Exhibit E2

696962
City of Austin

Premium & Paid Claims *

	2014	2014	2014	2014	4th Qtr only	2nd Qtr 2014	Live/Volume
As of:	1/1/14-12/31/14	1/1/14-9/30/14	1/1/14-6/30/14	1/1/14-3/31/14			
STD*							
Premium	$596,542	$443,983	$294,034	$145,444	$152,559	11,813 Lives	
Claims	$317,805	$232,965	$154,068	$77,916	$84,840		
LR	53%	52%	52%	54%	56%		
* **LTD**							
Premium	$1,622,124	$1,207,901	$797,933	$397,145	$414,223	8,540 Lives	
Claims	$157,821	$73,952	$20,261	$157,821	$83,869		
Reserves	$949,967	$782,646	$508,134	$949,967	$167,321		
LR	68%	71%	66%	279%	61%		
TOTAL PREMIUM	$2,218,666	$1,651,884	$1,091,967	$542,589	$566,782		
TOTAL CLAIMS	$1,425,593	$1,089,563	$682,463	$1,185,704	$336,030		
LOSS RATIO	64%	66%	62%	219%	59%		

*NOTE: If claims in any period are open, incurred claims in that period are subject to change.

696962
City of Austin

Premium & Paid Claims *

	2013	2013	2013	2013	4th Qtr only	4th Qtr 2013	Live/Volume
As of:	1/1/13-12/31/13	1/1/13-9/30/13	1/1/13-6/30/13	1/1/13-3/31/13			
STD*							
Premium	$567,325	$423,053	$280,862	$140,125	$144,272	11,403 Lives	
Claims	$366,123	$283,639	$183,522	$43,569	$82,484		
LR	65%	67%	65%	31%	57%		
* **LTD**							
Premium	$1,547,151	$1,153,162	$766,093	$382,278	$393,989	8,452 Lives	
Claims	$179,888	$100,823	$21,885	$0	$79,065		
Reserves	$860,940	$465,922	$299,971	$0	$395,018		
LR	67%	49%	42%	0%	120%		
TOTAL PREMIUM	$2,114,476	$1,576,215	$1,046,954	$522,403	$538,261		
TOTAL CLAIMS	$1,406,951	$850,384	$505,377	$43,569	$556,567		
LOSS RATIO	67%	54%	48%	8%	103%		

*NOTE: If claims in any period are open, incurred claims in that period are subject to change.

696962
City of Austin
Premium & Paid Claims *

As of:	2012 1/1/12-12/31/12	2012 1/1/12-9/30/12	2012 1/1/12-6/30/12	2012 1/1/12-03/31/12	4th Qtr only	4th Qtr 2012 Live/Volume
STD*						
Premium	$545,331	$405,886	$269,235	$134,897	$139,445	11,146 Lives
Claims	$329,381	$257,278	$167,437	$78,095	$72,103	
LR	60%	63%	62%	58%	52%	
* **LTD**						
Premium	$1,464,872	$1,089,627	$724,424	$361,495	$375,245	8,249 Lives
Claims	$102,733	$46,608	$9,455	$0	$56,125	
Reserves	$480,053	$346,992	$214,884	$0	$133,061	
LR	40%	36%	31%	0%	50%	
TOTAL PREMIUM	$2,010,203	$1,495,513	$993,659	$496,392	$514,690	
TOTAL CLAIMS	$912,168	$650,878	$391,776	$78,095	$261,289	
LOSS RATIO	45%	44%	39%	16%	51%	

*NOTE: If claims in any period are open, incurred claims in that period are subject to change.

