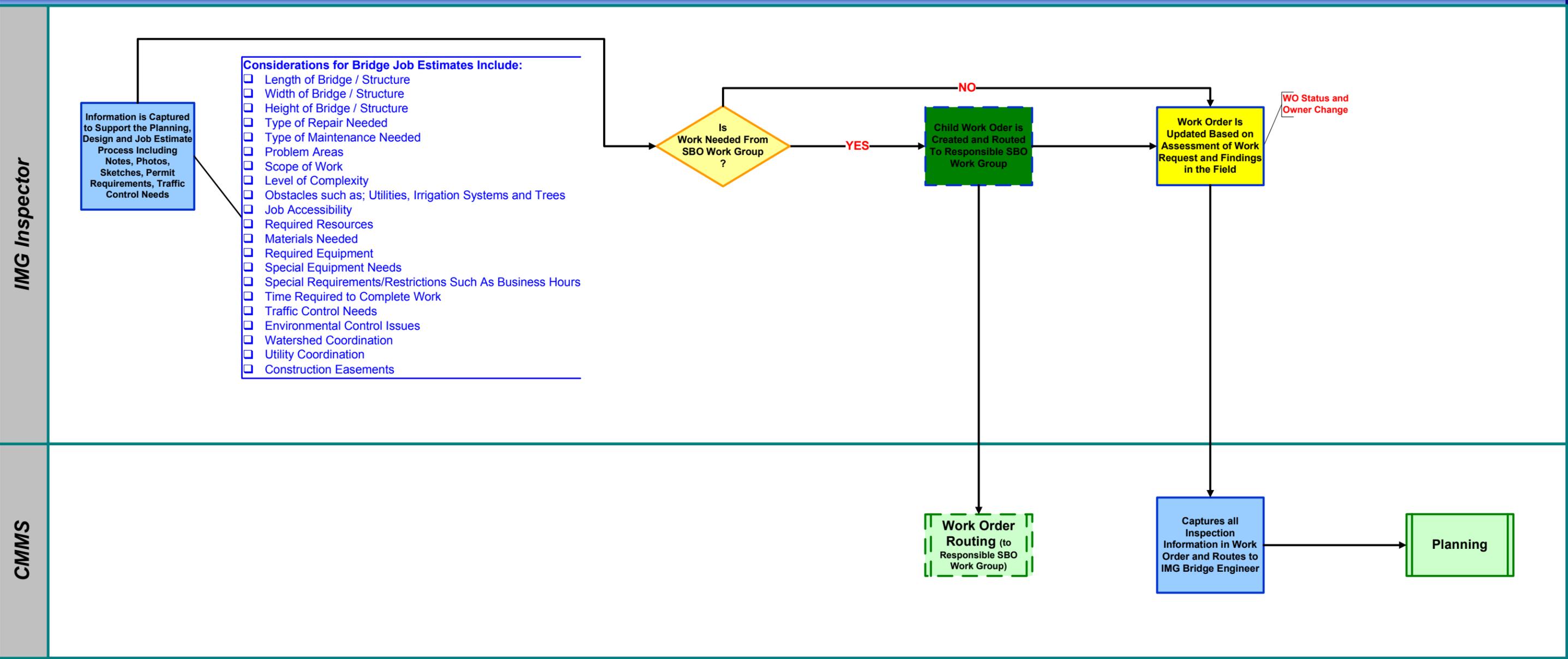
Work Requests for Bridges and Structures



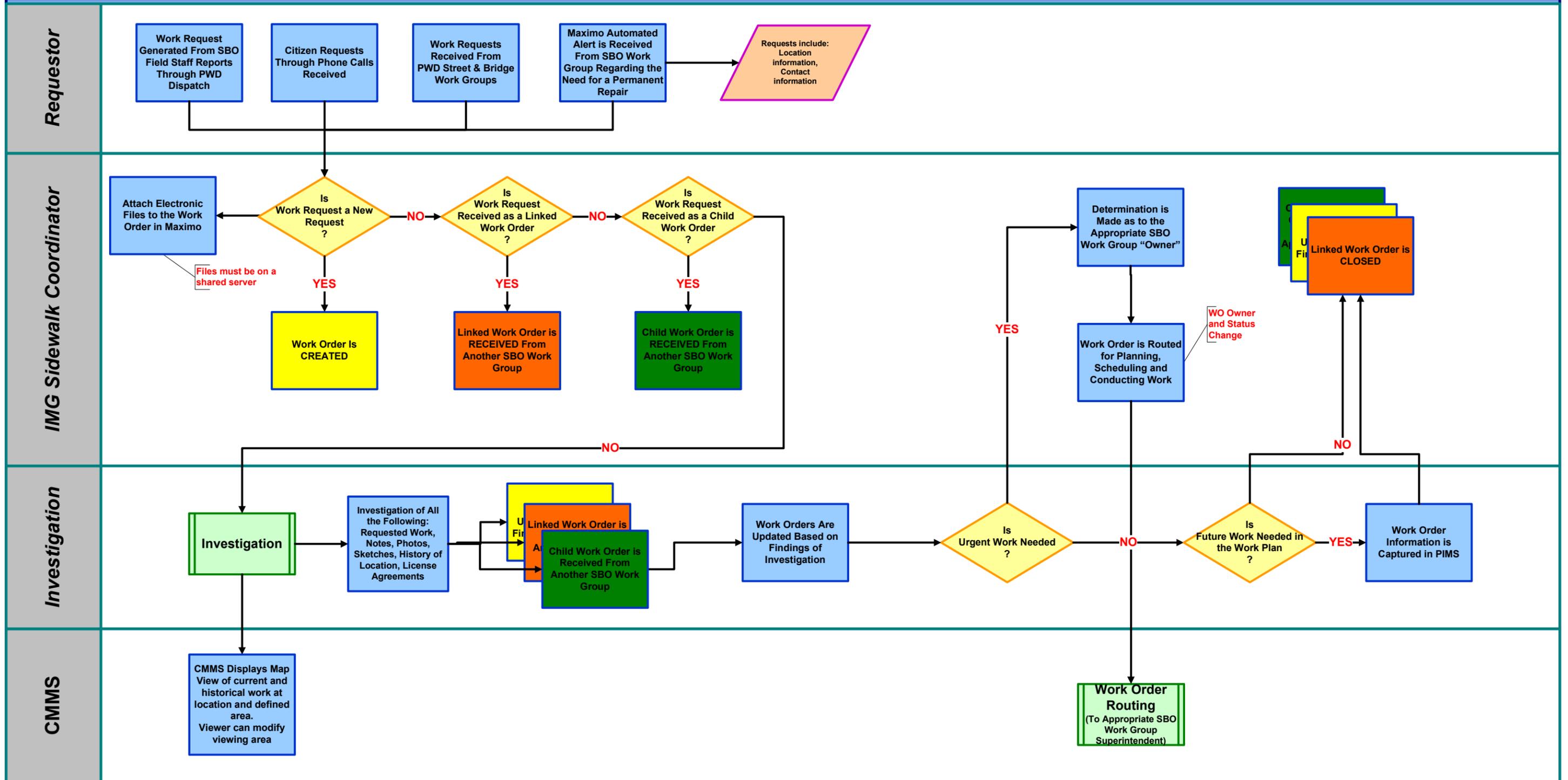
