



**ADDENDUM
CITY OF AUSTIN, TEXAS**

Solicitation: RFPJTH0306 Addendum No: 10 Date of Addendum: 10/04/16

This addendum is to incorporate the following changes to the above referenced solicitation:

I. Clarifications:

II. Questions:

35. Q: Format instructions require submission of Section 0601 under Tab 2. After Tab 16—Warranty and Customer Services Practices, Section 0601—Price Proposal is listed with instructions. Is Section 0601 to be included in both Tab 2 and in a Tabbed section between Tabs 16 and 17?
- A: Section 0601 should only be included under Tab 2.
36. Q: Where is the spreadsheet to be found that is referenced on page 7 of the Section 0600 in the admonition “Price Proposals not in spreadsheet format will be rejected as noncomplying?”
- A: The Section 601 provided in the package is the spreadsheet. Please provide the completed Section 601 for your “Price Proposal.”
37. Q: Please advise where the City would like signed addenda to be included in vendors’ responses?
- A: Provide the signed addenda as part of Tab 2 in your response.
38. Q: Is Pricing to be included with the Technical proposal or should it be provided under separate cover? The Price Proposal appears between Tab 16 and Tab 17 in the response format. Was this intentional?
- A: Pricing should be provided on the Form 0601 and as part of Tab 2 of your response.
39. Q: Is the City seeking a fully integrated solution and considering a replacement of their legacy FTR footprint?
- A: Yes

40. Q: Please confirm the total required interfaces by name (Required v/s Optional)?
- A: The interfaces are listed in Appendix A. All interfaces listed are required.
41. Q: Are detailed specifications available for each interface? Please provide if available.
- A: The information provided in the RFP is appropriate at this stage in the process. We can share the specifications of the current interfaces with the caveat that we are not looking to replicate the current design.
42. Q: Are there any IEPDs or an Exchange Catalog (a list of Data Elements for each Exchange) available for the interface? Please provide if available.
- A: We do not intend to replicate the design of the current software. We are looking to increase automation, reduce work arounds and reduce manual intervention. The data elements in the future may be different than the elements today and, as such, we will not be able to answer this question adequately until a vendor is selected.
43. Q: What is the type of the interfaces (Synchronous v/s Asynchronous, One directional v/s Bi directional, Batch v/s Real-time)?
- A: As indicated in the scope of work, our preference is real time. Please refer to Table One, attached.
44. Q: What is the communication protocol needed for the interface (Web Service, Flat File/FTP, Database Connection, etc.)?
- A: The protocol is dependent on the interface structure. We would expect DPS, Omnibase, Texas Department of Transportation (DMV) and Scofflaws Warrant interface to continue as a Flat File/FTP exchange. The APD RMS Interface will continue as a data base connection at this time. We are seeking improved interface structures for the protocol on all other interfaces.
45. Q: What are the Network Connections and Security requirements details?
- A: The technical standards and requirements are listed in Appendix C and Appendix D. Additional security requirements may be found with the associated functional requirements in Appendix A and Appendix B, as applicable to a requirement.
46. Q: What are the data exchange Volumes and Metrics for the interfaces? Are there any Performance Requirements regarding this interface?
- A: We cannot predict volume at this time since we are seeking enhancements to existing interfaces and some of the listed interfaces would be new for us. We expect routine nightly batches and processes that the vendor proposes cannot be achieved via real time transactions to begin and finish in a 4-5 window after normal business hours
47. Q: What are the Events Triggering data exchanges for each interface?
- A: We do not intend to replicate the design of the current software. We are looking to increase automation, reduced work arounds and reduced manual intervention. The triggers for data exchanges in the future will be different than the triggers today and, as such, we will not be able to answer this question adequately until a vendor is selected.

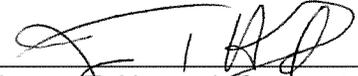
48. Q: Can you clarify what is meant by the percentages of a "Team's" Local Business presence? Is the City of Austin asking what percentage of a vendor's Court Case Management Project Team are Austinites?