696962
City of Austin
Premium & Paid Claims *

As of:	2011 1/1/11-12/31/11	2011 1/1/11-9/30/11	2011 1/1/11-6/30/11	2011 1/1/11-03/31/11	4th Qtr only	4th Qtr 2011 Live/Volume
STD*						
Premium	$528,950	$394,775	$263,242	$131,389	$134,175	11,158 Lives
Claims	$264,840	$185,642	$104,126	$28,900	$79,198	
LR	50%	47%	40%	22%	59%	
* **LTD**						
Premium	$1,388,087	$1,032,453	$686,578	$342,344	$355,634	8,131 Lives
Claims	$370,303	$87,417	$13,958	$0	$282,886	
Reserves	$1,608,690	$981,741	$316,596	$0	$626,949	
LR	143%	104%	48%	0%	256%	
TOTAL PREMIUM	$1,917,037	$1,427,228	$949,820	$473,733	$489,809	
TOTAL CLAIMS	$2,243,833	$1,254,800	$434,680	$28,900	$989,033	
LOSS RATIO	117%	88%	46%	6%	202%	

*NOTE: If claims in any period are open, incurred claims in that period are subject to change.

THE HARTFORD
Group Benefits

Case ID: 822680
Policy #(s): 696962G

Plan Year: January
As of Date: 12/31/2014

Case Name: THE CITY OF AUSTIN

STD Claim Processing Closures and Denials

	01/01/2011-12/31/2011	01/01/2012-12/31/2012	01/01/2013-12/31/2013	01/01/2014-12/31/2014	Total Count by Reason	Denial Rate Distribution
DENIED - OTHER	1	-	2	-	3	9.1%
LACK OF ATTENDING PHYSICIAN INFORMATION	6	2	6	1	15	45.5%
LACK OF EMPLOYEE INFORMATION	1	-	-	1	2	6.1%
NOT DISABLED	-	1	2	-	3	9.1%
NOT DISABLED BEYOND ELIMINATION PERIOD W/STD	1	1	2	-	4	12.1%
RETURNED TO WORK BEFORE BENEFIT EFFECTIVE DATE	-	2	-	-	2	6.1%
WORK RELATED INJURY - NEED DENIAL LETTER FROM W/C	1	-	1	2	4	12.1%
	-	-	-	-	-	-
Total Processing Closures & Denials	10	6	13	4	33	
Total Claims	138	146	162	90	536	
Denial Rate	7.2%	4.1%	8.0%	4.4%	6.2%	

Note: Plan change Adjustments are Not included in this report.

The City of Austin
YTD STD Claims
by Dept./Diagnosis

Loss Unit Number And Name	Pregnancy	Musculoskeletal	Accidental Injury	Behavioral Health	Circulatory	Neoplasms	Genitourinary	Digestive	Ill Defined Conditions	Nervous Sys/Sense Org	Endocrine/Metabolic	Infectious/Parasitic	Skin/Subc Tissue	Blood & Forming Organs	Respiratory	Grand Total	OPEN
019 11-AUSTIN ENERGY (AE)	27	8	4	5	5	4	4	4	2	1	2		1	1	3	71	
016 87-POLICE (APD)	29		5	4	1	3	1	1	3	2						49	
033 86-PARKS & RECREATION (PR)	7	6	10	7	4	1		1		1	2	1	1			41	
017 91-HEALTH & HUMAN SERVICES (HHS OR HHSD)	26	5	2			1	1		1		1		1			38	
014 81-AVIATION	7	11	5		4	1		1	1	3		1				34	1
004 22-23 AUSTIN WATER UTILITY (AWU)	8	7	5	4	2	1	1			1						29	1
026 60-PUBLIC WORKS (PW)	4	7	4	1	4	1	1		2			1	1			26	
020 15-AUSTIN RES RECOV (SOLID WASTE) (ARR)	3	7	7	2	1	1	2	2								25	2
030 74-FINANCIAL SERVICES (FASD)	11	1	2		1	4				1				1	1	22	1
018 93-EMERGENCY MEDICAL SERVICES (EMS)	9	7		2				2		1	1					22	1
015 85-LIBRARY (APL)	7	6	1	1	2	1				1	1					20	
034 92-CONVENTION CENTER (ACCD)	5	4	1	1	2	2	1	1								17	
023 34-WATERSHED PROTECTION (WP OR WPDR)	5	1	1		1	2	1	1		1						13	
008 46-MUNICIPAL COURT (MC)	7	2		2	1								1			13	
027 69-PLANNING & DEVELOPMENT REVIEW (PDR)	7					1		1				2		1		12	1
032 83-FIRE	3	2	3	1							1					10	1
028 70-FLEET SERVICES (FLEET)		2	4				1				1					8	
022 24-AUSTIN TRANSPORTATION (AT)	1	5			1	1										8	
024 56-COMMUNICATION & TECH MGMNT (CTM)	6	2														8	
025 58-HUMAN RESOURCES (HR OR HRD)	3	1		1		1										6	
010 57-LAW	2				1							1				4	
029 72-NEIGHBORHOOD HOUSING & COMM DEV(NHCD)	2					1						1				4	
012 71-OFFICE OF THE CITY AUDITOR (AUDITOR)	2			1												3	
035 97-CONTRACT AND LAND MANAGEMENT (CLMD)	1	2														3	
013 79-SMALL & MINORITY BUS RESOURCES (SMBR)	2					1										3	
037 80-BUILDING SERVICES DEPARTMENT		1					1			1						3	
009 55-ECONOMIC DEVELOPMENT (ED)	1		1													2	
006 44-MANAGEMENT SERVICES (CMO OR MS)	1		1													2	
005 41-42 MAYOR & COUNCIL(M&C)/GOV RELATIONS	2															2	
038 90-ANIMAL SERVICES	1		1													2	
007 45-CITY CLERK (CC)	1															1	
001 1-ERS-ACTIVES		1														1	
021 16-AUSTIN CODE DEPARTMENT										1						1	
Grand Total	190	88	57	32	30	27	14	14	9	14	9	7	5	3	4	503	8