IMG – Bridge Maintenance Contracts



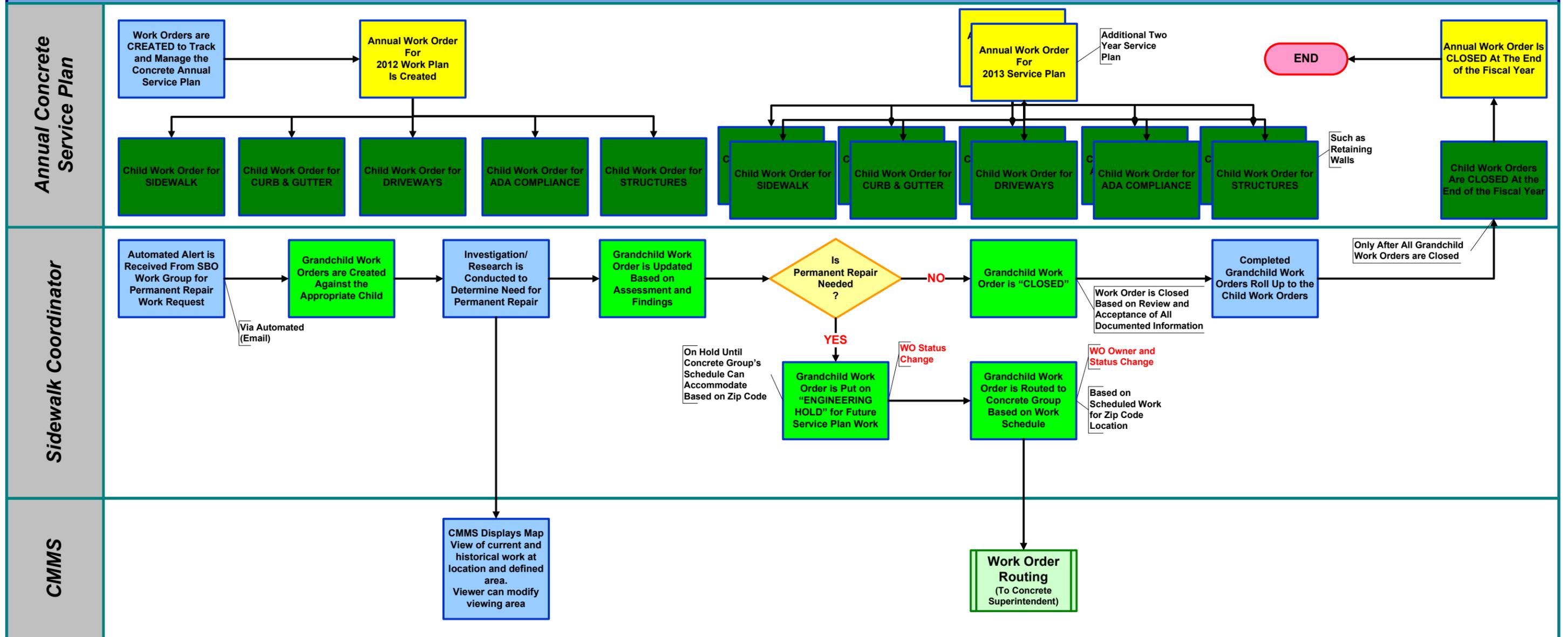
Bridge Field Assessment / Data Collection



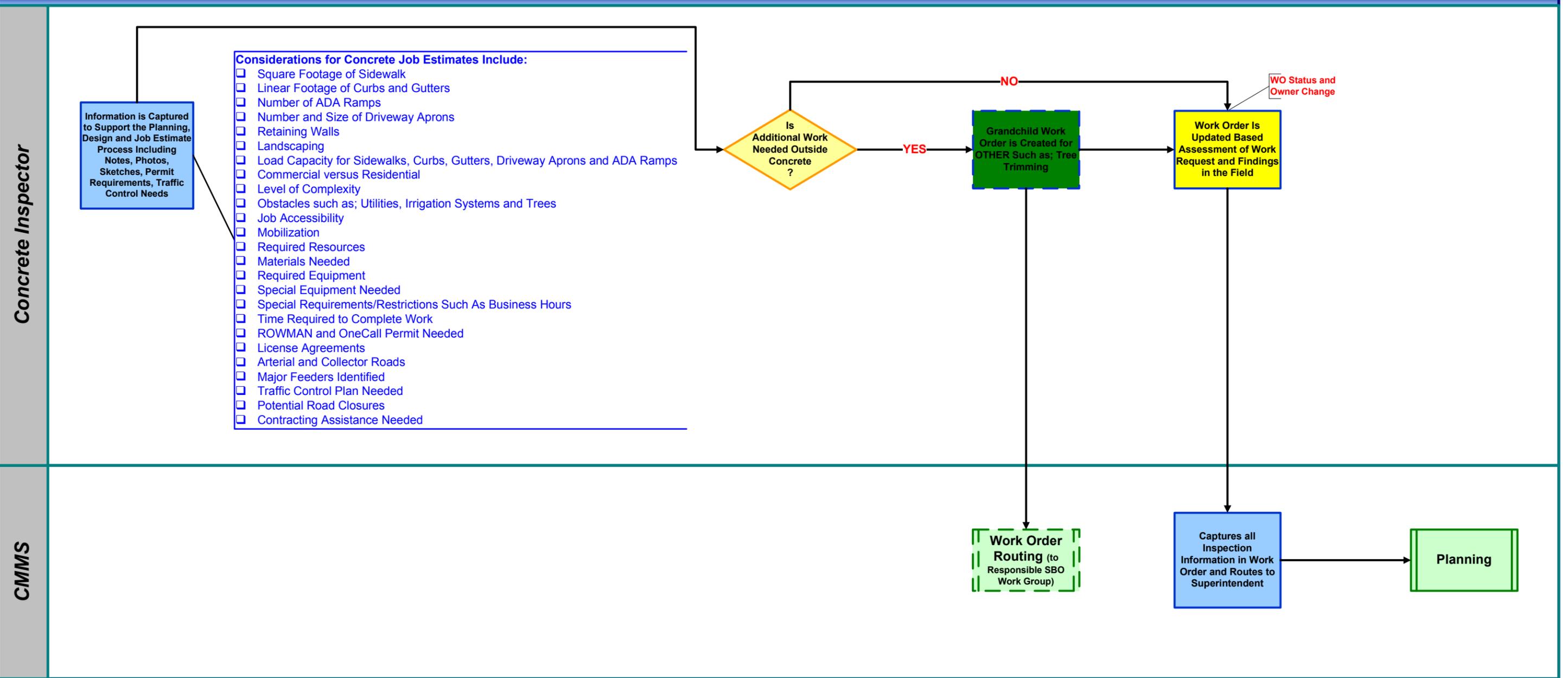
Work Requests for Infrastructure Management Group – Concrete Repair



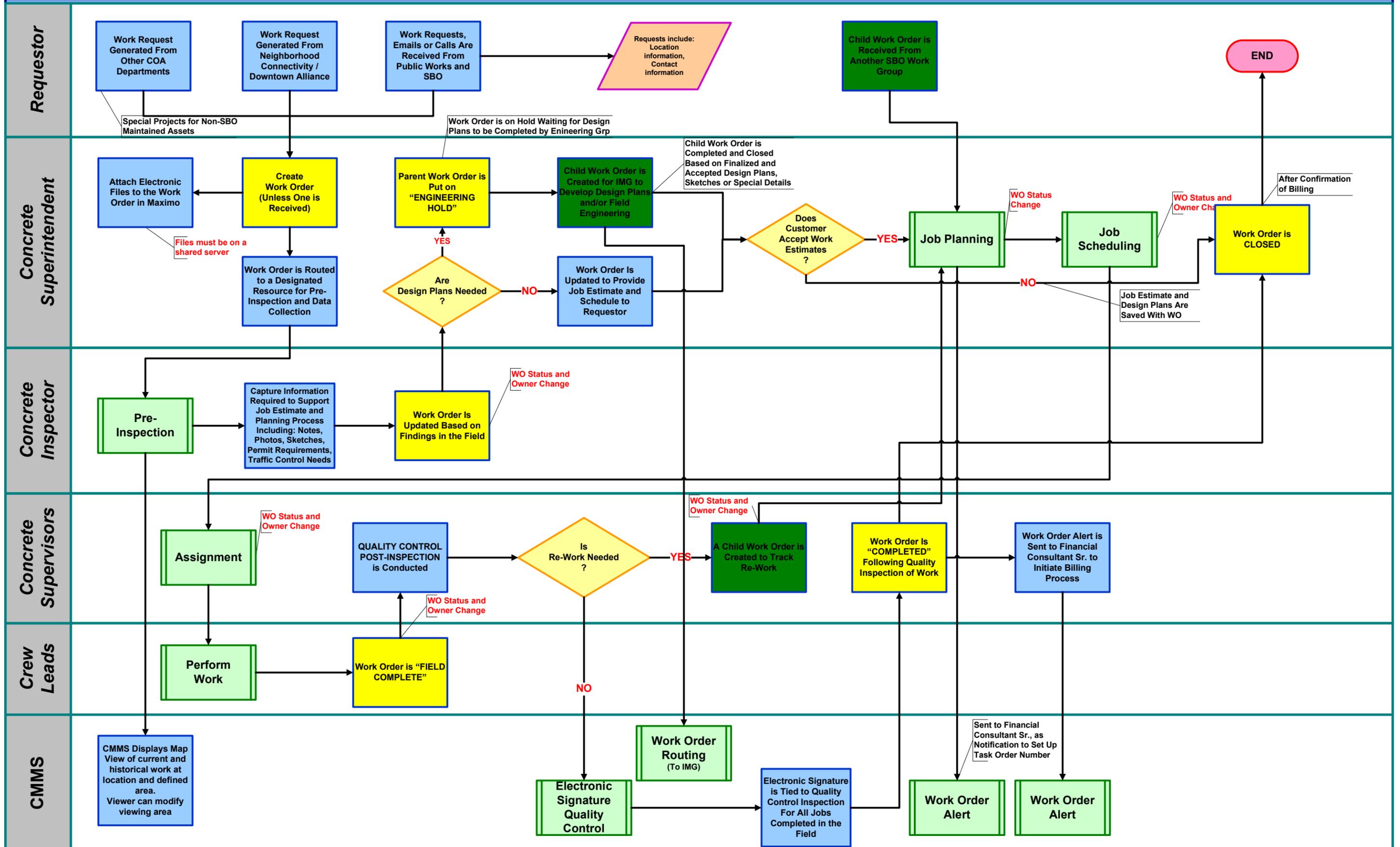
Work Order Management for IMG Concrete Annual Service Plan