A: Local business presence applies specifically to the business, corporation, partnership or other entity that is doing business with the City of Austin. Local business presence points are obtained when the Vendor can show that its headquarters have been located within the Austin Corporate City limits for at least the last 5 years. Local business presence points can also be obtained by having subcontractors that are headquartered for at least the last 5 years in the Austin Corporate City Limits. The percentage of 10 points to be awarded would be based on a combination of factors involving the total dollar cost of the project and the amount of dollars of the total project dedicated to subcontractors that have a verifiable local business presence. So if the contract was for \$2 million and your firm allocated \$1 million to a subcontractor that is headquartered in Austin then you may be able to obtain 5 points for that (if all criteria are met). Tying closely together with this is the Small Minority Business requirements. If your firm does subcontract it must make good faith efforts to hire certified MBE's and WBE's (certified by the City of Austin). So a Compliance plan must be filed with SMBR. That would be that your subcontractor has been approved as part of a plan with SMBR and is a local business, in order to get the local business presence points.

49. Q: Will the City of Austin provide an extension on the proposal due date?

A: While we appreciate the complexity of this proposal, we are not willing to grant an extension of the proposal due date. No extension will be granted.

III. ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

APPROVED BY:  10/04/16
James T. Howard, Corporate Purchasing Manager Date
Purchasing Office, 512-974-2031

ACKNOWLEDGED BY:

Name Authorized Signature Date

RETURN ONE COPY OF THIS ADDENDUM TO THE PURCHASING OFFICE, CITY OF AUSTIN, WITH YOUR RESPONSE OR PRIOR TO THE SOLICITATION CLOSING DATE. FAILURE TO DO SO MAY CONSTITUTE GROUNDS FOR REJECTION.

Table One

SOW Section	Interface	Synchronous v/s Asynchronous	One directional v/s Bi directional	Batch v/s Real-time
38	Collection Agency Interface	Asynchronous	Bi Directional	Real-Time
39	Camera At Red Light (CARL) Interface	Synchronous	One Directional	Batch
40	Notices Interface	Asynchronous	Bi Directional	Real-Time
41	Omnibase Interface	Synchronous	Bi Directional	Batch
42	Texas Department Of Transportation Interface	Synchronous	Bi Directional	Batch
45	Boot and Tow	Synchronous	One Directional	Real-Time
43	Department of Public Safety (DPS) Conviction Interface	Synchronous	One Directional	Batch
44	Skip Tracing Interface	Asynchronous	Bi Directional	Real-Time
45	E-Citations Interface	Synchronous	Bi Directional	Batch
46	Credit Card/ Debit/ Electronic Check Payment Interface	Asynchronous	Bi Directional	Real-Time
47	Scofflaws Warrants Interface and Camera At Red Light (CARL)	Synchronous	Bi Directional	Batch
48	Austin Police Department (APD) Computer Aided Dispatch (CAD) Interface	Asynchronous	Bi Directional	Real-Time
49	Austin Police Department (APD) Ticket Data (RMS System) Interface	Synchronous	One Directional	Batch
50	Insurance Database Interface	Asynchronous	Bi Directional	Real-Time
51	Financial Interfaces	Asynchronous	Bi Directional	Real-Time
52	Lobby Management Interface	Asynchronous	Bi Directional	Real-Time
53	Cash Drawer Interface	Asynchronous	Bi Directional	Real-Time
54	Video Hearing Interface	Asynchronous	Bi Directional	Real-Time
55	Address verification interface (QAS Pro)	Asynchronous	One Directional	Real-Time
56	Signature Interface	Asynchronous	Bi Directional	Real-Time
57	Court Reporting Interface (FTR)	Asynchronous	Bi Directional	Real-Time
58	IVR Interface	Asynchronous	Bi Directional	Real-Time
59	Dialer Interface/Out bound IVR	Synchronous	Bi Directional	Batch
60	Public Portal Chat Interface/ Provide Instant Message Chat	Asynchronous	Bi Directional	Real-Time