The City of Austin
2014 STD Claims
by Dept./Diagnosis

Loss Unit Number And Name	Pregnancy	Musculoskeletal	Accidental Injury	Behavioral Health	Circulatory	Neoplasms	Genitourinary	Digestive	Nervous Sys/Sense Org	Endocrine/Metabolic	Infectious/Parasitic	Skin/Subc Tissue	ood & Forming Orga	Respiratory	Grand Total	OPEN
019 11-AUSTIN ENERGY (AE)	4	5	1	2		1	1	1	1				1	2	19	
014 81-AVIATION	2	2			1				1		1				7	1
020 15-AUSTIN RES RECOV (SOLID WASTE) (ARR)	1	1	3		1										6	2
023 34-WATERSHED PROTECTION (WP OR WPDR)	1		1		1	1	1	1							6	
004 22-23 AUSTIN WATER UTILITY (AWU)	5	1													6	1
026 60-PUBLIC WORKS (PW)		3				1						1			5	
033 86-PARKS & RECREATION (PR)	1	2		1		1									5	
017 91-HEALTH & HUMAN SERVICES (HHS OR HHSD)	4									1					5	
034 92-CONVENTION CENTER (ACCD)	1	2	1												4	
016 87-POLICE (APD)			1	1		1			1						4	
032 83-FIRE	1			1						1					3	1
018 93-EMERGENCY MEDICAL SERVICES (EMS)	2	1													3	1
008 46-MUNICIPAL COURT (MC)	1				1										2	
013 79-SMALL & MINORITY BUS RESOURCES (SMBR)						1									1	
030 74-FINANCIAL SERVICES (FASD)	1														1	1
029 72-NEIGHBORHOOD HOUSING & COMM DEV(NHCD)						1									1	
025 58-HUMAN RESOURCES (HR OR HRD)				1											1	
035 97-CONTRACT AND LAND MANAGEMENT (CLMD)		1													1	
037 80-BUILDING SERVICES DEPARTMENT							1								1	
021 16-AUSTIN CODE DEPARTMENT									1						1	
007 45-CITY CLERK (CC)	1														1	
027 69-PLANNING & DEVELOPMENT REVIEW (PDR)						1									1	1
024 56-COMMUNICATION & TECH MGMNT. (CTM)		1													1	
022 24-AUSTIN TRANSPORTATION (AT)					1										1	
Grand Total	25	19	7	6	5	8	3	2	4	2	1	1	1	2	86	8

