



**ADDENDUM
CITY OF AUSTIN, TEXAS**

Solicitation: PAX0138

Addendum No: 1

Date of Addendum: 08/11/2016

This addendum is to incorporate the following changes, questions, and answers to the above referenced solicitation:

1. Q) What percentage of time is videoconferencing (VTC) being used?
A) The VTC system is not being replaced during this upgrade. Vidyo is the videoconferencing system that is used. Emergency Operations Center (EOC) staff use Vidyo approximately 10% of the time while the EOC is activated. There is no need for full Vidyo telepresence. The current platform is sufficient; however, it will need to be integrated into the upgraded, IP-based system. Audio in/audio out and integration need to be considered, but the current system capabilities as far as VTC goes, is acceptable.
2. Q) What type of content integration is required with the VTC system? Are there other sources that need to share to VTC?
A) The goal is to be able to take any data source and share it over the VTC, if possible. Currently, the VTC system is how the helicopter video feed is shared with other devices across the City during special events.
3. Q) During the project background discussion, it was mentioned that RF (radio frequency) microphones do not work satisfactorily. Was this from an audio point of view, encryption point of view, or something different?
A) With the existing microphones there are problems with the devices themselves breaking and not connecting to the head end processor properly. The end goal is to have encrypted microphones with good audio processing that produces natural speech enhancement (without any electronic sound). The digital sound processor (DSP) is very old; therefore the issue may be the processor.
4. Q) What is the hot start requirement specified?
A) Startup is expected to be 5 minutes maximum.
5. Q) Is a remote start required for this system?
A) No, remote start is not required. Personnel will be onsite to activate the equipment.
6. Q) Will the City offer a use case and require a demonstration of the software prior to vendor award?
A) As a part of the solicitation, it may be necessary to interview short-listed Proposers prior to making a recommendation to the City Council. Please see 0600 Proposal Preparation Instructions for additional information regarding Evaluation Factors and Award.
7. Q) Would the City consider front projection?
A) There was not enough space deemed useable for rear projection. Due to budget, space and design factors, front projection was specified.
8. Q) Do the displays need to have the ability to blend?
A) The images will be stand-alone images and not part of an extended pixel pallet. However, all images should be able to be shown on any of the displays.
9. Q) What are the requirements for the audio per person at the table?
A) Currently, there is an FSR, Inc. system used (similar to a headset box on an airplane) where end-users plug in an earpiece to listen to the audio of the television stations throughout the room. The goal of this project is to allow the end-user to listen from the City laptop that is provided for them. An earpiece would be plugged in

directly to the laptop. Any audio source in the system should be able to come through the IP audio system. Keep in mind flexible inputs and audio which may not be available now, but may be in the future. There is no audio-mixing capability needed. There is no emergency broadcast that would need to override other audio. There is no whisper page requirement for mixed in audio (translation, other source, explanation). However, if this is something the Proposer deems probable, please include it as "optional" equipment on the Appendix A -Price Proposal Form.

- 10. Q) Does the software installed on the table laptops have to be approved by the City?
A) Security will have to review and approve software installed on the City laptops.
- 11. Q) How often is the SmartBoard in room 320C used?
A) The SmartBoard is rarely used.
- 12. Q) Is there fiber capacity in the closet that will house the equipment?
A) The answer depends on the proposed solution. If fiber is needed, the City will be responsible for having it installed.
- 13. Q) Would all equipment go in the closet, or would the IP backbone be put in the data center?
A) The answer depends on the final proposed solution. The City would like to put as much equipment as possible in the EOC closet.
- 14. Q) Does the City use IPv4 or IPv6?
A) Both IPv4 and IPv6 are supported, depending on how it needs to be used.
- 15. Q) Is there an IP range that would be provided for the solution?
A) An IP range would be provided for the solution, once finalized.
- 16. ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

APPROVED BY: Elisa Folco
Elisa Folco, Corporate Contract Administrator
Purchasing Office, 512-974-1421

8/11/2014
Date

ACKNOWLEDGED BY:

Name Authorized Signature Date

RETURN ONE COPY OF THIS ADDENDUM TO THE PURCHASING OFFICE, CITY OF AUSTIN, WITH YOUR RESPONSE OR PRIOR TO THE SOLICITATION CLOSING DATE. FAILURE TO DO SO MAY CONSTITUTE GROUNDS FOR REJECTION.