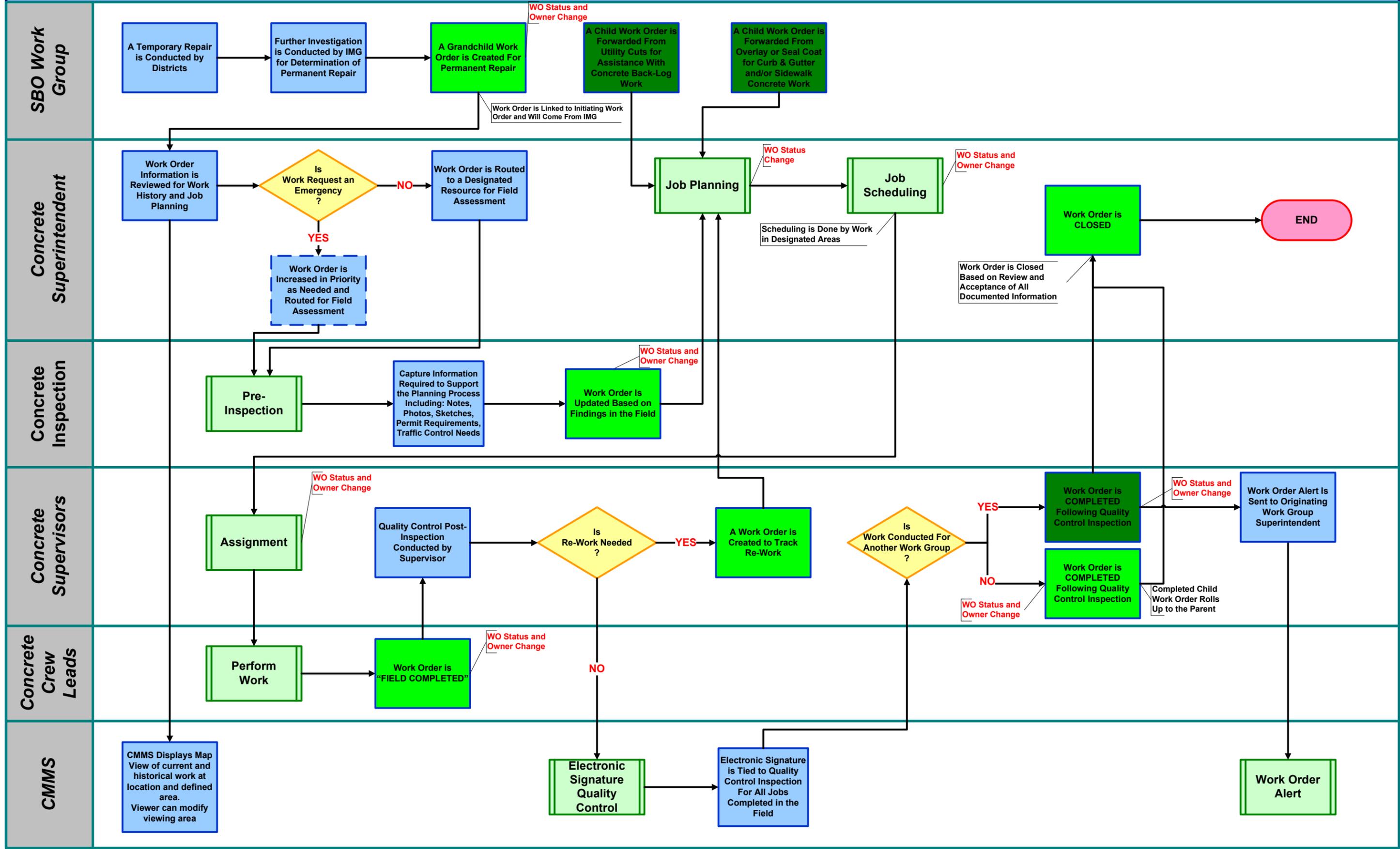
Concrete Pre-Inspection/Field Assessment



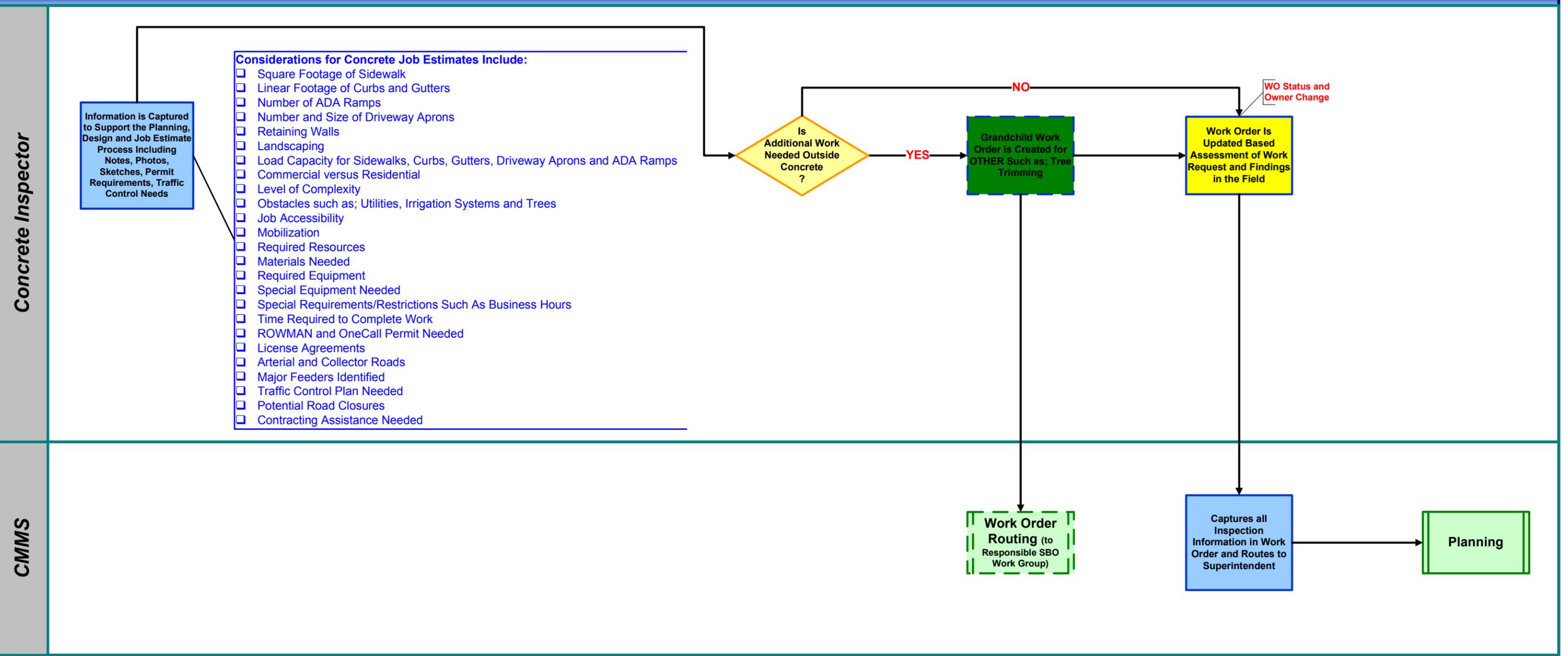