The City of Austin
2013 STD Claims
by Dept./Diagnosis

Loss Unit Number And Name	Pregnancy	Musculoskeletal	Accidental Injury	Behavioral Health	Circulatory	Neoplasms	Genitourinary	Digestive	Ill Defined Conditions	Nervous Sys/Sense Org	Endocrine/Metabolic	Infectious/Parasitic	Skin/Subc Tissue	Grand Total	**Total Open**
019 11-AUSTIN ENERGY (AE)	10	1		1	1	1	1	1						16	
016 87-POLICE (APD)	7		2	1	1	2			2					15	
033 86-PARKS & RECREATION (PR)	4	2	2	3	1					1			1	14	
015 85-LIBRARY (APL)	4	3	1		2	1				1	1			13	
014 81-AVIATION	2	2	2		2	1			1	1				11	
004 22-23 AUSTIN WATER UTILITY (AWU)	1	3	2	1	1					1				9	
018 93-EMERGENCY MEDICAL SERVICES (EMS)	2	3						1		1	1			8	
017 91-HEALTH & HUMAN SERVICES (HHS OR HHSD)	4	1	1				1							7	
008 46-MUNICIPAL COURT (MC)	4			1									1	6	
027 69-PLANNING & DEVELOPMENT REVIEW (PDR)	3							1				2		6	
030 74-FINANCIAL SERVICES (FASD)	3					2								5	
028 70-FLEET SERVICES (FLEET)		1	4											5	
024 56-COMMUNICATION & TECH MGMNT. (CTM)	3	1												4	
026 60-PUBLIC WORKS (PW)		1	2									1		4	
023 34-WATERSHED PROTECTION (WP OR WPDR)	2									1				3	
025 58-HUMAN RESOURCES (HR OR HRD)	2					1								3	
020 15-AUSTIN RES RECOV (SOLID WASTE) (ARR)		1		1		1								3	
032 83-FIRE	1	1	1											3	
029 72-NEIGHBORHOOD HOUSING & COMM DEV(NHCD)	2													2	
038 90-ANIMAL SERVICES	1		1											2	
022 24-AUSTIN TRANSPORTATION (AT)		2												2	
037 80-BUILDING SERVICES DEPARTMENT		1								1				2	
001 1-ERS-ACTIVES		1												1	
034 92-CONVENTION CENTER (ACCD)					1									1	
013 79-SMALL & MINORITY BUS RESOURCES (SMBR)	1													1	
010 57-LAW	1													1	
005 41-42 MAYOR & COUNCIL(M&C)/GOV RELATIONS	1													1	
006 44-MANAGEMENT SERVICES (CMO OR MS)	1													1	
Grand Total	59	24	18	8	9	9	2	3	3	7	2	3	2	149	**0**

The City of Austin
2012 STD Claims
by Dept./Diagnosis

Loss Unit Number And Name	Pregnancy	Musculoskeletal	Accidental Injury	Behavioral Health	Circulatory	Neoplasms	Genitourinary	Digestive	Ill Defined Conditions	Endocrine/Metabolic	Infectious/Parasitic	Nervous Sys/Sense Org	Respiratory	Skin/Subc Tissue	Grand Total	TOTAL OPEN
016 87 - POLICE DEPT	13		1	1	1		1	1	1						19	
019 11 - AUSTIN ENERGY	6	1		2	2		2	1	2				1	1	18	
017 91 - HEALTH/HUMAN SERVICES	11	3	1											1	16	
033 86 - PARKS & RECREATION (PARD)	1	1	5	1	1					2	1				12	
026 60 - PUBLIC WORKS	1	3	1		4		1		1						11	
030 74 - FINANCIAL SERVICES/PURCHASING	5		2			1						1			9	
014 81 - AVIATION	3	3	1					1				1			9	
034 92 - CONVENTION CENTER	3	2				1	1								7	
015 85 - LIBRARY	3	3													6	
004 22-23 WASTE-WASTEWATER	2	1	1	1	1										6	
018 93 - EMS	3	1		2											6	
020 15 - AUSTIN RESOURCE RECOVERY DEPT	2		1					1							4	
008 46 - MUNICIPAL	1	2													3	
022 24 - AUSTIN TRANSPORTATION	1	1				1									3	
024 56 - COMM & TECH MGMT. (INFO SYSTEMS)	3														3	
012 71 - OFFICE OF THE CITY AUDITOR	1			1											2	
028 70 - FASD - FLEET		1					1								2	
029 72 - NEIGHBORHOOD HOUSING & COMM DEVEL											1				1	
032 83 - FIRE DEPT			1												1	
023 34 - DEVELOPMENT REV & INSPECTION	1														1	
006 44 - MGMT SERVICES/CITY MGR OFFICE			1												1	
Grand Total	60	22	15	8	9	3	6	4	4	2	2	2	1	2	140	**0**

