



ADDENDUM
PURCHASING OFFICE
CITY OF AUSTIN, TEXAS

REQUEST FOR PROPOSAL NO: SMW0119
ADDENDUM NO. 2
DATE OF ADDENDUM: JANUARY 14, 2014

This addendum is to incorporate the following changes to the solicitation:

1) **The Proposal Closing Date and time are hereby changed to:**

Proposal Due prior to 11:00 AM on January 22, 2014

Proposal Closing Time and Date : 11:00 AM on January 22, 2014

2) Section 0500, Scope of Work is hereby amended as follows: Section 3.1, Part C Software Upgrades is deleted in its entirety and replaced with the following:

C. SOFTWARE UPGRADES

In addition to the remote monitoring and maintenance of the PBX system, the DOA desires that the UNIVERGE SV8500 to be brought up to date with the latest software.

Software Upgrade:

The Contractor shall provide a proposal to ensure bi-yearly software upgrades are performed if any required software updates are available from NEC Software Assurance program. If it is found that a software update is impossible due to hardware End of Support/Life, the Contractor shall provide recommendations, scope of work, and a price quote based on pricing included in the contract for any required hardware and/or software replacement.

Upon the completion of any upgrade a backup must be performed. Backups are to be stored locally within ABIA provided file space and remotely on removable media stored within in a fire proof safe. A report must be submitted to the IS Manager and IS Supervisor(s) for ABIA's records.

3) Questions and Answers:

a) What call accounting system is currently used?

Response: Commview (Version 2.0.2.7 build 431)

b) What type of NEC 300 terminals are currently in use at Austin-Bergstrom International Airport. NEC manufacturers several different models of the 300 terminals. Please include all models currently in use.

Response: The majority of terminals installed at ABIA are the NEC DTP-16D-1. In regards to the Spare Parts and Support Equipment requirements, the Contractor shall provide five (5) of the DTP-16D-1 units to be stored on-site.