Work Requests for Concrete



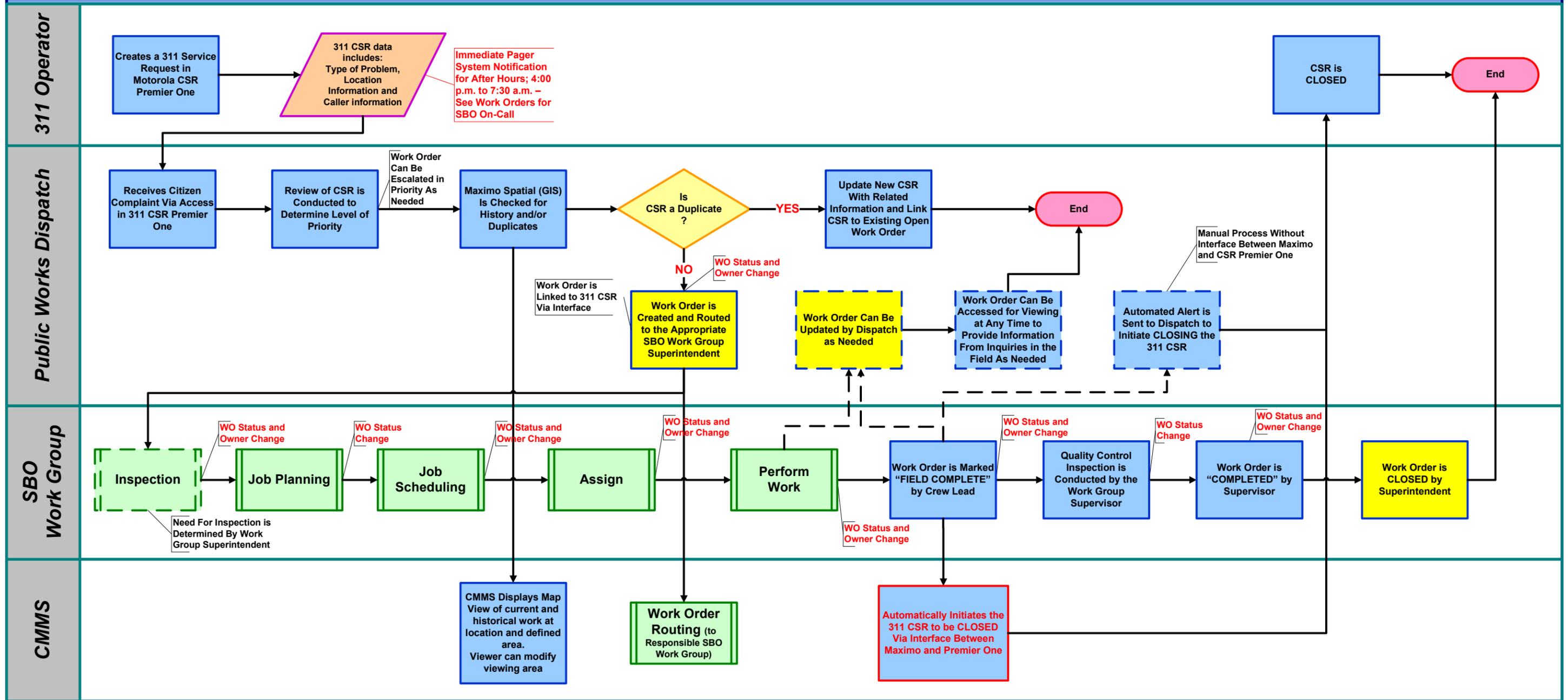
Follow-up Work Requests for Concrete