The City of Austin
2011 STD Claims
by Dept./Diagnosis

Loss Unit Number And Name	Pregnancy	Musculoskeletal	Accidental Injury	Behavioral Health	Circulatory	Neoplasms	Genitourinary	Digestive	Ill Defined Conditions	Endocrine/Metabolic	Infectious/Parasitic	Nervous Sys/Sense Org	Respiratory	Blood & Forming Organs	Grand Total
019 11 - AUSTIN ENERGY	7	1	3		2	2		1		2					18
016 87 - POLICE DEPT	9		1	1								1			12
020 15 - AUSTIN RESOURCE RECOVERY DEPT		5	3	1			2	1							12
033 86 - PARKS & RECREATION (PARD)	1	1	3	2	2			1							10
017 91 - HEALTH/HUMAN SERVICES	7	1				1			1						10
004 22-23 WASTE-WASTEWATER		2	2	2		1	1								8
014 81 - AVIATION		4	2		1										7
030 74 - FINANCIAL SERVICES/PURCHASING	2	1			1	1							1	1	7
026 60 - PUBLIC WORKS	3		1	1					1						6
018 93 - EMS	2	2						1							5
034 92 - CONVENTION CENTER	1			1	1	1		1							5
027 69 - NPZ NEIGHBORHOOD PLANNING & ZONING	4													1	5
032 83 - FIRE DEPT	1	1	1												3
023 34 - DEVELOPMENT REV & INSPECTION	1	1				1									3
009 55 - ECONOMIC DEV	1		1												2
025 58 - HUMAN RESOURCES	1	1													2
022 24 - AUSTIN TRANSPORTATION		2													2
008 46 - MUNICIPAL	1			1											2
010 57 - LAW	1										1				2
035 97 - CONTRACT LAND & MGMT	1	1													2
013 79 - SMALL & MINORITY BUS RESOURCES	1														1
012 71 - OFFICE OF THE CITY AUDITOR	1														1
015 85 - LIBRARY				1											1
005 41-42 MAYOR & COUNCIL/GOV RELATIONS	1														1
028 70 - FASD - FLEET										1					1
Grand Total	46	23	17	10	7	7	3	5	2	3	1	1	1	2	128

