



**ADDENDUM
CITY OF AUSTIN, TEXAS**

Solicitation: RFP PAX0128

Addendum No: 1

Date of Addendum: 01/27/2016

This addendum is to incorporate the following changes, questions, and answers to the above referenced solicitation:

1. **PROPOSAL DUE PRIOR TO date and time** has been extended to 02/10/2016, 2:00 pm, local time.
2. **Section 0601, Cost Proposal, paragraph 2**, "ACCD anticipates purchasing any additional servers, storage solutions, and associated system software through existing contracts when possible. Proposers may include such items as alternates for consideration; however any specifications, unit pricing, discount pricing, installation, and warranty information must be clearly provided and described. The Proposer is responsible for defining the technical requirements and associated configuration required to meet ACCD's stated objectives. The City reserves the right to award in our best interest including options such as the software without services, etc" **is hereby deleted in its entirety.**
3. (Q) Section 0500, Scope of Work, Item 3, Current Business Process and Environment, paragraph 4. Please provide clarification on why the first email notification to the client is not sent until seven days following the end of the event/show?
 - (A) Typically, the client is unavailable until seven days following an event. Originally the survey was sent 14 days following the event; this was recently changed to seven days with better results.
4. (Q) What is the current database software being used by the Convention Center Department?
 - (A) The current system is written in Coldfusion with an Oracle database
5. (Q) What is the annual budget?
 - (A) See Section 0500, Scope of Work, item 1, 3rd paragraph "The Austin Convention Center has a total proposed budget of \$50,000 for the initial subscription and implementation (including associated services) of a cloud-based/SaaS Client Satisfaction Survey System. ACCD's expectation is that expenditures associated with the extension options will not exceed the expenditure of the initial period of the Contract."
6. (Q) What types of reports are needed for this contract?
 - (A) See Section 0500, Scope of work, item 6.2.6 and item 6.2.7.
7. (Q) Is it the City's intent to continue with Ungerboeck database software?
 - (A) Yes. ACCD is in the process of installing and transitioning to the Ungerboeck Bookings Software.
8. **ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.**

APPROVED BY: 
Sai Xoomsai Purcell, Senior Buyer Specialist
Purchasing Office, 512-974-3058

01/27/2016
Date

ACKNOWLEDGED BY:

Name Authorized Signature Date

RETURN ONE COPY OF THIS ADDENDUM TO THE PURCHASING OFFICE, CITY OF AUSTIN, WITH YOUR RESPONSE OR PRIOR TO THE SOLICITATION CLOSING DATE. FAILURE TO DO SO MAY CONSTITUTE GROUNDS FOR REJECTION.