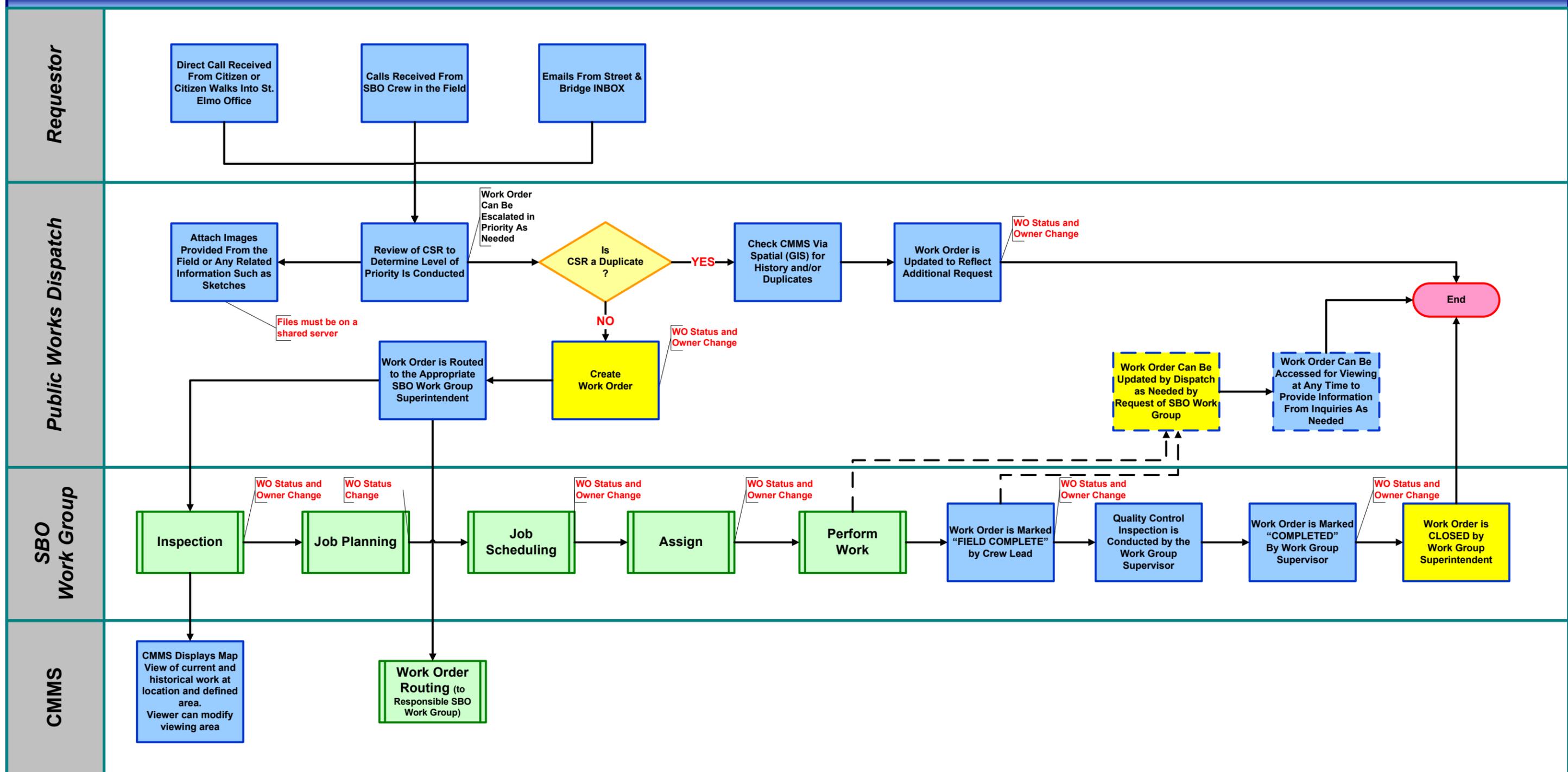
Concrete Field Assessment / Data Collection



311 Customer Service Request for Dispatch



SBO Work Requests Through Dispatch



SBO Monthly Building Safety Inspections