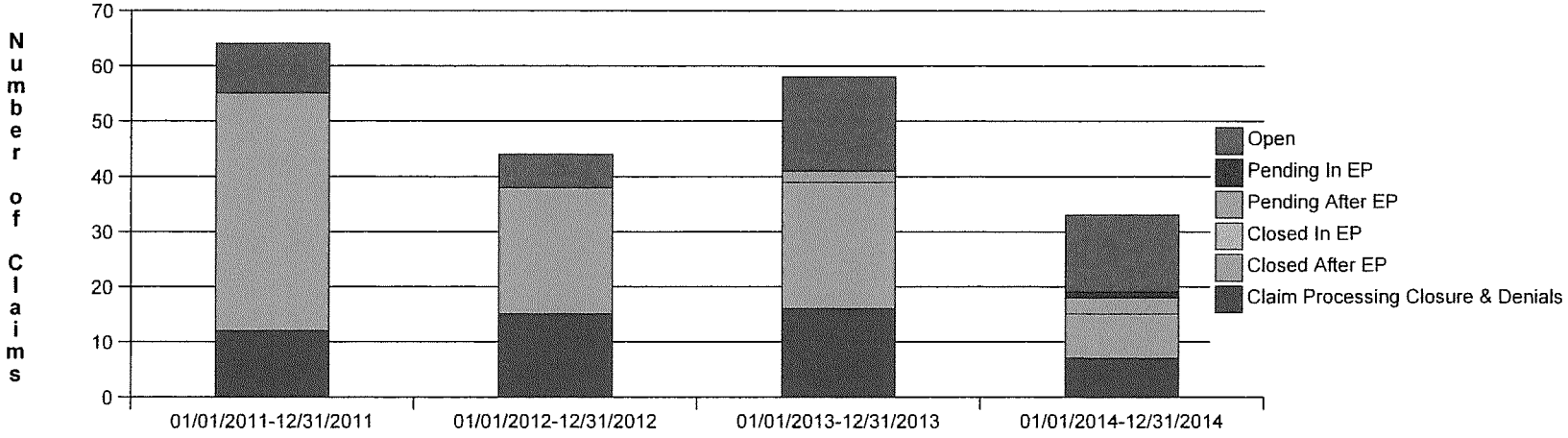
THE HARTFORD
Group Benefits

Case Id: 822680
Policy #(s): 696962G

Plan Year: January
As of Date: 12/31/2014

Case Name: THE CITY OF AUSTIN

LTD Claim Count Distribution



Disability Date

Current Claim Status	01/01/2011-12/31/2011	01/01/2012-12/31/2012	01/01/2013-12/31/2013	01/01/2014-12/31/2014	Total
Open	9	6	17	14	46
Pending After EP	0	0	2	3	5
Pending In EP	0	0	0	1	1
Claim Processing Closure & Denials	12	15	16	7	50
Closed After EP	43	23	23	8	97
Total Submitted	64	44	58	33	199
Total Open & Closed *	52	29	42	25	148

* Includes claims with a status of closed after EP, Pending after EP, or Open

Case Name: THE CITY OF AUSTIN

Claim Count by Policy Number and Loss Unit

Loss Unit	01/01/2011-12/31/2011	01/01/2012-12/31/2012	01/01/2013-12/31/2013	01/01/2014-12/31/2014	Total
001 1-ERS-ACTIVES	1	0	1	0	2
004 22-23 AUSTIN WATER UTILITY (AWU)	2	1	4	1	8
007 45-CITY CLERK (CC)	0	0	1	0	1
008 46-MUNICIPAL COURT (MC)	1	0	3	0	4
010 57-LAW	0	1	0	0	1
014 81-AVIATION	6	4	4	3	17
015 85-LIBRARY (APL)	0	1	4	0	5
016 87-POLICE (APD)	2	1	3	1	7
017 91-HEALTH & HUMAN SERVICES (HHS OR HHSD)	1	2	2	0	5
018 93-EMERGENCY MEDICAL SERVICES (EMS)	2	0	1	1	4
019 11-AUSTIN ENERGY (AE)	8	3	3	4	18
020 15-AUSTIN RES RECOV (SOLID WASTE) (ARR)	6	2	2	1	11
022 24-AUSTIN TRANSPORTATION (AT)	2	2	0	1	5
023 34-WATERSHED PROTECTION (WP OR WPDR)	1	0	2	5	8
024 56-COMMUNICATION & TECH MGMNT. (CTM)	0	0	0	1	1
025 58-HUMAN RESOURCES (HR OR HRD)	0	0	1	1	2
026 60-PUBLIC WORKS (PW)	6	7	3	4	20
027 69-PLANNING & DEVELOPMENT REVIEW (PDR)	1	0	0	0	1
028 70-FLEET SERVICES (FLEET)	1	1	1	0	3
029 72-NEIGHBORHOOD HOUSING & COMM DEV(NHCD)	0	0	0	0	0
030 74-FINANCIAL SERVICES (FASD)	4	2	1	0	7

