

You may already qualify for about \$54 in monthly discounts off your City of Austin utility bill through the Customer Assistance Program (CAP).

Discounts Available (see bill sample at right)

Monthly Savings

- 1. Electric Service Customer Charge waiver \$ 6.00
- 2. Reduced CAP Fuel Charge on electric use \$ 17.00 (average)
- 3. Water Service Customer Charge waiver \$ 7.10
- 4. Revenue Stability Fee waiver \$ 4.40
- 5. Wastewater Service Customer Charge waiver \$ 9.25
- 6. Drainage Fee 50% discount \$ 3.87
- 7. Transportation User Fee waiver* \$ 7.29

Average monthly savings: **\$ 54.91**



You qualify for these discounts if you or someone in your household currently participates in any one of these assistance programs:

- Medicaid Program (most recent Medicaid letter and card)
- Supplemental Security Income (SSI) Program
- Travis County Hospital District Medical Assistance Program (MAP)
- Travis County Energy Assistance Programs (CEAP or FEMA)
- State-paid Medicare Parts A and B (QMB, SLMB, or QI)

To apply for these discounts:

1. Complete the Enrollment Card attached to the enclosed envelope.
2. Make a copy of the letter or other documentation showing you or someone in your household is participating in one of the programs listed above.
3. Insert the copy and the completed Enrollment Card in the enclosed envelope, and place in the mail. No postage is necessary.

* Transportation User Fee waiver is available to those City of Austin utility account holders who do not own or drive a vehicle or who are at least 65.

How will my discounts appear?

This sample bill show CAP fee waivers and discounts. This is not an actual representation of your utility bill.

		PowerLink Number: 12763900 13000 POWDERHORN ST			
ELECTRIC SERVICE		Meter # 3233706			
Read Date		11/01/2011	11/30/2011	Consumption	
	Electric Service	Read	31846	32846	1000
			Read Difference		1000
			Total Consumption in kWh		1000
City of Austin - Electric Residential Rate					
	Customer Charge				\$6.00
1.	Customer Charge - CAP Discount				\$6.00CR
	First 500 kWh at 0.0355 per kWh (winter rate)				\$17.75
	Remaining 500 kWh at \$0.0602 per kWh (winter rate)				\$30.10
	Transmission Serv Cost Adj 1,000 kWh at \$0.00144 per kWh				\$1.44
	Fuel Charge 1,000 kWh at \$0.03105 per kWh				\$31.05
2.	Credit Fuel Charge				\$31.05CR
	CAP Fuel Charge 1,000 kWh at \$0.017 per kWh				\$17.00
	City Sales Tax 1%				\$0.66
TOTAL CURRENT CHARGES - Electric					\$66.95
WATER SERVICE		Meter # 187891			
Read Date		11/01/2011	11/30/2011	Consumption	
	Water Service	Read	10439	10512	73
			Read Difference in Hundreds		73
			Total Consumption in Gallons		7300
City of Austin Water - Residential					
3.	Customer Charge - CAP Discount				\$7.10CR
4.	Revenue Stability Fee - CAP Discount				\$4.40CR
	2,000 Gallons @ \$ 1.17 per 1,000				\$2.34
	5,300 Gallons @ \$ 3.08 per 1,000				\$16.32
TOTAL CURRENT CHARGES - Water					\$18.66
WASTEWATER SERVICE		Meter # 187891			
Read Date		11/01/2011	11/30/2011	Consumption	
	Wastewater Service	Read	10439	10512	73
			Read Difference in Hundreds		73
			Total Consumption in Gallons		7300
City of Austin Water - Residential					
5.	Customer Charge - CAP Discount				\$9.25CR
	2,000 Gallons @ \$ 3.79 per 1,000				\$7.58
	3,000 Gallons @ \$ 8.38 per 1,000				\$25.14
	5,000 Gallons - Total Flow				
TOTAL CURRENT CHARGES - Wastewater					\$32.72
DRAINAGE SERVICE		Meter # 187891			
Read Date		11/01/2011	11/30/2011	Consumption	
	Drainage Service	Read	10439	10512	73
			Read Difference in Hundreds		73
			Total Consumption in Gallons		7300
City of Austin Drainage Usage Fee - Residential					
6.	CAP Drainage Fee Discount				\$3.87CR
	Comprehensive Drainage Fee - Residential				\$7.75
TOTAL CURRENT CHARGES - Drainage Service					\$3.87
STREET SERVICE		Meter # 187891			
Read Date		11/01/2011	11/30/2011	Consumption	
	Street Service	Read	10439	10512	73
			Read Difference in Hundreds		73
			Total Consumption in Gallons		7300
City of Austin Transportation Usage Fee - Residential					
7.	Transportation User Fee Discount				\$7.29CR
	Transportation User Fee - Residential				\$7.29
TOTAL CURRENT CHARGES - Street Service					\$0.00



City of Austin
Customer Assistance Program
721 Barton Springs Road
Austin, TX 78704



Customer Assistance Discount Program