Case Name: THE CITY OF AUSTIN

Loss Unit	01/01/2011-12/31/2011	01/01/2012-12/31/2012	01/01/2013-12/31/2013	01/01/2014-12/31/2014	Total
032 83-FIRE	2	0	1	0	3
033 86-PARKS & RECREATION (PR)	4	2	3	0	9
034 92-CONVENTION CENTER (ACCD)	1	0	1	2	4
035 97-CONTRACT AND LAND MANAGEMENT (CLMD)	1	0	0	0	1
037 80-BUILDING SERVICES DEPARTMENT	0	0	1	0	1
Total Open & Closed *	**52**	**29**	**42**	**25**	**148**

Case Name: THE CITY OF AUSTIN

Loss Unit	01/01/2011-12/31/2011	01/01/2012-12/31/2012	01/01/2013-12/31/2013	01/01/2014-12/31/2014	Total
001 1-ERS-ACTIVES	1.9%	0.0%	2.4%	0.0%	1.4%
004 22-23 AUSTIN WATER UTILITY (AWU)	3.8%	3.4%	9.5%	4.0%	5.4%
007 45-CITY CLERK (CC)	0.0%	0.0%	2.4%	0.0%	0.7%
008 46-MUNICIPAL COURT (MC)	1.9%	0.0%	7.1%	0.0%	2.7%
010 57-LAW	0.0%	3.4%	0.0%	0.0%	0.7%
014 81-AVIATION	11.5%	13.8%	9.5%	12.0%	11.5%
015 85-LIBRARY (APL)	0.0%	3.4%	9.5%	0.0%	3.4%
016 87-POLICE (APD)	3.8%	3.4%	7.1%	4.0%	4.7%
017 91-HEALTH & HUMAN SERVICES (HHS OR HHSD)	1.9%	6.9%	4.8%	0.0%	3.4%
018 93-EMERGENCY MEDICAL SERVICES (EMS)	3.8%	0.0%	2.4%	4.0%	2.7%
019 11-AUSTIN ENERGY (AE)	15.4%	10.3%	7.1%	16.0%	12.2%
020 15-AUSTIN RES RECOV (SOLID WASTE) (ARR)	11.5%	6.9%	4.8%	4.0%	7.4%
022 24-AUSTIN TRANSPORTATION (AT)	3.8%	6.9%	0.0%	4.0%	3.4%
023 34-WATERSHED PROTECTION (WP OR WPDR)	1.9%	0.0%	4.8%	20.0%	5.4%
024 56-COMMUNICATION & TECH MGMNT. (CTM)	0.0%	0.0%	0.0%	4.0%	0.7%
025 58-HUMAN RESOURCES (HR OR HRD)	0.0%	0.0%	2.4%	4.0%	1.4%
026 60-PUBLIC WORKS (PW)	11.5%	24.1%	7.1%	16.0%	13.5%
027 69-PLANNING & DEVELOPMENT REVIEW (PDR)	1.9%	0.0%	0.0%	0.0%	0.7%
028 70-FLEET SERVICES (FLEET)	1.9%	3.4%	2.4%	0.0%	2.0%
029 72-NEIGHBORHOOD HOUSING & COMM DEV(NHCD)	0.0%	0.0%	0.0%	0.0%	0.0%
030 74-FINANCIAL SERVICES (FASD)	7.7%	6.9%	2.4%	0.0%	4.7%
032 83-FIRE	3.8%	0.0%	2.4%	0.0%	2.0%
033 86-PARKS & RECREATION (PR)	7.7%	6.9%	7.1%	0.0%	6.1%
034 92-CONVENTION CENTER (ACCD)	1.9%	0.0%	2.4%	8.0%	2.7%

Case Name: THE CITY OF AUSTIN

Loss Unit	01/01/2011-12/31/2011	01/01/2012-12/31/2012	01/01/2013-12/31/2013	01/01/2014-12/31/2014	Total
035 97-CONTRACT AND LAND MANAGEMENT (CLMD)	1.9%	0.0%	0.0%	0.0%	0.7%
037 80-BUILDING SERVICES DEPARTMENT	0.0%	0.0%	2.4%	0.0%	0.7%
Total Open & Closed *	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**

* Includes claims with status of Closed after EP, Pending after EP, or Open